BARKLEY'S K-9 RESORT, LLC

OPERATING MANUAL

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OKLAHOMA'S FIRST INDOOR DOG PARK W/ MEMBERS ONLY COCKTAIL LOUNGE!

Welcome to Barkley's K-9 Resort

Overview

Barkley's presents an astounding, all-inclusive 15,000 square foot combined indoor and outdoor dog activity center and resort. Featuring Oklahoma's first off-leash indoor dog park with a members only cocktail lounge, we provide the pawfect space for two-legged and four-legged friends alike to come relax and play! Bring your dog with you for a drink! Come check out our Frosty Dog lounge where you will get excellent service while enjoying coffee, local brews, or creative frozen cocktails while your dog plays. Barkley's is designed with your canine in mind! We specialize in luxury pet health and pampering amenities for all your k-9's needs all at a standard price. Our experienced staff and comprehensive programs provide your pet with a first class, full-service resort experience where your pooch is pampered and taught in a fun and consistent social environment. What are you waiting for? Come sniff around and become a Barkley's member now so you and your pup can enjoy all the benefits we have to offer today! Barkley's will love your furry friend as much as you do, your dog will think they are on vacation. And remember "Luxury is our Standard!"

Tour our Facility

Barkley's K-9 Resort spares no attention to detail to ensure the highest standard for your canines' safety, comfort, and happiness. Our state of the art 15,000 square foot facility offers a full array of services including:

*All-Suites Dog Hotel

*Doggie Daycare

*Behavior Training & Bootcamp for Our Four-Legged Members

*In-Home services (Poop Scooping/In home dog sitting & training)

*Self- Serve Bathing

*Professional Grooming

*Pick Up Your Pup' Transportation Service

*Mobile Grooming

*Veterinarian Clinic

*Mobile Vet Services

*Boutique & Bakery

*K9 Workshops/Specialty Classes Such as Doga & Canine Crossfit

*And not to mention Oklahoma's First Off-Leash Indoor Dog Park Featuring 'The Frosty Dog' Members Only Lounge!

Our Paw'losophy

A dog is more than just a man's best friend.

We aim to provide the highest quality K-9 services to the Tulsa area within our conveniently located, fully equipped and accredited facility. Barkley's takes pride in exceeding dog industry standards in all aspects of our services. We employ only the most trustworthy, professionally trained, passionate certified dog care handlers and staff members. While hitting every aspect in the dog care industry, we strive to meet the dog's individual needs, resulting in a well-balanced, well-trained, happy pup that will be excited to come back the next time.

Our Mission

It is our mission to provide compassionate, loving care to all dogs, especially those entrusted to us, being constantly attentive to their security, safety and well-being, and to place their welfare and happiness above all other business considerations.

BARKLEY'S GIVES BACK!

-One of our richest passions is giving back to local dog charities!

We are proud to be part of finding lost pets and helping dogs find their forever homes.

Licenses

Barkley's K-9 Resort, LLC complies with all local, state and federal licensing requirements. If you have questions about these, please inquire at our front desk for details.

WHY BARKLEY'S?

- **Facility**

Our facility was built from the ground up and designed specifically for our needs. This enabled us to be able to provide our community with a leading industry solution to all your canine needs under one roof. We carefully outfitted our facility with the best materials and equipment to ensure safety, impeccable cleanliness, and flexibility.

- **People**

We realize that our staff is what sets us apart, above and beyond any of our other advantages. To be the best, you must hire the best!

Barkley's seeks people who, are passionate about dogs, have extensive professional experience in working with and handling dogs, and always deliver excellence in customer service.

We only hire and retain staff members who are professional, reliable, trustworthy, enthusiastic, and great team players.

- **Technology**

We use leading industry technology throughout our entire facility. From the most sophisticated software database to the coolest dog gadgets, we maintain a fresh approach on what's available to provide you with the most user friendly, safe, secure services possible.

- **Commitment**

Barkley's is fully committed to exceeding your expectations, so you can enjoy the Freedom of Peace of Mind. We promise to deliver an exceptional experience time after time to both you and your dog.

- **Location**

With 2 locations citywide, our resorts are both conveniently located to several major highways and just minutes from the airport.

- **World Class Owner Convenience**

Covered drive-thru for speedy and safe drop-off and pick-up

24/7/365 access to your pet

24/7 drop-off and pick-up

We make convenience for pet owners one of our highest priorities.

- **CLEANLINESS & SECURITY**

Barkley's upholds and maintains the highest standard of security and sanitation to ensure your pet's superior health. While all our pet-related amenities are provided in a respectful, fun and luxurious manner, we know the cleanliness of our facility is the foundation of great health and well-being for you and your pet.

Proper sanitizing techniques are applied in our daily deep cleaning routine. We sanitize toy, floors, walls, play equipment, and hotel suites with meticulous care and attention.

All water/food bowls are stainless steel (doesn't harbor bacteria like other products). These bowls are washed daily with veterinary approved products.

We use Animal-specific disinfectants

We clean our facility with animal-specific disinfectants, which kill many viruses including parainfluenza, distemper, and parvo.

Barkley's Resort climate control system ensures a comfortable temperature throughout our entire facility, including our play areas.

Our mindful attention to these fundamental necessitates creates a safe, comfortable and appealing environment for your pet- where luxury and cleanliness go paw n' paw.

- **Community**

Every year, we are proud to support local rescue and shelter organizations, and co-host adoption events to support local businesses.

BARKLEY'S K-9 RESORT IS ACCREDITED!

Barkley's is a proud member of the International Boarding & Pet Services Association (IBPSA). The IBPSA helps develop and maintain the highest professional and business standards within the pet care industry. Barkley's abides fully by their Code of Ethics, Pet's Bill of Rights, and building regulations.

Safety & Security

SAFETY IS OUR #1 PRIORITY

The safety and comfort of your dog is our top priority. Our Bark team closely monitors weather conditions and follow strict protocols regarding wind chill and the range of temperature we allow dogs to play outdoors. During winter months, if you have a short-haired dog, puppy or elderly dog, we strongly advise you to provide a sweater for your dog's comfort. Our Bark Boutique always has the latest trends of dog apparel all at affordable prices. Remember as a member you receive a 10% discount off anything in our retail store or online store All-day, Everyday!

BARCODE SYSTEM

We ensure accuracy with our Barcoding System

You won't find us using marker boards to keep track of your dog's needs throughout the day. We use one of the most unparalleled barcode systems in the industry, giving you peace of mind that we will get-it- right... every- time with your dog's visit! Using a barcode system maximizes safety and security while minimizing the chance of human error.

Each dog will have a registered individual barcode assigned to them at registration. The pet parent will be provided a key card matching the barcode to your dog's collar tag, this barcode can also be added to your wallet on any smartphone to allow the convenience to scan/check-in multiple ways using your families assigned barcode. Your dog's collar tag is **always** required to remain on your dog's collar while he/she is in our care. Not only do some dog's look alike, but this tag provides the safety and security for your furry companion in case of an emergency. It can quickly be scanned by one of our certified team members and will bring up everything about your dog in an emergency situation. A matching barcode label will be placed on any food, medication or personal belongs that you bring. This barcode system is used for the tracking, details and special instructions of your dog's food, medication, potty tracking, and personal belongings, ensuring that every detail about your dog's visit will be organized! Corresponding labels will be scanned during your dog's stay that will automatically update all the details in real time, making their visit to Barkley's **'ABSOLUTLY PAW -LISS'**

Special Features

TORNADO SAFE ROOM

We are prepared for the wild weather that living in Tornado Alley brings us each year. Barkley's has equipped its facility with the safest and most secure 'SAFE ROOM' possible. We want to give you the peace of mind knowing that your furry family members are safe with us rain, shine..or Tornado! We take severe weather very seriously and are 100% prepared to keep our guests and staff safe during these scary months of the year. With our Emergency Evacuation Plan, monthly drills and our Safe Room that is equipped with all the necessary equipment for a windy situation your pup is in good hands.

CHECK-IN/CHECK-OUT



24/7 ACCESS

YEAR-ROUND PAMPERING

Barkley's K-9 Pet Hotel is one of just a handful of pet hotels nationwide that offers you 24-hour access to your pooch.

We operate 24 hours, every day of the year, to provide the best care for your canine along with convenience and customer service for you. This provides you the convenience of check-in/check-out according to your schedule needs. Our customer portal will allow you to book any of our services and show you what times or days are available. We keep it easy!

Interaction & Communication

DAILY SHEETS/PICTURES & TEXT UPDATES/POSTCARDS

When your dog joins us for any of our services, we make it a priority to keep you informed as well as capture the memories throughout their day here.

Report Card- Any time your dog attends our resort, you will get a detailed report card describing your pet's experience. We will report your pet's demeanor throughout their stay, including how they ate, napped, or how they played with fur'ends on the playground!

You will get updates including pictures that can be viewed through our customer portal, if you prefer texts or emails just let us know and we will be glad to keep you informed any which way you like!

Check out our social media pages: Feel free to check out our Facebook Page and our Instagram Page for pictures of our furry fur'ends playing throughout the day. You may be able to catch your pup in a few pictures!

Facebook URL-https://www.facebook.com/Barkleys-K-9-Resort

Instagram URL-https://www.instagram.com/barkleys_k9_resort/

YouTube URL-

Barkley's Website URL-https://www.barkleysk9resort.com/

Twitter URL-

Health Requirements

HEALTH REQUIREMENTS

Here at Barkley's we take some simple but necessary precautions to keep our guests and staff safe and healthy. We require the following vaccinations and screenings before your canine can use any of our services.

- Distemper/Parvo or proof of titers
- Rabies if over 4 months of age
- Annual Bordetella vaccine
- Annual Canine Influenza Virus
- Frontline (or similar) monthly flea and tick preventative medication
- Annual Fecal test with negative result required for group play
- Intact Policy: Dogs who are intact (not spayed/neutered) will be allowed to stay at our hotel (with the exception of females while they are actively in heat). However, they will not be able to participate in group play with other guests if they are over 7 months of age. Instead of group play, our intact guests will take part in our Personal Play one-on-one program.

MANDATORY WAITING PERIOD FOLLOWING ANY BORDETELLA VACCINATION

After being vaccinated with the Bordetella Vaccine, a mandatory waiting period is required before your dog can come into Barkley's and be around other dogs. Because of this waiting period, we strongly advise that your dog receive their Bordetella Vaccination at least ***two to three weeks prior to your dog's scheduled stay at Barkley's***. The Bordetella Vaccination is much like a flu shot for humans, in which that, following their vaccination, there is a possibility that your dog might contract a mild form of the strain. As a result, your dog may be contagious for two weeks following being vaccinated. If your dog shows any symptoms of Kennel Cough, they are not allowed in our facility at any time during their treatment. Additionally, all dogs must be symptom free for at least 14 days before they can return to activity at Barkley's.

FIRST TIME BORDETELLA VACCINATION WAITING PERIOD GUIDELINES:

Intranasal/Oral Vaccination Method: (1 dose): A non-negotiable 10 day waiting period is required.

Injectable Vaccination Method: A non-negotiable 2-week waiting period is required after the booster series is completed. (Must complete the series as recommended by your veterinarian).

YEARLY RENEWAL OF BORDETELLA VACCINE (BOOSTER SHOT):

Intranasal/Oral Vaccination Method: A non-negotiable 4-day waiting period is required.

