

A.S.A.P.



American Sewer And Plumbing Services Inc.

Plumbing Guide

Almost all plumbing problems require the expertise of a professional. You may be tempted to fix that leaky faucet or clogged sink yourself, but beware.....The simplest of problems can quickly become complex without the right equipment and know-how. Ameritech's **Plumbing Guide** will help you solve your big and small plumbing problems quickly and cost-effectively!

Top 5

Most Common Plumbing Problems

- 1 — Clogged Kitchen Sink
- 2 — Clogged Toilet
- 3 — Clogged or Broken Sewer
- 4 — Frozen Pipes
- 5 — Low Water Pressure

If you are experiencing any of these problems, let Ameritech's Plumbing Guide direct you to the best solution!

Plumbing 101

Answers to Your Most Troubling Questions . . .

How do I shut my home's water off?

Locate your water meter which is gold in color and has a flat lid that covers the dial gauge. Turn the valve handle clockwise. The needle in the meter will stop moving once the water is off. Turn your home's water off if you have uncontrollable leaks and call a plumber immediately.

How do I fix a clogged sink?

Find an appropriate sized plunger that fits over the drain. If plunging does not work, snake the pipes with a rod. If snaking does not work, it's time to let a professional take over. Clogged sinks are sometimes warning signs of much larger problems within your piping.

How do I fix a clogged toilet?

Try plunging first. You may try snaking the bowl with a closet-auger, though you risk scratching the porcelain. If plunging doesn't work, it's recommended you turn to a professional.

How can I tell if I have a silent leak in my toilet?

Many older toilets develop silent leaks that cause sharp raises in your water bill. If your toilet runs for a long time after you flush with water continuously streaming down the sides of the bowl (or happens to spontaneously flush on its own), contact a plumber.



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Avoiding Costly Mistakes . . .

When you attempt to fix a plumbing problem yourself, you risk making the situation worse. Plumbers repeatedly encounter two problems caused by home-owners.

1 Re-soldering a pipe with water in it. If you re-solder a pipe with water in it, a plumber will have to drain the piping and re-solder the piping again.

2 Squeezing a saddle (a clamp used to stop leaks) too tight. Suffocating saddles often need to be broken to loosen, causing excess damage to your piping.

Repairing these "repairs" will generally triple the cost of the job once a professional is called. Save yourself time and money by calling a plumber first.

Signs of a Good Plumber . . .

To find a reliable plumber, rely on Ameritech's Yellow Pages. Check for plumbers with license numbers and ones that are located near you.

Good plumbers will:

- Be registered with the state.
- Offer 24 hour emergency services.
- Offer specialized services, such as broken sewer repairs.
- Accommodate your schedule.
- Charge by the project, not the hour.

If your plumber shows any of the following signs, you may want to consider a new plumber:

- Is unsure about the time needed to complete the project.
- Continuously changes the price to adjust for more parts.
- Does not provide an itemized bill.

To verify your plumber's credentials, call your Better Business Bureau or City Officials.

Plumbing Repairs • Drain Cleaning



SEWER REPAIRS

24 HOURS / 7 DAYS EMERGENCY SERVICE

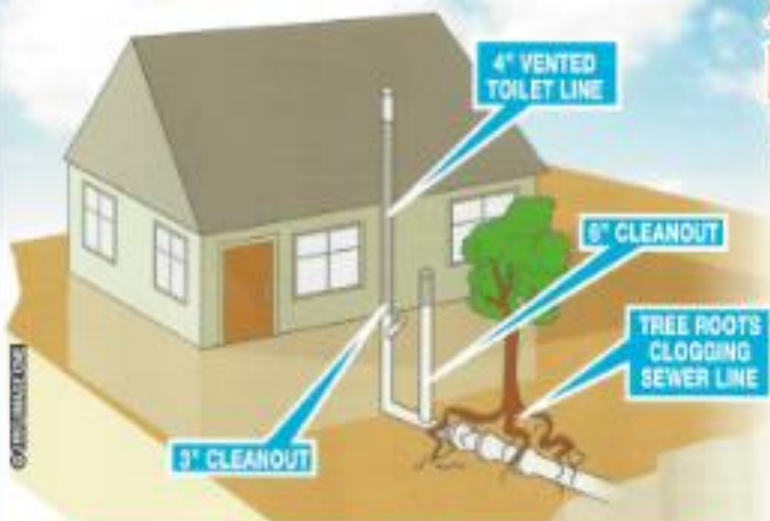
(NO EXTRA CHARGE FOR: NIGHTS • WEEKENDS • HOLIDAYS • MILEAGE)

Residential, Commercial & Industrial

- Sinks to Sewers
- Broken Lines Repaired
- Toilets • Bath Tubs • Sinks
- Water Lines Installed from House to Street without Digging
- Sewer Repairs
- 6" Outside Cleanouts Installed for Heavy Root Problems
- Pipe Breaks

Electronically Located

Licensed
Bonded
Insured



Tree Root Problems Solved!

Existing homes have a 3" or 4" cleanout access line. It is not possible to effectively clear a blocked 6" sewer line working through a 3" or 4" opening. By installing a 6" cleanout line, your sewer line may be completely cleared with a roofer cable.

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West 419-476-1000
East 419-693-9790
North 419-726-1925
South 419-382-2299

FAST, FREE ESTIMATES!



ALWAYS A TRUCK IN YOUR AREA

Sewers

Repairing, Rootering, & Cleaning

Repairing, rootering and cleaning a sewer are major investments in your residence and require the expertise of a professional. Call a plumber immediately if you are experiencing any sewer problems.

Determining the problem...

In order to assess if your sewer needs to be repaired, rootered or simply cleaned, your plumber needs to know your sewer's history:

- How often does your sewer give you problems?
- Does the city main ever back-up?
- When you've had your sewer cleaned in the past, did the plumber notice any tree roots or unusual foreign matter within the piping?

Locating sewer piping...

An electronic location is a procedure to locate the sewer line in your yard. After an electronic location, the plumber should be able to determine the problem and provide prices. Common problems are tree roots within the piping, congestion and city main back-up.

If you need a rootering or cleaning...

You can get two types of sewer cleanings - a 3.5 inch cleanout from within your home or a 6 inch cleanout with the installation of a 6 inch outside cleanout access from outside of your home. It is recommended to get the 6 inch cleanout access because:

- you avoid having dirty equipment and possible sewer messes within your home.
- you can destroy more tree roots in your sewer because outside piping is larger than the indoor piping.

If you need a repair...

Repairing a sewer can be difficult due to the awkward location of sewer piping. Extensive digging may be needed. The plumber must obtain the appropriate permit for sewer repairs.

Noises . . .

Sometimes plumbing problems can be identified simply by listening to your pipes. Certain sounds are clues to what is going awry within your plumbing. The following sounds are generally indicators of specific problems that can be quickly fixed by a professional.

SQUEAKING is often a result of plastic pipes fitting too snug through holes. Since PVC plastic is temperature sensitive, it expands and contracts causing squeaking during hot temperatures. Minor squeaking may be normal.

RATTLING is generally produced by a loose washer in the faucet or valve. Often times, rattling occurs when hot water is turned on due to the balls in your hot water heater that act as temperature check valves. This rattling is normal.

CLUNKING can indicate that the air chambers within your piping are flooded. This is also known as water hammer and can be costly if not repaired immediately.

DRIPPING calls for an investigation of your pipes. Locate the drip. Many leaky faucets simply need a new washer. Purchase a washer designed specifically for your faucet brand. Make sure you turn off the water before changing the washer. If the leak resides in your pipes, call a professional.

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