

As the Coronavirus (COVID-19) begins to have an impact on our community, we want to reach out to share with you the steps we are taking to ensure your safety and that of our employees at Serenity Dental. We are following all guidelines from the CDC.

Your health and well-being and that of our staff are our top priority. This rapidly evolving situation is one that we continue to monitor. As always, we follow strict standards of infection control – wearing personal protective equipment, disinfecting furniture and all office surfaces, and completing a multi-stage sterilization process for every instrument between each patient. We are asking all patients when arriving for your appointment, please text or call us to let us know when you arrive and please remain in your car. We will then text or call you when we are ready to seat you in a room. At that point, the assistant or hygienist will take you to the room, ask you to wash your hands, rinse with peroxide, and take your temperature (if you feel more comfortable using your own thermometer, please bring it with you). We are taking all measures necessary to ensure our office is safe.

With that in mind, we kindly ask for your assistance as we work to reduce the risk of exposure and maximize our sanitation procedures for the benefit of our office and community. If you or anyone in your household is sick or has been sick in the past month, please stay home and call us to reschedule your appointment. If you or anyone in your household has traveled in the past month, please contact us to reschedule your appointment for a later date. We also ask that you minimize the amount of people in our office by limiting the number of people that attend each office visit. When at all possible, please refrain from bringing non-essential family members to your appointment. If someone needs to drive you we ask that they please wait in the car. Lastly, if you have a cough please reschedule your appointment out of an abundance of caution for the safety of our staff and other patients.

We are sorry for any inconvenience that this causes. We are committed to maintaining a safe and healthy practice where we can provide you with top-notch care. Our entire team will work diligently to create as minimal interruption to your dental treatment as possible.

We appreciate your help as we continue to monitor this situation. Please do not hesitate to contact us if you have any questions. If you are uncomfortable coming in for treatment at this time we understand. We are proud to be your dental provider, and we'll get through this together.

To your good health,  
Dr. Teresa Larkins and the Serenity Dental Team