Injectable Vaccination Method: A non-negotiable 24-hour waiting period is required.

Our waiting period policy ensures that guests with little or no immunity have not been exposed accidentally and infected with an illness while visiting their veterinarian to get vaccinated. While seemingly stringent, this innovative approach to disease management has helped greatly reduce the occurrence of kennel cough at Barkley's K-9 Resort.



Holiday

HOLIDAY SURCHARGE

Price: $5 per dog added to each night of boarding or day of daycare

Due to the high volume of dogs during the peak Holidays we require a holiday surcharge in addition to the rates for boarding and daycare services. This surcharge helps cover the additional staff and work that is required to handle the large number of dogs during this time.

A holiday period is considered 3 days before and 3 days after the actual holiday

The Holiday surcharge is applied to the following holidays

- Memorial Day Weekend This includes the entire week or weekend on these holidays
- Fourth of July Weekend
- Labor Day Weekend
- Thanksgiving Week
- Christmas Eve through New Year's Day

There will also be a $100 deposit to each reservation made- regardless of the number of dogs *We have a deposit requirement in order to help ensure that people don't hold a reservation then cancel at the last second, which would take a spot away from someone we might have had to turn away.

*This deposit will be refunded and/or deducted from balance owed at the time of check-out from your stay with us, as spots fill up months in advance during these peak times you must cancel your reservation no less than 10 days prior to the actual reservation date. If you fail to cancel during this time frame you will lose your deposit.

Barkley Bucks/Bark Perks
Loyalty & Rewards Program

BARKLEY'S BUCKS REWARDS PROGRAM

FREE TO JOIN!!

Bark Perks:

- Wait List Priority
- Reservations guarantee
- Birthday treats
- Members-Only specials

*Not all perks are available to all members. See our Loyalty Program Status Levels for more information

Points:

You earn points for every dollar spent at Barkley's K-9 Resort. These points can be redeemed for:

- Overnight hotel stays
- Daycare days
- A la carte BarkGo' Services
- Activities
- Treats
- Barkley Boutique items

Want to earn points faster? Platinum Status members earn DOUBLE POINTS for every dollar spent!

*Your status level and points earned is determined by spending (excluding tax, tips and refunds) at Barkley's K-9 Resort, LLC

REFERRAL PROGRAM

As a thank you for every new client that you refer to us, we will give you a free night of boarding or a free day of daycare service after their signup and first purchase with us. Make sure your friend knows to put your name down as to whom referred them, so we can properly credit your account!

PROGRAM DETAILS

STATUS LEVELS

Our Loyalty Rewards program has four status levels, each with its own exclusive Bark Perks

Bark Perks	Member	Silver	Gold	Platinum
Wait list priority	4th	3rd	2nd	1st
Reservation Guarantee				
Birthday Treat				
Points per dollar	1	1.25	1.5	2
Spend per Calendar Year	$0-999	$1,000-2,999	$3,000-5,999	$6,000 +

Earning Points:

It's simple, every dollar you spend with any of our Barkley's services goes towards earning you points for free stuff!

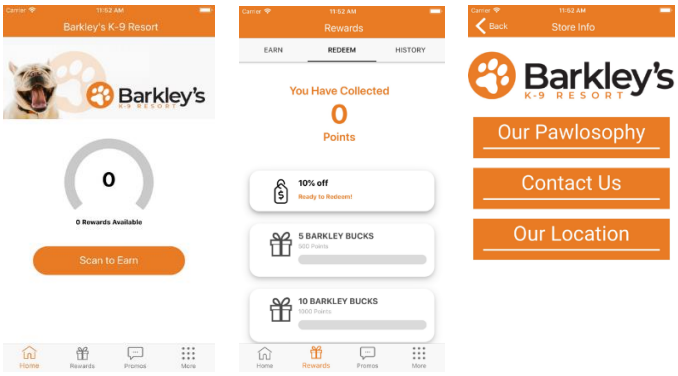
Redeeming Points:

Every point you earn can be redeemed and used towards ***any*** service at Barkley's or towards merchandise.

*When you are checking out, you will have the option to redeem your points to be applied to your order or booking reservation. Once your points are redeemed, any remaining balance will show that you can take care of via credit card.

*Members must spend a minimum of $1 in a 12-month period to maintain points and keep your Bark Perks Loyalty card active, otherwise your card and points will expire 1 year of inactivity.

Barkley's Rewards App: Available on Google Play and App Store!



BARKLEY BUCKS LOYALTY/REWARD PROGRAM

FAQ's

Who can join the Barkley's Loyalty Program and is it free to join?

- Anyone with a Barkley's account is automatically enrolled in **BARK PERKS.** There is no membership fee, it's free!

Where can I see how many points I have?

- Any member can view their current reward points by logging into their customer portal and going to Barkley Buck Rewards. You can also see what status you are in this section.

How do I redeem my points?

- When you are checking out or booking an appointment, you will have the option to redeem your points towards the balance owed. Once those points are redeemed, you can pay the remaining balance via credit card.

How do I access my Perks rewards?

- Our computer system will automatically apply the perks that you are eligible for to your account and will automatically apply those qualifying perks to your orders and/or bookings prior to checkout.

How do I earn points?

- Points will be earned upon completion of the service and after the service is paid for in full. Member point value is one point for every $1 spent and cents are rounded up to the next dollar. Benefits of higher-level status may include a point multiplier for each dollar spent.

What can I redeem my points for?

- Points can be redeemed towards any service or product from Barkley's K-9 Resort, LLC

Can I redeem points for my family or friends?

- No, points are earned and redeemed at the member level and through that members account. They cannot be redeemed for services for another member or transferred between membership accounts.

Do reward points expire?

- Points are retained for as long as you are considered an active member of our Bark Perks loyalty program. Members are deemed active if they spend a minimum of $1 in a 12-month period. Points expire after 12 months of inactivity. Once points have been forfeited, points cannot be reinstated but a member can earn new points once they become active again.

I received a refund. Will that effect my status or points?

- Yes, the amount refunded will be deducted from the spend being tracked toward status. Any points assigned will be subtracted by the refund amount automatically.

Barkley Bucks Loyalty Reward Program
Terms and Conditions

These terms and conditions explain the rules and benefits of the Barkley Loyalty Rewards Program that has been established by Barkley's K-9 Resort, LLC ("Barkley's", "we", or "us") for its customers ("Members" or "You").

Membership.

Membership in the BARKLEY BUCKS Loyalty Program is free, and all customers of BARKLEY'S are automatically enrolled as Members in the Program. There is no separate registration or login because our customers are enrolled through their Barkley's account. You are responsible for maintaining accurate and updated information in your Barkley's account.

In General.

BARK PERKS are rewards based upon total Member spending at Barkley's, including amounts you spend to pay for boarding stays, day care stays, grooming, training, other services and retail products we sell, and to purchase gift cards and gift certificates. However, BARK PERKS do not accrue for taxes, gratuities, shipping or via coupons or promotions or for the redemption of any gift cards and gift certificates. Any references to "dollars spent" or "dollar spend" do not include taxes, gratuities, shipping, coupons or the redemption of gift cards and gift certificates.

The Program has four tiers: Member, Silver, Gold, and Platinum. Your tier is based upon your spending from the previous calendar year, your status will be 'Member' the day your account was set up with Barkley's and after your first purchase was made. In general, you will earn one BARKLEY BUCK for every dollar spent at our location. However, a higher tier status may earn more BARK PERKS points or a multiplier of BARK PERKS points in certain situations. The tier status is further described below.

BARK PERKS/BARKLEY BUCKS will be added to your account only after completion and payment of the service or upon the purchase of gift certificates, gift cards or retail products. As examples: if your pet stays with us for 3 nights and you pay in full when you pick up your pet, then the BARKLEY BUCKS/PERKS will be added after the stay is completed and payment in full has been made and if you buy a gift card, BARKLEY BUCKS will be added upon purchase. If, for any reason, a payment is refunded, those amounts (spend toward status and points associated) will be removed from your BARKLEY BUCKS/ PERKS account. BARKLEY BUCKS have no cash value and are not refundable, transferable, saleable or redeemable for cash.

BARKLEY'S may email Members with BARK PERKS reward notifications, transactional information and promotional information. Members consent to these notices as part of their Barkley's Accounts. You may opt out of these emails and message at any time by contacting us at (Barkleysk9resort@gmail.com) or by clicking unsubscribe at the bottom of the emails sent. The BARKLEY BUCKS/ PERKS Loyalty Program is continuous, and no subsequent registration is required but you are responsible to keep your contact information current.

BARK PERKS Tiers.

The Program has four tiers: Member, Silver, Gold, and Platinum. The tiers are based upon dollars spent by Members during a calendar year. Dollars spent include amounts paid to us for boarding stays, daycare stays, grooming, training, other products or services provided by us and the purchase of gift cards and gift certificates. Dollars spent do not include taxes, gratuities or the redemption of gift certificates or gift cards, coupons or promotional discounts.

Currently, our tiers are based upon the following dollars spent during the calendar year:

	Member	Silver	Gold	Platinum
Spend Per Calendar Year	**$0-$999**	**$1,000-$2,999**	**$3,000-$5,999**	**$6,000 +**

You will be assigned a tier based upon the dollars you spent during the previous calendar year. At your initial enrollment we will assign your status based upon your dollars spent at the time of your first purchase, you will be assigned a Member Tier Status until the dollar amount spent reaches the next tier level. For example, if your dollars spent in 2019 was $2,000, we will assign you to the Silver Tier for 2020. Your status will be determined and, if necessary, adjusted as of January 1st of each year based upon the dollars spent during the previous calendar year. Please note that regardless of your Tier Status, your BARK PERKS account will only include BARK PERKS earned after you join our Program.

Tiers will be awarded as soon as they are achieved. Spend in the current year will be used to determine the next year's BARK PERKS tier. If you achieve that tier in the middle of the year, you will start enjoying the BARK PERKS benefits of that tier immediately, through the end of the next year that status was achieved for. For example, your 2019 spend is determining your 2020 status. If by August 2019, you have spent $3,000 you will move to GOLD Tier for the rest of 2019 and through the end of 2020.

BARK PERKS Accrual and Redemption.

BARK PERKS points accrue based upon actual dollars spent. No accrual occurs for taxes, gratuities, the redemption of gift cards or gift certificates. You are solely responsible for any federal, state or local taxes.

If a Member's account is inactive for 365 days, any accumulated BARK PERKS points will be reduced to zero. Once BARK PERKS points are forfeited, they cannot be reinstated but a Member can earn new BARK PERKS for account activity after that date. An account will be deemed inactive if the dollars spent are less than $1 during such 365-day period.

If you believe that your BARK PERKS account is inaccurate, you should contact Barkleysk9resort@gmail.com as soon as possible. Requests to review your activity must be received with 90 days of the occurrence in question. Failure to supply adequate information and notice may result in a denial of a BARK PERK credit.

BARK PERKS may be used toward services and purchases we provide at Barkley's. These services include boarding and daycare stays, grooming, training and other services provided. Our current BARK PERKS Program can be found in the information above these Terms & Conditions. Generally, a BARK PERK point will be based upon dollars spent on 1:1 basis but we may add a BARK PERK multiplier to higher tier statuses. BARK PERKS points can only be used for future purchases and may not be applied against taxes or redeemed in whole or in part for gift cards or gift certificates. BARK PERKS will be applied prior to any other coupons.

Modifications and Termination.

Membership and benefits in the BARK PERKS Loyalty Reward Program are offered at the discretion of BARKLEY'S, and BARKLEY'S has the right to terminate the Program or to change the terms and conditions, rules, regulations, policies, or procedures as well as the benefits of BARK PERKS, conditions of participation or Status levels, in whole or in part, at any time, with or without notice, even though changes may affect the value of your BARK PERKS points that have already accumulated.

BARKLEY'S may, among other things, withdraw, limit, modify or cancel any perk, reward or benefit; increase the points, cash required, applicable co-pays or number of points required for any reward or benefit; modify or regulate the transferability of rewards or benefits; add an unlimited number of blackout dates; or limit the number of reward reservations available at our location. Members, in accumulating points, may not rely upon the continued availability of a reward or Status level, and Members may not be able to obtain all offered rewards or use rewards for all dates. The rewards structure and point redemption value are subject to modification, cancellation, or limitation at our discretion, with or without notice.

In addition, BARKLEY'S maintains the right to terminate a Member's participation in the Program at any time and for any reason, including a Member's failure to follow the rules of the Program or the Pet Parent Agreement, or any abuse of Program privileges, violation of law, rule or regulation, any conduct detrimental to the interests of BARKLEY'S or the other Members, fraudulent activity or attempted fraudulent activity, or misrepresentation of any information furnished to BARKLEY'S. Any such activity may result in the termination by BARKLEY'S of your membership, the loss or cancellation of accrued points, rewards or benefits, or both, or the loss of other BARK PERKS. Terminated Members will not be eligible to participate in any aspect of the Program, and Members whose accounts have been terminated may not be eligible to enroll with new accounts.

BARKLEY'S may amend its rules of the Program at any time without notice. Points, benefits, discounts, or rewards earned or granted under the Program do not constitute property of the Member and are not transferable, saleable or assignable.

BARK PERKS may not be used in conjunction with any other promotion, coupon, discount, or special offer; and are void where prohibited by law; provided that you may use coupons and take advantage of discounts and special offers but the value of such coupons, discounts and offers will not accrue BARK PERKS points. BARK PERKS will be applied prior to any other coupons, discounts and special offers and the balance of any service or product will be payable to you at our published rates. Services available for point redemption using BARK PERKS are subject to change and the amount of BARK PERKS required for redemption can change at any time.

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ADD-ON/ADDITIONAL EVENTS AND SERVICES

Barkley's offers additional services to responsible, passionate dog owners from time to time, such as microchip implants, anesthesia-free dental cleaning, adoption events, pet portrait photography and more.

At various times, we also offer additional services and special events for you and your dog. Be sure to follow Barkley's Facebook page or subscribe to our newsletter to stay informed of all upcoming activities.

Microchipping

Microchipping your dog is incredibly fast, easy and painless, and one of the best things you can do to ensure that if your dog is ever lost, you will be able to safely bring him/her back home.

Anesthesia-Free Dental Cleaning

Don't you miss puppy breath and a delightful face lick? Good dental health for dogs, as it is for humans, is about much more than a pretty smile and fresh breath. A dirty mouth can lead to serious health issues well beyond the teeth and gums. This is an easy in and out procedure without need for drugs or anesthesia of any kind.

Adoption Events

Whether you're looking for your first dog or expanding your happy family, we support local rescues who bring in adorable pups eager for your love, warmth, and a permanent home.

Seminars

Experts discuss important topics, usually with audience participation and hands-on activities. Topics include First Aid & CPR, safe handling and interactions for kids with dogs, introducing a new dog to the family, special advice for expectant mothers, and much more.

Portrait Photography

We bring in professional photographers, scenic backgrounds and props to create beautiful portraits of your dog (with or without the whole family).

PetPaints

Like a temporary tattoo for dogs, this is a super fun way to quickly dress up your dog with an assortment of designs in a rainbow of colors. Totally safe and non-toxic, the paint washes off easily when you're ready, but until then won't come off on your clothes or your sofa. One of our most popular designs is pink ribbons for breast cancer awareness.

GENERAL FAQ'S

How do I make a reservation?

- You can make a reservation:
  *ONLINE- www.Barkleysk9resort.com
  *CUSTOMER PORTAL
  *BARKLEY'S APP (Available on the App store and Google Play store)
  *CALL- 1 (877) 480-BARK
  *IN PERSON- Stop by Barkley's 24/7 365 days a year.

What do I need to make a reservation?

To make a reservation, you need the following:

- Credit Card on file- When you book online, a specialist will follow up with you directly.
- Current Vaccination Documentation- Must be submitted to Barkley's and kept current
  First time guest documents:
- Click *HERE* for Downloads
- Email them to Barkleysk9resort@gmail.com
- Or submit by fax: (918)607-4000

What if I need to cancel my reservation/booking?

Non-holidays- During most of the year, you may cancel your reservation with no penalty up to 24 hours prior to arrival. Cancellations that occur within less than 24 hours prior will result in a $25 cancellation fee per booking charged to the credit card on file (This cancellation fee is standard throughout any service that requires booking and applies to all).

Holidays- Due to the high demand on and around major holidays, we have a 10-day cancellation policy. Failure to cancel 10 days prior to arrival for holiday periods will result in a $100 charge to the credit card on file per booking. Reservations created within 10 days prior to check-in for holiday periods and subsequently cancelled will also result in a $100 charge to the credit card on file per booking. The cancellation policy is more stringent during holiday periods because we typically must turn away potential customers during this time.

What if my dog gets sick or injured while at Barkley's?

- While we take every preventable measure to prevent illness or injury with our guests, reality is sometimes accidents happen. During an emergency or sickness, we will always act in the best interest of your dog. Our Vet Tech on staff will be immediately notified to access and evaluate your pet. After a brief evaluation, the pet owner and/or emergency contact on file may be contacted for discussion regarding treatment. Depending on the severity of the medical issue, your pet may require a trip to the Vet. We have a Veterinary clinic on-site and after business hours they remain on-call. During your pet's treatment, we will be in consistent communication with you or your emergency contact. Please always keep your emergency contact information updated within your Customer Portal.

For those pets whose medical issue may not be urgent, the owner will be advised upon pick-up, you will be sent home with an accident report and a course of treatment options/suggestions. Please feel free to speak to our Vet Tech and Bark leaders at any time regarding the care of your pet.

The Frosty Dog Cocktail Lounge & Indoor Dog Park

Oklahoma's first indoor off-leash dog park & members only cocktail lounge!

SIT. STAY. PLAY. & DRINK

Description

Barkley's Frosty Dog Lounge brings the community of dog owners together by providing a unique, fun, safe neighborhood hangout for you and your four-legged friend. Offering daily, monthly or yearly membership packages, dogs can run, play and splash in our climate controlled indoor park area or relax on our shaded and/or heated patio, while owners enjoy a cold one with friends, or meet new ones with interests alike. At Barkley's, dogs can be dogs while getting the exercise, mental stimulation, and doggie playtime they crave. Offering live music and great drink specials, Barkley's is the place to be! Watch the game on one of our many tv's both indoor and out, or just enjoy a beautiful or not so beautiful day with your pup. Make sure to check out our events calendar for a listing of social meet up groups, dog meet up groups, upcoming fundraisers and special events. Don't feel like you need to own a dog to enjoy the romping good time here at Barkley's, if you love and enjoy them just the same there's a place here for you using our add-on guest passes under an existing members account.

What are you waiting for? Stop chasing your tail and join us at Barkley's today.

CHEERS TO A MAN'S BEST FRIEND!

Features

FOR YOUR SAFETY, PREMISES ARE UNDER 24-HOUR SURVEILLANCE.

- 7,500 SF indoor, climate -controlled park allows your pup the ability to play and run, no matter the weather.
- 2,000 SF outdoor patio area which includes shade with a misting system in the summer months and heaters in the winter months.
- Pawtropolis' K-9 Splash pad, will let your pooch cool off during the hot summer months with their buddies or go for a dip in our dog bone shaped pool.
- We love to entertain! Our patio is equipped with a stage for live bands and entertainment.
- In addition to our full bar located inside, we have our pop- up bar on the patio during live music events to allow owner and dog to enjoy our uniquely designed drink menu inside and out.
- Hungry? We have you covered! Enjoy a snack from our very own food truck. We have both human and canine menu items to choose from.
- Separate areas for small and large breed dogs
- Free guest WIFI
- Porch potty systems are strategically located throughout park area

- Pet drinking fountain, paw wash station and dog waste station w/bags
- Top of the line doggie play equipment will give your dog hours of playtime fun
- Dog park area is extensively and professionally cleaned daily for the optimal health of all our guests.
- Wag vending machine stocked with dog essentials you might have forgot at home
- Pet CPR and First Aid trained team members
- K-9 artificial grass in play areas so your pup can play with their furry friends as if they were in a real park.
- Self- wash bathing station to clean your tired pup from a long day of play before going home.
- Full bar so you can enjoy your favorite beer or coffee while your pup plays
- Featuring our Frosty Dog frozen drinks (Tulsa's first frozen cocktail slushy bar)
- Separate wet/dry dog play areas for when you don't feel like dealing with 'muddy paws'
- Plenty of benches and tables for relaxing
- 'Barkley's Mountain' a large dedicated sand pile for climbing and digging
- Designated area for community events, birthday parties

Barkley's indoor dog park features the Kisi controlled access system. We staff our dog park with team members to pick up after your pet and make sure they have ample water allowing you to focus and relax while getting to know other Barkley members in the community. Members will have a Kisi assigned code that allows owner and dog access to this area during operating hours with a self- check-in kiosk. If you are a visitor or not yet a member, you will need to enter through the main entrance of Barkley's to purchase a pass.

Park Hours:

9 AM-10 PM (365 days a year)

*Park may be closed during inclement weather, special events or routine maintenance. In all cases Barkley's reserves the right to close the facility or amend its hours of operation at any time without notice; however, Barkley's will endeavor to notify its members via Facebook or email. Please call (918) 607-4000 before visiting or become our friend on Facebook.

Temperament Testing Hours:

8 AM-5 PM daily

*Barkley's will accommodate needs for a Temperament Test outside of regularly scheduled hours with adequate notice or appointment. This service is free and available to anyone and can be required by a Barkley's Team Member. This test will take approximately 10-15 minutes. Proof of up-to-date vaccinations (DHLPP, Bordatella, and Rabies) as well as proof of spay/neuter is required at time of Temperament Testing. We enforce these high standards of admission to help protect members' dogs and ensure that everyone enjoys a safe, relaxing time together.

*Refund Policy:

IMPORTANT NOTE: There is no guarantee your dog will pass Barkley's Temperament test to become a member here at Barkley's. A dog's behavior may change when placed in a new environment. All new dogs are subject to a trial period of 10 visits.

If your dog does not pass the Temperament Test and/or you're unable to provide proof of required vaccinations upon your scheduled visit, Barkley's will issue a full refund of any packages or passes you may have purchased.

Frosty Dog Lounge Hours:

3 PM- 8 PM	Monday
3 PM- 8 PM	Tuesday
3 PM- 8 PM	Wednesday
3 PM- 8 PM	Thursday
3 PM- 10 PM	Friday
11 AM- 10 PM	Saturday
Noon- 8 PM	Sunday

*Hours are subject to change during certain events and activities being held at Barkley's

Park Rules & Regulations

TO ENTER THE DOG PARK, DOGS MUST MEET THE FOLLOWING:

4 MONTHS OR OLDER

FLEA AND TICK FREE

BE SPAYED/ NEUTERED IF OVER 1 YEAR OF AGE

WE STRONGLY RECOMMEND DOGS TO BE ON FLEA AND HEARTWORM PREVENTATIVES

BE CURRENT ON VACCINATIONS, INCLUDING RABIES, DHLPPC, BORDETELLA, DISTEMPER VACCINATION AND 2 PART CANINE INFLUENZA VACCINATION

HAVE NEGATIVE FECAL EXAM (WITHIN THE LAST 6 MONTHS)

DOGS MUST BE FRIENDLY AROUND PEOPLE AND OTHER DOGS (NOT OVERLY AGGRESSIVE)

- Dog Park is for members use only (Dog tag with member ID is required at time of visit) Single day passes and visitor passes must be purchased at main entrance before entering the park. Under no circumstances should members allow access to the park through the member access control panel to anyone at any time. Doing so could result in a termination of membership without refund. NO PIGGYBACKING!
- All dogs are subject to temperament testing before permitted in the park
- We reserve the right to ask a customer to remove their dog from the park at anytime and/or revoke a membership
- No children under the age of 10 allowed in the dog park area and must always stay under strict adult supervision. Children should not run, chase dogs or pet other member's dogs unless permission is granted by the owner. (The Frosty Dog Lounge is a 21 and older establishment from 6 PM-Close every day).
- Dog handlers must be 18 years of age or older
- You are responsible for the safety of you and your dog
- Digging is not allowed except in the designated area, 'Barkley's Mountain'.
- Dogs must behave properly while in the dog park, aggressive behavior will not be tolerated! Dogs displaying repetitive disruptive or aggressive behavior will be asked to leave the park or be required to be on-leash per Barkley's management and staff members discretion.
- No outside dog toys allowed in the dog park
- No outside food or drinks are allowed in the park area. Glass containers are prohibited inside the dog park
- Owners must always remain inside the dog park area with their dog, and always maintain voice control and sight of your dog(s). Owners must always pay attention to their dog's behavior and carry a leash with them.
- If your dog is sick, please keep them home
- You knowingly and voluntarily assume any risk of harm to yourself and your dog, you are responsible for the safety of you and your dog. Barkley's is not responsible for injury, illness, or damage caused on our premises. If your dog causes any damage to person or property by biting, nipping, or otherwise, YOU ARE RESPONSIBLE!
- Dogs must be healthy and must be at least 4 months of age to enter park.
- Dogs must be current on vaccinations including Rabies, Parvo, Bordetella and Canine Flu. Proper documentation is required to be on file with Barkley's in order to be granted a membership, one day pass or guest pass into the park. Membership service may be interrupted if we do not receive updated vaccination information when it is due. Member will be billed as scheduled regardless of account status. Members must furnish Barkley's with a signed cancellation notice form giving 30 -day notice before billing cycle.
- Owner identification tag must always remain on dog's collar while on Barkley's property
- Dogs over the age of 6 months must be spayed or neutered. Absolutely no dogs in heat allowed!
- Maximum number of dogs per human is 3 unless special permission is granted at management's discretion.
- The Frosty Dog lounge is a **NON-SMOKING** establishment both inside and outside on patio. Secondhand smoke and cigarette butts are hazardous to dogs.
- Pronged (pinch) collars, spiked and choke collars are not allowed in the off-leash area

- Please remove all harnesses and gentle leaders from dog before entering park.
- Dogs must remain on a leash while in an on-leash area in the facility, and within your control
- Be kind: SCOOP THE POOP! Owners are encouraged to clean up their dog's waste if they see it happen. There are dog waste stations with plastic poop bags and pooper scoopers available throughout the park. Barkley's team members are there to monitor and assist with this as well to help keep the park clean.
- Please curb barking! Constant dog barking is very disruptive and will not be tolerated, and if excessive dog barking occurs you will be asked to leave the park. Owners acknowledge that Barkley's may use sonic frequency bark deterrents.
- Please follow posted gate operating procedures at entrances and exits to park, this will prevent other dogs to accidently enter or exit with you.
- Alcohol is permitted if purchased from The Frosty Dog

Contact Barkley's management to handle any dog grievance. Please be mindful of all guests in Barkley's dog park. Violators are subject to removal and loss of membership.

Policies subject to change without notice

HAVE FUN!

Lounge Rules & Regulations

- All humans must be at least 21 years of age to be in the bar area (Furry children only) **WE CHECK ID'S!**
- Barkley's Frosty Dog management staff have the right to refuse service to any customer for any reason.
- If a customer appears intoxicated enough to raise suspicion, you will be provided our 'Caring Lift' ride home in an uber, and your dog(s) will spend the night at Barkley's Hotel at your expense. DRINK RESPONSIBLY!
- Frosty Dog is a 21 years and older establishment from 6 PM-Close every day. During certain events our hours will adjust to accommodate a safe, fun filled evening of entertainment. Please be mindful that during the daytime Barkley's is a family establishment and we will not tolerate disruptiveness of any kind in our dog park & lounge area.

Failure to abide by any of these rules and regulations may result in removal from the premises as well as the possibility of suspension or termination of your membership with us. These decisions are at the sole discretion of Barkley's management and staff, as may be appropriate for the safety of Barkley's human and dog patrons as well as our employees.

Your cooperation with these rules and regulations help ensure a safe and successful Barkley's experience for all!

Barkley's Frosty Dog Lounge is proud to be a part of and support Tulsa's small business community. We have local and regional craft beers on tap along with a full selection of local and regional wines to savor. Not a drinker? That's okay, we have options for you that will surely quench your thirst. From cold/hot brew coffee options to a nice cup of cocoa for the kiddos we are sure to have something for you. Kick back and relax with a cold beer while you watch your favorite football team on the big screen. Membership is required, and complimentary Wi-Fi is available for all guests.

Barkley's Indoor Park & Lounge FAQ

Do I need to worry about my dog getting fleas at the park?

- Barkley's management does not foresee having a problem with fleas at our park. We do strongly recommend using flea and heartworm preventatives as part of your pet's health maintenance program.

Do I need to worry about my dog getting a disease at the park?

- Our required paperwork for members includes them agreeing to not bringing their dog to the park if it is sick. We also require owners to keep their dog(s) up to date on vaccinations. Maintaining these two things helps insure a healthy dog park environment.

My kids love dogs- why can't children under the age of 10 be inside the off-leash park area?

- We love to see children enjoying their dogs and there isn't anything better than capturing those memories, unfortunately young children are at greater risk of being injured inside the park than adults. Small children often run instead of walk and scream instead of talk- these actions can cause dogs to get overly excited. Younger children sometimes haven't grasped that not all dogs like to be petted. Dogs often run amongst their friends and can easily knock a small child down and the safety of our guests (human and furry) along with our staff is always priority.

Can I bring a non-membered dog with me to the park as my guest? Is there a charge?

- We always encourage you to bring a guest and show them around. If you bring another furry friend as a guest, you will need to check in the main entrance and obtain a guest pass. Barkley's offers a one- day guest pass for $10. Just as all our registered members are required to present up-to-date vaccinations, we require this of any furry friend guest as well.

Can I bring non-member people with me to the park? Is there a charge?

- Members can bring a human friend as a guest with them to the park at any time; there is no charge. While inside the dog park area you as the member are responsible for their behavior while inside the park, please make sure they understand and follow the park rules.

What is required for entry into the dog park?

- Entry requires a membership or day pass which can be purchased at the front desk or with you creating an account online. If you are creating an account online before you come, you must fully complete the application process that includes all required vaccination records to be uploaded prior to entry into the park. If you are signing up in person, please make sure to being copies of all vaccinations with you.

How will I know if my dog is missing any vaccinations?

- When creating an account, you will be asked to upload any and all vaccination records for your dog(s). Our software database will automatically update your account and automatically send you a reminder message if any vaccinations are due or missing. Anytime your pup goes to the

vet and gets vaccinations, please remember to submit these electronically or in person to Barkley's to keep your account up to date.

Do you have free WIFI?

- Yep. Bring your pooch and stay in touch with the online world for as long as you like!

Can I bring outside food and drink?

- No. We do not allow outside food and drinks, but we do offer a great menu selection for both humans and your furry companions to choose from. As some items may be harmful to dogs that people might not be aware of, by having this rule in effect we prevent this with knowing that anything on our human menu or the nibbles menu is safe for dogs.

Can I throw my dog a birthday party at Barkley's?

- Of course! Barkley's loves celebrating every dog's 7-year birthday bash! Check out our Events/Pawty page for more information.

If I have a problem with someone else's dog bothering my dog, what should I do?

- Please utilize the management team at Barkley's for this situation. That's what we are here for! There is a wide range of dog play styles, some dogs just play rough, whether it be the dog growling, snapping as they play or demonstrating humping behavior, this can be very frustrating. This behavior is most commonly seen when a puppy is between the ages of 6 months- 1 year in age. Sometimes owners who are not used to these different play styles mistake play aggression for true aggression. If the other dog is showing true aggression toward your dog, immediately remove your dog from the play area and notify a staff member of the situation. Aggressive dogs (showing signs of intent to harm another dog) are not welcome at Barkley's. If the other dog is playing in a style that you or your dog is uncomfortable with, we suggest that you move your dog to another area of the park. Bark Refs are always on-site and active within the dog park area, this helps to decrease the chance of a situation before it occurs.

Why does my puppy need to be at least 4 months in order to play at the dog park?

- We understand that it is important for puppies to be socialized around other people and dogs during their first few months of life, but at the same time, it takes time for a puppy to build up immunity to diseases. It takes anywhere from 1-2 months after a puppy has received all its shots for the immunizations to take complete effect and they are safe to be around other dogs.

I will be gone for a few days and my friend is dog sitting for me. Can I give my friend my key card/fob and allow her to bring my dog to the dog park?

- Yes, this is allowed, but please make sure that your friend understands the park rules/regulations and agrees to follow them. If your friend has a dog of their own and wants to bring it to play with your dog, they will need to purchase a guest pass from the front desk and provide current up-to-date vaccinations on their dog. If they are only bringing your dog to play, they can use the member access kiosk just as you would to enter the dog park. The system will

automatically generate a ‘guest liability waiver’ form that they must accept and agree to at the kiosk. Please make sure that your friend knows to not share your membership card/key fob with anyone else and to never let anyone into the park with them. Even though you will not be there with your friend, they will be considered your guest and you will be responsible for their behavior while in the park.

PARK MEMBERSHIPS

MEMBERS HAVE IT GOOD!

Welcome to Tulsa's only indoor/outdoor dog park plus cocktail lounge. Become a Barkley's member today and begin enjoying all the incredible perks that a membership has to offer and start enjoying some **DOGGONE GOOD COMPANY!** Memberships are per dog, additional dogs in same household can be added to memberships at a discounted price.

Here's some of the features and benefits that you'll enjoy as a Barkley's member:

- Unlimited park uses during hours of operation
- 10% off food and drinks from the lounge
- Special discounts on all services that Barkley's has to offer
- Admission and exclusive access to Barkley's sponsored events and parties
- Members will receive electronic newsletters full of fun facts and information
- Easy and secure access to indoor off-leash dog park through our members Kisi controlled access system
- Know that your membership is making a difference. A portion of all membership fees are donated to local rescue/dog-related charity. If the organization you would like to support is not listed in our drop- down menu, please let us know and we'll be happy to add it to our list of charitable agencys.
- Full access to Barkley's Pawtropolis splash pad and pool
- Key tag/fob for owner and dog (Allows access through our Kisi controlled access system)

Barkley's K-9 Resort strives to offer our members a unique experience that leaves you and your pup safe, happy and filled with memorable moments from your visit here. Interested in becoming a member, but still have questions? We are here to help! View our FAQ's to find answers to some of the most common questions we receive about Barkley's memberships. Can't find the information you're looking for? Please don't hesitate to contact us via email or phone.

*All members will be assigned a secure key card and collar tag for entry to the dog park members entrance during hours of operation. You must always have your key card present on person or barcode in your wallet app on your smartphone, as well as the family assigned collar tag on your dog's collar while you are enjoying the park. Each family is provided 2 key cards and one dog collar tag at time of enrollment. There is a $10 fee to replace a lost secure key card. If you lose your key card, please notify Barkley's as soon as possible so we can deactivate the card. It is our goal to provide your family the most secure and safe environment and experience as possible.

*For your convenience you can download our Membership packet and fill it out before you come in (or) fill out our Membership Enrollment online.

*When you arrive at Barkley's make sure to check in at the front desk and provide any needed paperwork. Once Membership Enrollment is complete you will receive your Membership packet, key cards and collar tags then you and your four- legged furry companion are ready to go play!

Indoor Dog Park & Lounge Membership packages

*Each month Barkley's management will automatically charge your credit card on file for all reoccurring packages purchased
*Barkley's K-9 Resort requires a 30- day notice to cancel and/or change membership coverage
*The package will expire per consecutive days from the time of purchase.

One Day Pass

(unlimited play for one day!) — $10 per dog
Additional dog(s) in same family can be added for $5

Weekend only Pass

(Unlimited access to dog park on Sat & Sun) — $15 per dog
Additional dog(s) in same family can be added for $8

Weekend only Pass [REOCCURING]

(Unlimited access to dog park on Sat & Sun all month) — $25 per dog
Additional dog(s) in same family can be added for $12

Month Membership

(Unlimited play for 30 days!) — $50 per dog
Additional dog(s) in same family can be added for $10

Monthly Membership [REOCCURING]

(30 Day notice of cancellation required) — $35 per dog
Additional dog(s) in same family can be added for $5

Annual Membership

(Unlimited park visits for 12 months!)
(Automatically renews unless 30 -day notice of cancellation is submitted) — $375 per dog
Includes VIP access to special events
10 % off at our retail store
Additional dog(s) in same family can be added for $50

Barkley's Golden Paw

(Lifetime membership to our dog park) — $1275.00 per dog only
This is a limited time offer that is capped out after every 5 are sold for a 2 -month waiting period
This offer is good for the lifetime of your dog and is non-transferrable
Check our availability of the Golden Paw on Current Promotions section

Gift a Membership

Barkley's memberships make the perfect gift! Visit the Bark store online and add one to your order today.

Guest Pass

Come let your dog sniff out Barkley's dog park for free!
Please bring all necessary vet records
(Guests will be entered into our system and are only allowed 1 guest pass per dog and must purchase a pass or membership thereafter). FREE

10 Visit Play Pass

(Visits valid any day and never expire) $70 per dog

2 For 1 Tuesdays

We know that dogs have besties too! If your dog has a pal that he/she loves to play with, take advantage of this great deal every Tuesday. Unleash the doggy pals for some playtime in our dog park, let them have a spa day together or let them play all day and stay all night and have a slumber party! This offer is good for any ONE of our services for them and their pal to enjoy, you pick!! If their bestie is already a member at Barkley's you can choose any one of our services to use your 2 for 1 deal on. Use weekly coupon code at checkout to apply this deal.

Check out our Membership bundle packages to give you access to deep discounts with our other services along with the dog park membership.

Private Events

Want to hold your event in our facility with VIP guest accommodations for both your human and furry guests? Rent out our Dog Park today! $300 Three- hour time slot
(additional event package must be purchased with this at time of booking)

A place to hold your private function (Must submit reservation request at least 14 days in advance and choose what event package you would like for your guests).

Barkley's Dog Park & Cocktail Lounge is the perfect place to have your private event or party because your dogs can come, too! Book your private party or your special pupper's birthday party and leave the rest to us. Contact one of our Pawty Planners today! Your party will make memories at Barkley's
Choose your package deal and let your guests enjoy everything from shared appetizers, drinks to streamers and party hats. The four-legged birthday pooch and their furry friends will enjoy special treats from our nibbles menu and party favors galore!
Parties can be reserved by the table, or you can rent out our upstairs space overlooking the dog park. If you have a large party or want a completely private event, you can rent out the entire Barkley's dog park and lounge area.
Humans must be over 21 years of age to enjoy the bar (This is strictly enforced!)
Dogs must be over the age of 4 months and must supply proof of current vaccinations.

IT'S TIME TO PAWTY!
BYOD! (Bring your own dog)

A unique place for dog birthday parties as well as human birthday parties!

Bare Bones Package

$5 per person (No limit on number of guests)
Package includes:
Reserved Table
Assigned Bark Waitress
Entry into the dog park for all your furry friends
(This package allows you to bring your own party supplies and enjoy a day at Barkley's)

Top Diggity Dog Package

$150 (Party package for up to 8 furry guests)
Package includes:
2 Reserved tables
Table Runner
Party favors (including party hats and themed party favor choice)
Fire hydrant centerpieces
2 Buckets of popcorn
Bowl of bones
2 appetizer items from our Nibbles menu
2 Doggy themed games to play
Assigned Bark waitress to assist you with food and drink requests
Doggy dessert (pupsicles) for all furry guests
Photo of Pawty dogs for each to take home
Furry friends park entry

Theme choices

Pupstache Pawty
Shabby Chic Pawty

Adult Pawty Favors add on's:

Bucket of Beer	$12	
Pitcher of Beer	$9	
Bottle of house wine	$20	
Box of house wine	$35	(House wine is Downward Dog wine, available in red or white)
Pitcher of Margarita	$20	

Other specialty drinks can be ordered from the lounge from your assigned waitress
Order menu items from our Bark Truck to be delivered to your table

Bark N' Play
Daycare
LET DOGS DO WHAT THEY DO BEST- PLAY!

Hours:
7 AM- 7 PM (365 days a year)
Late Pick-up option available until midnight

WE AREN'T JUST DOG SITTERS; WE ARE PROFESSIONAL DOG LOVERS!

About our Daycare Services

A tail waggin' good time!

Life is busy, and many of us simply don't have time to provide our dogs the correct amount of exercise and socialization they need. Here at Barkley's we provide a strategically developed playtime that will help build confidence in your dog by providing a mentally, emotionally and physically stimulating play environment. There is plenty to do if you are a pooch here at Barkley's…whether it be a romp or snuggle with a new friend, a spin around the playground, a breath of fresh air, or a peaceful nap.

*Sometimes our daycare reaches capacity. When this occurs, it is our policy that we issue any incoming dog a private hotel suite and enter the daycare as other dogs depart. Those who make daycare reservations in advance will be guaranteed a spot, but we will try to accommodate walk-ins to the best of our abilities. We advise booking reservations for Thursdays and Fridays, as those are our busiest days in the daycare area.

Give your dog the gift of play!

With our supervised and structured play area, your dog can hang out, romp around and make new friends with our fun-filled activities.

Our daycare services can be paired with other services to make your pet's day even more special. Knock a few things off your to do list or just simply pamper your pooch by adding spa treatments/grooming or improve your pet's manners by taking advantage of our positive dog training programs. Bark N' Play provides much more than just a dog sitter, indeed! We turn a day of daycare into a mini staycation for your four-legged family member.

Barkley's offers a **FREE TRIAL DAYCARE DAY** to any new customer. New customers who want to try us out may use this free day of daycare with us prior to your dog's actual stay. This will allow your dog the comfort of becoming familiar with our staff, our facility, and being around other dogs. This not only helps your dog with the transition before their actual stay with us, but also gives you the peace of mind about how he/she will do in your absence. Includes care for up to 4 hours.

FEATURES/BENEFITS:

-Acoustically optimized, climate-controlled indoor play areas that are designed for stimulating, safe and stress-free play.
-Safe, secure & comfortable accommodations
-We group dogs according to their play style and temperament, not size (Exception being Teacup and Small Breed Dogs under 20 lbs.)
-Featuring premium rubber flooring and indoor K-9 pet grass
-Webcam viewing to check on your pup throughout the day
-Ample access to fresh, clean drinking water
-We operate on a rotation platform, keeping dogs stimulated and happy all day long
-All meals included (Breakfast/Lunch/Dinner)
-Designated quiet area for those dogs that need a power nap or some “Me Time”
-All Barkley’s Staff members are certified in pet first aid and CPR
-Individual and group play
-An all-inclusive pet stay!
-Porch potty systems throughout play areas (WHEN YOU GOTTA GO YOU GOTTA GO!)

WHAT SETS US APART FROM THE REST?

Barkley's is unlike other dog daycare operations. We cater to both the dogs needs as well as their owners desire. While all the others separate the large dogs from the small dogs, we believe that a furry bestie can come in all different sizes. Our trustworthy and attentive Pet handlers get to know each dog's personality and hand select each play group by play style and temperament of dogs, not always size. Teacup and Small Breed dogs under 20 lbs. will be grouped together for safety reasons. We provide a structured upscale play facility staffed with trained professional Bark Leaders who have the credentials and experience to enhance your dog's social and behavioral skills. Because safety is our main priority, Barkley's upholds a strict dog-to-staff ratio from our First aid and Pet CPR certified Bark Leaders. We hit all the important aspects of a dog's day here at Barkley's Bark N' Play and provide your furry friend with the necessary TLC and exercise they need to be happy, healthy, well-adjusted pets!

BONES TO BONES COMPARISON

	Barkley's Bark N' Play	Other Daycares
Dog's Experience	Continuous, cage-free, supervised play	Kenneled except for play sessions
Cage-free playtime	Full-time	Part-time
Naptime	Pet relaxes, if desired	Pet kenneled and separated to nap
Primary play area	Dedicated 7,500 sq. ft indoors and out	Smaller, shared indoor and outdoor area
Webcam Viewing	Yes	Some
Barkley's Rewards program	Yes	Very few
Drop-in care	Yes	Very rare
All-Inclusive	Yes	Very very rare
Maximum hrs. of play per day	12	6 (two 3-hour sessions)
Price	$25	$35/day and up

Bark N' Play daycare offers, a "cage-free" supervised setting designed for dogs to socialize with their furry friends. Unlike most doggy daycares, we allow our friends to roam free, up to 12 hours a day, both indoors and out. Breeds are separated by their play style, temperament and comfort with other dogs, we allow our guests to choose their playmates for the day. We provide continuous access to fresh water to make sure they stay hydrated during their hard day of play. Our playgrounds are furnished with top of the line play equipment from Gym for Dogs to assure they will have a safe fun-filled day with us. The Bark N' Play doggie daycare is located in our custom designed, 9,500 SF state-of-the-art facility, which features high-tech air purification, climate control, and isolated air zones for maximum comfort, safety and disease control.

Our service provides things that you would normally see as extra's or add-on's in other daycare centers, all at no additional cost. We stay true to our motto and back up our bark!

"Luxury is our Standard"

We believe the above chart accurately represents the differences between Barkley's Bark N' Play program vs. the other significant doggy daycare providers in the Tulsa market, based on publicly available information at the time of this publication. Services, attributes, and/or pricing are subject to change with or without notice.

A TYPICAL DAY AT BARK N' PLAY

All dogs in our care are managed under the watchful, trained eyes of our professionally trained Bark Leaders. When you check in on your dog's busy day here at Barkley's on our Webcam, you will see that your dog is being kept busy and stimulated keeping happy dogs all day long. We incorporate controlled play, exercise, mental stimulation, socialization and rest, all of which are vital to the wellbeing of your pet. We maintain the furry friend ratio of no more than 12 dogs per handler to ensure maximum safety. We have a scheduled feeding time and dogs have 30 minutes to gobble away, digest, then back to play! We will accommodate special requests that will make your dog feel at home away from home, it's our pleasure to provide at no additional charge.

Policies/Procedures

- Dogs must check in during the morning, between 7 AM and noon. This is for the safety of all the dogs in our care and helps minimize the chance of injury or aggression from happening.
- Dogs must check out before 7 PM to prevent additional charges (If dog is picked up past 7 PM, your account will be charged a late fee of $25)
- If your dog is not picked up by 7:45 PM you are subject to your furry companion being boarded for the night at your expense. We staff our daycare services accordingly and if you are running late, we understand things happen, just give us a call and we will try to work as best we can with you.
- We understand that not every dog is going to get along. Our Team of Bark Leaders is highly trained to understand dog body language and watch for signs. If they see that a dog is becoming agitated and aggressive, they will take steps to remove that dog from the situation before it can escalate to help prevent any injuries.
- For the safety and well-being of all dogs in playgroup, Barkley's reserves the right to remove any dog from playgroup either temporarily or permanently.

- Weekend daycare is available by reservation only on major holidays due to a high volume of boarded dogs in our care

Bark N' Play
FAQ

Leaving your furry companion in someone else's hands can be very stressful. Barkley's has one goal in mind- to eliminate that stress for you! We provide our professionally trained Bark Leaders ongoing training and certifications to keep them knowledged and passionate every day. Their goal is to provide your pup with a safe, fun great experience during their stay with us. We understand you are filled with questions, so we've provided answers to some of the most commonly asked questions. If you don't see the answer to your question, feel free to reach out to us and we will be glad to assist you with finding the answer.

What are the benefits of doggy daycare?

- Provides your furry family member with regular exercise to maintain a healthy weight
- Helps relieve boredom, separation anxiety and destructive behavior at home
- Provides socialization with other dogs and humans
- Increases dog's overall happiness

How will my dog's playgroup be determined?

- All our four-legged guests spend their time in carefully organized play groups. Each supervised group is composed of dogs of the same temperament and energy level or just matching dogs that seem to have a bond to one another and play well together. To us size doesn't always matter when it comes to finding your bestie to play with. We do separate the Teacup breed and smaller breed dogs in a separate area to maintain safety, if there is a specific pair of besties we will try to accommodate with written consent from the owner.

Will my dog get to play outside during the day?

- They sure will! The Bark N' Play has its own designated outdoor playground. Dogs will rotate outdoor playtime throughout the day. (Weather permitting)

Why is my dog being humped?

- Humping is caused by various things, such as: heightened excitement levels, demonstrating an "I am the leader" message. Or it could be a simple play gesture which becomes a habit over time. Regardless of the reason, our handlers are trained to separate dogs engaging in humping gestures. If the behavior becomes a frequent nuisance to others in playgroup, we will work with the owners to try and find ways to break this behavior.

Why do you require my dog to be spayed or neutered when they turn 6 months?

- We understand there are many factors that go with making the decision to alter your dog or not. Studies show that there are some benefits to waiting a little longer to spay or neuter, but the benefits of spaying or neutering outweigh this stressing the importance of doing it before they become fully mature. Our focus is always the health and safety of our 4-legged guests that come to play with us. Our primary reason for requiring that dogs be altered is to reduce the

potential of aggression that testosterone can create. Our other reason for this is to prevent the reproductive concern for dogs during our open play.

Do I need to bring my dog on a leash?

- Yes! We require all dogs to be on a leash or slip lead with a collar/harness both in our parking lot and in our lobby. For the safety of all humans and pets, NO retractable flexi (retractable leashes are permitted at Barkley's). At our entrances you will see a stand that has slip leads hanging. Feel free to borrow one of these leads to escort your dog through our lobby or in the parking lot to/from car. Please return this to its proper place when done checking your dog in/out.

Does my dog just play all day while in the Bark N' Play program?

- No, Barkley's takes pride in our structure offered within our Bark N' Play program. We go beyond just playing all day and provide a fun-filled calendar of activities. Your dog will never be bored here at Barkley's, with our always fresh monthly calendar packed with fun.

Is there a charge for you to administer my dog's medications?

- No, our pricing is all-inclusive which includes the administration of your dog's medicine when needed. All medication must be in the original prescription bottle with appropriate date. Barkley's cannot inject medications unless you set up this request through our certified on-site Veterinarian. Please be sure to approve the food enticements you will allow us to administer to entice your pet to take their medication, shall they choose to become picky. For dogs we offer: chicken broth, hot dogs, cheese, peanut butter and pumpkin.

Do I need to schedule my tour?

- No, feel free to come sniff around at your convenience. No need to call ahead or book an appointment- just stop on by during our business hours and check us out! We pride ourselves on full transparency and are very proud of our all-inclusive resort. For the comfort and safety of pets, pet owners and staff, we ask that no pets accompany you while walking throughout our facility during your tour. No worries, we wouldn't expect them not to come with you to check out their new play place, we have a section in the main lobby that they can stay and play in during the tour. Most tours last about 10-15 minutes. We guarantee your dog will leave with it's tail wagging ready to come back to enjoy the fun.

Can I just bring my dog in for doggie daycare?

- Absolutely! After you have completed the Enrollment process, taken the Temperament Test and received your Member ID tags you are ready to go. To maintain our high safety standards please make sure your dog has met the following requirements:
  -At least 4 months of age
  -Spayed or neutered (if six months or older)
  -Be current on all vaccinations (Rabies, Distemper, Canine Influenza Vaccine (CIV) and Bordetella
  -Dog must be in good health and flea/tick free
  -Free of wounds or stiches of any kind
  -Friendly with other dogs and people

-Must be wearing a quick-release collar for Daycare
-Able to pass our Temperament Test if requested by Barkley's management

What is the Barkley's Temperament Test?

- Because Barkley's takes safety very seriously, we have created systems and policies to ensure a healthy, happy safe environment for all our furry friends and staff members. We uphold to the highest safety standards, therefore any dog that we feel needs a Temperament Test is required to take and pass before participating in our programs. This test is completely free of charge, and the outcome goal is to make sure that your dog enjoys the open play environment offered here at Barkley's. The test consists of a hands-on meet-and-greet, where our certified staff member will make sure your pup is comfortable being handled and check for any possible issues such as fleas, ticks or injuries. The dog will also be slowly introduced into the open-play environment to see how he/she reacts around other dogs and humans which prevents overstimulation for the dog.

Are dogs ever turned away because of their breed?

- It is not Barkley's policy to turn away any dog based on breed. Certain City Ordinances or Insurance Policies may prevent us from accepting certain breeds, but currently there are no restrictions.

Do dogs ever get hurt?

- Just like children playing on a playground, it's always a possibility that a dog may sustain very minor injuries while at a dog day care. It is very common during normal dog play, that a dog may get small scratches, nicks, or lose a small amount of fur. Anything more serious than that is very uncommon. Our staff members are trained to deal with different dog behaviors and are certified in pet first aid and CPR. Barkley's has a veterinarian either on-site or on-call that is readily available in the event a serious injury occurs and treatment is needed. The Pet Parent will be contacted immediately if this happens.

My dog seems extremely thirsty and tired after daycare. Is this normal?

- Yes, this is completely normal behavior. Not only is your dog tuckered out from a full day of play, but they may be thirsty when you first get them back. No worries, fresh drinking water is always available throughout the day but playing hard makes a dog very thirsty. Another common thing you might see when your dog first gets home is that their paws might be extra sensitive. This is common for dogs that are new to a day's play at doggie daycare and there is no need to worry, their pads will become stronger the more they visit.

Is my dog physically fit for daycare?

- Our Bark N' Play and Bark N' Stay programs are not appropriate for every dog at every stage of life. We pride ourselves on fun, safe, active mental stimulation and socialization in addition to physical exercise and movement. We do not advise dog daycare or dog hotel for dogs that have serious health complications, compromised immune systems or are nearing their end of life. Just like humans' different stages in life and changes that lead to stress or alter things like our

daily routine, appetite or sleep can cause additional stress on the immune system. If you are looking to board an aging dog or dog that has a weakened immune system, instead, we suggest using our BarkleyGo' services instead. We offer in home dog-sitting where one of our certified Bark members can adhere to your dog's daily routine in the comfort of your home. This will minimize any additional unnecessary stress on their system.

- For all our furry friends here at Barkley's, we suggest adding a daily all-natural immune boosting supplement to your dog's diet. Barkley's Bark Boutique offers an array of immune boosting support supplements in treat form, powders and pill capsules. You can find these products in our Boutique store or our online store through our website.

Do I need to make a reservation for my dog to attend Bark N' Play?

- Yes, you will need to put in a request in your Paws Admin Portal for the days of daycare needed. We do try to accommodate last minute requests and usually have adequate space to do so. In the event of a major Holiday like Thanksgiving or Christmas our services book several months in advance and usually fill up fast.

Should I feed my dog before I send them to daycare?

- Our daycare is all-inclusive, and we plan our meals accordingly with their playtime or planned activities, so it is preferred that if they attend the full day program, they eat with us. If your canine eats at home before coming, we highly recommend you feed them at least 90 minutes prior to them joining in our daycare program or activities. Since Barkley's is a fun, active environment not being cautious of this can result in bloat. Bloat can be caused from playing to soon after eating and it can be deadly.

If my dog is staying for dog daycare, can he be groomed during his stay?

- Yes of course! If your dog is spending the day in our Bark N' Stay program, we will work around the planned activities in our daycare program to make sure your pup doesn't miss out on anything. We will choose the best time and schedule them in with our Paw Spa, take them to and from their grooming appointment and let them either re-join their furry friends in playtime or provide them with some down time if they prefer.

What is the difference between dog daycare and pet boarding?

- Dog daycare means dropping off your dog for a period of time during the day for socialization and great exercise; while you're at work, taking a day trip, shopping, etc. You would then pick up your dog at the end of the same day before our lobby closes. Pet hotel simply means that you are leaving your dog for one or more nights, while on vacation, business trips, etc. Dogs enjoying our pet hotel will also experience all the fun of dog daycare throughout the day, in addition to a nightly stay in one of our many spacious suites.

I work from home. Why would I bring my dog to dog daycare?

- Socialization and active exercise provide dogs with the healthy stimulation they require. Dogs that are left to sit for several hours a day during the work week may become exceedingly bored, anxious or develop separation anxiety. These feelings can then manifest into a wide variety of undesirable destructive behaviors such as chewing, excessive barking/howling, or even

accidents. Daycare gives your dog a chance to run around and have fun, expel energy, and soak up affection and attention from our Bark Handlers. A tired dog is a happy dog, and a happy dog means a happy life!

When I logged on the Webcam to view my dog, they were not on the play floor playing with the other dogs?

- Playtime is not only exhilarating and full of excitement but can really wear a dog out! Just like an intense workout at the gym, dogs need breaks too. Part of our structured daily agenda includes 'puppy breaks' throughout the day. Dogs are offered breaks multiple times a day. While your dog is resting, another group of dogs will be playing with their playgroups in the playground area. Check back in about 20 minutes and you will most likely see your pooch romping around with their furry friends. If your dog is in full day daycare the general amount of time spent on the play floor is 4.5 hours. For half day daycare dogs spend roughly 2.5 hours of playtime on the play floor. The remaining time dogs might be outside playing on the playground during different times of the day.

What if my dog doesn't like to play with others?

- We understand that each dog's personality and energy level is unique and individual. Not every dog likes to wrestle, and older dogs may prefer to relax and lounge around amongst humans more than other dogs. Our Bark Leaders will get to know your dog's play style and temperament and will selectively place your dog in a playgroup that best suits their personality and energy level. Socialization and exercise are very important for a healthy, well-adjusted dog, so our staff will guide playtime by cycling through periods of active group play and interaction (maybe a game of fetch or follow-the-leader), followed by periods of relaxation and supervision for those calm natured furry guests.
- Regardless of a dog's energy level, we pride ourselves on providing your dog a positive, healthy experience while at our resort.

Where can I view the Web Cams to watch my dog?

- You will be assigned a login password when you enroll your dog with Barkley's. You can view the free live web cams on the Barkley's website or on our Barkley's app. The cameras are on during business hours in the play areas and 24/7 access is available via your assigned suite if boarding. Feel free to push the treat button and give your pup a treat! You can also push the voice button and just say hello!

Why aren't toys allowed in the play areas?

- This measure is in place to ensure the safety of all the dogs in our care. Dogs can become very possessive of toys they know from home, which can cause an altercation or injury. We provide a variety of fun toys that are available for dog's play.

DIFFERENT PACKAGE INFORMATION

Please note that prepaid daycare packages:

- Are refundable
- May not be transferred to another customer or service
- Can only be used for the package purchased (Weekday or Weekend packages are separate)
- Never Expire
- Must be paid in full before using any days
- Are automatically tracked in our system. We will notify you when your package is almost diminished

Bark N' Play offers recurring daycare

Our doggy daycare is scheduled on a first come, first served basis. Booking your dog for doggy daycare ahead of time is especially important during our peak seasons when Bark N' Play fills to capacity. If you use this service daily and know your schedule ahead of time, we offer full time spots and part-time spots within our program.

Contact a Bark Leader for details

MEMBERS DISCOUNTS- PARK MEMBERS RECEIVE 10% DISCOUNT ON DAYCARE PACKAGES AND ALL OTHER SERVICE PACKAGES (PACKAGES ONLY)

MILITARY (RETIRED AND ACTIVE), POLICE, FIRE, FIRST RESPONDERS- RECEIVE 10 % DISCOUNT ON ALL SERVICES

Sign up for our Easy-pay program today! Easy pay is a hassle-free monthly recurring payment that is automatically withdrawn from your credit card saving you time and money!

All Day Play

- We have separate play areas to match dogs with other dogs that are compatible in size, temperament, and have similar play style
- Themed days throughout the week/month offering daily activities as well as parties on special holidays
- Indoor and outdoor play space
- Check out our summer Barks O' Fun camp (a week full of planned activities from games to crafts to just making a splash!)
- Breakfast/Lunch/Dinner available
- Full day daycare is anything over 4 hours
- Monday-Friday

Full Day Daycare

$25/Day **Over 4 Hours**

Additional dogs in the same family can be added for $10/dog on single day use only

5 Day Play Pass	**$115**
10 Day Play Pass	**$200**
15 Day Play Pass	**$270**
20 Day Play Pass (Full Month)	**$300**

Half Day Daycare

$18 **Up To 4 Hours**

Additional dog can be added for $5/dog on single day use only

5 Day Play Pass	**$80**
10 Day Play Pass	**$140**
15 Day Play Pass	**$180**
20 Day Play Pass	**$200**

Day Room

- Private room **$40**
- (3) 1- hour long playgroups
- Room service with all meals
- Late pick-up available until midnight

Weekend Daycare

$30/Day **Saturday & Sunday**

2 Day Play Pass	**$50**
8 Day Play Pass	**$160**

Additional dog can be added for an additional $10 on a single day use only

Please Note:

- Saturday and Sunday daycare are charged separately from your prepaid daycare packages
- Daycare reservations are not required for weekend care

Unlimited Monthly Membership

Are intended for our most frequent guest to provide access to daycare everyday within a 30-day period. **$500.00**

*This is a per dog deal any additional dogs in the same family need to have their own pass

*This package is set up to automatically renew, if you wish to cancel you must notify us at least 3 days prior to your billing cycle.

Hourly Drop-In Daycare

$7/hour

This service can be used anytime during our Bark N' Play hours

5 Hour Play Pass	**$32.50**
10 Hour Play Pass	**$60**
15 Hour Play Pass	**$82.50**
20 Hour Play Pass	**$100**

WHERE DOGS CAN COME TO HAVE SOME DOGGONE' FUN!

BARK N' STAY
K-9 HOTEL

WE CUDDLE YOUR CANINE WHEN YOU CAN'T!
100% FEAR- FREE BOARDING, GIVING YOU THE PEACE OF MIND WHILE YOU'RE AWAY

Overview

Experience the safest, and most restful boarding in the industry. Delight your pup with a clean all-private luxury suite, 24/7 care, playtime, hypoallergenic beds, and much more at Barkley's. We boast amenities to best suit your family's needs and can accommodate any size dog or dog family. You won't get charged for EXTRA LEG ROOM HERE (OR PAW)!

We know you don't want to be away from your pet, but when you must, let us ease your mind from worry and care for your companion just like you would! Our Bark N' Stay K-9 Hotel provides a loving, nurturing and of course fun dog boarding experience for your furry 4- legged companion, that's both convenient and affordable. Whether your pet is spending the night or spending a week or more, your pooch will be pampered with amenities.

Your dog will feel like they are on vacation just like you! Our guests are provided a safe, fun environment with lots of playtime available, and for their comfort and privacy and a little "me time" every guest will have their own private luxury suite. Our Hotel is staffed 24 hours a day, so all our guests receive the attention and care they truly deserve. We know you're the best caregiver for your 4-legged companion, but we like to be the best while you're away-because we truly are professional dog lovers.

24/7 ACCESS

Barkley's K-9 Hotel is one of just a handful of pet hotels nationwide that offers 24-hour access to your dog. (7 days a week/365 days a year) Yep that's right, you can pick up your pooch in the middle of the night if you need to! Our commitment is to provide our clients with total access to their pets at any time day or night.

DAYCARE PLAYTIME IS ALWAYS INCLUDED

We make sure to give your pet our full luxury resort experience! Unlike some boarding facilities, we don't believe in keeping dogs in a kennel for much of the day, and we certainly aren't going to charge you **EXTRA** to let them **GET OUT AND PLAY**! Access to daycare and playtime is **ALWAYS** included in our boarding nights. Our approach is to allow a rotation of indoor playtime, rest time and outdoor playtime whether your dog desires group play or one-on-one individual playtime. This variety in schedule allows for your dog to receive the right amount of rest and play to keep their spirits high. In the evening hours after a full day of play, our hotel guests will have their nightly turn-down service back in their private luxury suite. Barkley's uses Thunderwork products, this product line offers several calming solutions for dogs. If your dog has separation anxiety issues, we have a solution for that too, everything from Thundershirts to Thunderspray we have it all, these products are provided at no additional cost. Rest assure that

at Barkley's, your dog's needs and wants are met and surpassed, day and night, by our staff of caring professionals.

TYPICAL BOARDING SCHEDULE

A typical boarding day and night with us consists of rotating between a full day of fun playing to winding down with their best buds for a good night's sleep. At 5:30 PM we round up all the overnighters and head back to our Pet Hotel for some dinner. After dinner your dog will enjoy some rest back in their private suite until about 9 PM. We gather up all our furry guests for about 45 minutes of playtime before bed. All dogs are back in their suites getting tucked in and lights out by 10 PM. Between the hours of 6 AM-7 AM dogs are heading back outside to start their day allowing them to stretch and run around before breakfast.

MAKE YOUR RESERVATION TODAY!

Hours:

24/7 (365 days a year)

Additional information for boarding:

- Our Pet Hotel has a flat rate fee per 24 hours. To help with your scheduling, we allow a two-hour window from drop-off time for the day of pickup, giving you a total of 26 hours before an extended boarding charge of $15 will be applied.
- Holiday surcharges apply for specific holidays (Holiday period is considered 3 days before and 3 days after the actual holiday)
- Have more than one pooch in your family? Each additional dog can be added to share a suite for a discounted price
- Leaving on an extended trip? We offer deep discount packages on long term boarding needs
- Meals are served per your instructions. Although we are an all- inclusive resort, we HIGHLY recommend you bring your dog's own food for their length of stay. Changing a dog's food can cause gastrointestinal problems that will make your pal uncomfortable while he/she's away from home. If your dog runs out of food, we will gladly provide them with ours at no extra charge. During enrollment you must have checked the accept/agree section allowing us to provide our food line in place of yours. We offer top of the line dog food that is corn and wheat free, made from fresh, never frozen, chicken and a balanced omega fatty acid formula. Guaranteed levels of Vitamin E and selenium ensure that your dog is receiving optimum antioxidant nutrition. WE PROVIDE ONLY THE BEST FOR YOUR POOCH! You are suggested not required to provide food for your dog's stay with us.
- Your dog's always able to be viewed! You can check-in on your pup anytime you want using our Webcam system or for a more personal check-in use our individual video Petchatz Petcam system in your dog's hotel suite. Pop em' a treat while you are video chatting with them!
- Medication administration if needed, no additional charge
- Around-the-clock access to veterinary care if needed

- We make a promise that when you call to check-in on your dog that you will get to speak with someone who has actually been with your dog!
- Complimentary departure bath with any 5+night boarding stay
- Pet First Aid & CPR Certified staff member on-call 24/7
- Love, kisses and cuddling, all free!

BARKLEY'S STYLE

As your pup's vacation draws to a close, take them home refreshed. Customize your pooches stay with us by adding any of our additional services to their hotel accommodations.
*Maintain your pal's health with a treadmill run
*Add a peanut butter filled Kong toy (Theirs to take home)
*Add a spa treatment or full groom

Luxury Suite Amenities:

- Perfectly sized for your pet (Spacious enough for 4-legged siblings to share)
- All-Inclusive- Feeding, medication, bedding and playtime included
- 2 -way video chat PetCam treat dispenser in each suite
- Porch Potty in each suite specially designed for all their potty needs
- Custom music and movie selection (each suite have its own flat screen tv) Barkley's subscribes to DogTV. This channel provides dogs with stimulating sounds and pictures while giving them a feeling of home.
- Room service available 24/7 (If there are requests other than our original structure and amenities, feel free to let us know and we will gladly accommodate them.)
- Before bedtime belly scratch and bedtime story
- Bedtime Pupcicle treat
- Suites are constructed using high-grade, sound absorbing acrylic PVC side and back panels, and have a tempered glass front door.
- Air conditioning, heat, & humidity control for dog's ultimate comfort
- Specialized air filtration systems for disease control
- Power backup generator systems for your peace-of-mind
- Calming music is always played in the boarding area for stress reduction. This helps the dogs feel relaxed, and it keeps them from hearing noises at night that might cause them to bark or not sleep well.

**We strive to make your dog's time away from home as memorable and comfortable as we can. Don't be surprised if your companion can't wait to come back for another vacation! ***This is normal behavior

CANCELATTION POLICY

If we do not receive your cancellation at least 12 hours prior to your scheduled check-in, or if you are a no-show, the credit card on file will still be charged for the reservation in its entirety.

We understand that sometimes travel plans change, but unlike the airlines we **DO NOT** overbook our suites and there is a high demand every day for these. Your reservation guarantees your space for your dog as soon as you request and pay the deposit.

Since the remaining cost of the stay is charged at the time of check- out we are strict on our cancellation policy.

Due to the high demand during Holiday's, we may limit daycare and boarding to our Paw Perks reward members and those holding one of our unlimited packages. Any unused spots will show available 24 hours prior to the actual Holiday. Holiday rates apply for these days.

Bark N' Stay
FAQ'S

My dog lost weight during their stay at your resort. Is this common?

- It is not uncommon for a pet to lose weight while enjoying all the activities and exercise at our resort. Dogs in our care get consistent activity and burn additional calories which their body may not be accustomed to.

Do I need to keep track of my nights?

- No, our system automatically keeps track of every detail about your dog's stay here at Barkley's. In fact, you can login to the customer portal either on our website or app and check your account at any time. During check-out with us you will always receive a verbal update of your account if you have any pre-paid packages on your account. Even more, our leading software even sends you automatic alerts to help prevent you from running to low and sends you any special offers that are available at that time.

Do my pre-paid packages ever expire?

- Absolutely not! It's your money keep it and spend it whenever you like

Are any leftover nights refundable?

- Yes, we will always be happy to issue refunds on anything you feel you might not need in the future. Refunds will be processed at the same price that you purchased, if it's a partial refund on a pre-paid play or board package our system will generate your refund matching the discounted price.

Should I bring anything for my dogs stay? Do I need to bring my own dog food?

- We are an all-inclusive resort and will gladly provide food for your hungry companion, but we highly recommend that you bring your dog's food from home to help them from getting sick during their stay with us.
- Our suites are fully stocked with everything your dog might need, but we understand that just like children they might have something they just have to bring with them. That's ok with us! We want our guests to be as comfortable as if they were in their own home. All items brought from home will remain in their private suite for the duration of their stay with us. These items are not allowed in our open play areas with other dogs, as it could cause the dog to become aggressive over their toy from home.

Does someone stay with the dogs overnight?

- Barkley's does have a dedicated on-call staff member assigned for the evening hours. We offer a 24/7 monitored temperature-controlled environment as well as fire and security alarms. Research shows that dog's sleep better at night without a human present. It's important for them to get a good night's sleep after a busy day of play as it is critical for their health and well-being. A certified staff member is present on and off throughout the night, we utilize this time

for deep cleaning and restock to prepare for the next day. Our overnight staff member has access to veterinary care around the clock.

BARK N' STAY PRICING

While most boarding facilities have basic suites to fully loaded penthouse suite options, here at Barkley's we believe in providing all the frills with no up-charge. Every 4-legged guest at our hotel will get a VID (Very Important Dog) experience with their resort stay. All our suites provide full amenities.

*Note that some suites have access to a private patio outside, we keep our prices standard, so these suites are randomly assigned to our guests. We will assign one if requested and suite is available during your requested time frame. We have furnished all our suites with a porch potty system, so if your dog gets assigned a suite with no outdoor access don't worry! Your dog will still have their very own self- cleaning pad of grass in their suite that is made for potty breaks!

Single Night	**$50**
3 Night Pass	**$144**
5 Night Pass	**$230**
7 Night Pass	**$318.50**
10 Night Pass	**$452.50**
20 Night Pass	**$900**
50 Night Pass	**$2,237.50**
Additional dogs in the same family	**$20/per dog**
Unlimited Monthly Pass	$

You must book your requested nights through our customer portal and provide at least a 12-hour notice of your dog's stay with us.

BARK TO BONES COMPARISON

KNOW THE DIFFERENCE

	Bark N' Stay Pet Hotel	The Other's
Daily food, water, potty breaks	Yes	Yes
(All inclusive)	Yes	Rare
Clean bedding and suites	Yes	Yes
Special need and medication administration	Double-check guarantee	Yes
Potty Breaks	24 hrs.	6 am-leave around 7 pm
Meal/snack times	6 am-11 pm	6 am-leave around 7 pm
Hours of on-site staff/care	24 hrs.	13- all staff leave at night
Video chat/ treat dispenser	Yes	seldomly found
24- hour access to your pet	Yes	Less than 5 companies offer this nationwide
Built in Tornado Safe Room	Yes	No
Price	**$50/night**	**$55-70/night**

The Barkley's K-9 Resort price includes 24-hours of non-stop, on-site and/or monitored care. Pet's left at our biggest competitors are left alone/unattended all night long and only receive an average of 12-13 hours of supervision per day. We strongly believe that The Bark N' Stay K-9 Hotel provides superior care at a significantly less expensive cost per hour.

Our list of included extras:

-Ability to access and pick up your pooch 24/7

-24-hour emergency preparedness & peace of mind

-24-hour access to staff members

-24-hour veterinary care via on-site/on-call/or transportation

-24-hour Webcam security & surveillance

-Premium customer service with covered pick-up/drop-off

-Specialized air zones for superior filtration & disease control

- "Double-check" medication guarantee

-Report cards

-Post cards for longer stays

-Barkley's Rewards program

-Pick- up your pup service

Barkley's Bark N' Bubbles

FULL-SERVICE K-9 GROOMING SALON AND SPA

"One dog @ a time!"

Overview

Whether your furry friend needs a basic wash and trim, or a complete makeover, our professionally trained and certified pack of groomers are here to pamper your pooch! We cater to clients desiring professional grooming routinely, seasonally, or when the occasion arises. With our state-of-the-art grooming salon and pet spa your dog will leave squeaky clean! Bathing your furry companion is often time-consuming, exhausting, very messy and stressful for both you and the dog. Let us take this challenging task off your to-do-list. Make grooming day more than just hair brushing, nail trimming and bows, bring them on in and add it to your pup's stay at our Bark N' Play daycare or Bark N' Stay luxury pet hotel visit for a discounted price.

Pamper your dog with our array of luxury grooming and spa services. Our talented, well trained stylists at Barkley's will deliver the perfect breed-specific haircut, nail trim or bath leaving your pooch squeaky clean and fresh before going home. We continually strive to provide outstanding service, professionalism and excellence in hair artistry while approaching your pet with the utmost respect, love and care. Feel free to visit our Frosty Dog Cocktail Lounge and enjoy a cocktail or cold beer while you wait for your furry companion to get groomed! Bring your deserving pooch in today and indulge in one of our many Professional treatments or massage. Or, stop in and suds up your pup in our Self-Service bathing spa where you will be provided everything you need, and leave the mess to us!

Benefits of Grooming your pooch

Professional grooming has many benefits for your pup's health and well- being. A regular grooming schedule gives structure to your puppy's experience with human touch. We all know that a dog's response to touch needs to be maintained regularly and is less likely to happen when a dog is too dirty to handle. It's easy to cuddle a clean dog and give them the attention they deserve!

Keeping our Bark Green!

- When it comes to grooming, Barkley's makes every effort to protect our fragile environment. We proudly use eco-friendly and hypo-allergenic products, which are not only better for our planet, but safe for our clients and employees.

Grooming appointments:

Grooming reservations are made on a first come, first-served basis. Appointments and detailed requests for your grooming appointment can be made from our customer portal or by calling Barkley's. As a courtesy to our groomers, we ask that if you must cancel your dog's grooming appointment, please provide Barkley's with at least 24 hours' notice. Failure to provide a 24- hour notice will be subject to a $20.00 non-refundable deposit when scheduling your next grooming appointment.

Grooming No-Shows:

Grooming clients who do not show up for their grooming appointment and fail to call us and cancel will be considered a No-Show, and subject to the same $20.00 non-refundable future scheduling deposit stated above.

PUPPYS FIRST GROOM

Your puppy's first groom is a very important one. Our goal is to introduce your young pup to the grooming process at a pace that they are comfortable with. A negative experience can set your dog up to hate going to the groomers. Because most dogs don't love getting a bath or groomed, we try and make their first experience a relaxing one for them which will help to reduce their anxiety significantly. Our groomers carefully expose your new puppy to the sounds of the dryers and the sensations of the grooming equipment. Throughout this process we will closely assess any anxiety or fears that we might notice and communicate them to you along with a plan to slowly desensitize him/her to those fears and anxieties they may have.

- The ideal time to bring your puppy in for it's first groom is typically 12-16 week of age. We recommend that all puppies that will be exposed to other dogs in its first year of life to receive a bordatella vaccine prior to coming in for its first groom.
- We will be happy to take "Puppy Steps" with your dog if they turn out to be extremely anxious
- We start your puppy out with a relaxing warm bath, followed by an introduction to the different drying methods available. We closely take note of which one your puppy does best with.
- We finish up with a gentle ear clean, nail trim and quick brush.
- Puppy's seemingly love one of the last steps, the nail trim or Dremel

Introductory Groom Price: $25 This groom is available for puppies under the age of 6 months

MORE THAN JUST DOG GROOMING

NO MATTER WHAT YOUR PET'S UNIQUE NEEDS AND DESIRES ARE, WE HAVE DOG SPA TREATMENTS THAT ARE SURE TO HIT THE SPOT!

*Appointments are required for all bathing and spa services

*Prices based on size, breed, length of hair, coat condition, and temperament of your dog.

SELF-SERVICE DOG WASH

Everything you need to make your pup look and feel their best!

JUST WASH N' GO AND WE CLEAN UP THE MESS!

DESCRIPTION:

We make bath time fun in our upscale dog spa station! Bring your pup to the Barkley's Bark N' Bubbles self-service dog wash and we'll give you everything you need to make your dog look and smell great. Not only does your pooch go home looking and smelling clean, but our self-service bathing is an excellent way to spend quality time with your companion while having fun. Our tub is waist-high so you don't have to bend over and are equipped with non-slip ramps so larger dogs can easily get in the tub.

INCLUDED:

Your dog's bathing experience will include a tub full of warm water, Apron, fluffy towels, brushes, cologne, ear cleaner, toothbrush, and wonderfully scented shampoo/conditioner, leaving you with a clean pup, full of licks, ready for their proud trip home! Professional dryers are available for use during your self-service bath.

Barkley's uses environmentally friendly and eco-safe shampoos and conditioners for your pup.

PRICING:

Small Dogs: $14, under 15 pounds

Medium Dogs: $18, under 40 pounds

Large Dogs: $23, under 80 pounds

XL Dogs: $27, over 80 pounds

UPGRADE OPTIONS:

- **Shampoo: Oatmeal, hypoallergenic, puppy and whitening $3.50**
- **Conditioner: Oatmeal $3.50**
- **FURminator De-shedding $10**

(Includes shampoo, conditioner and brush. This tool helps gently remove all loose hair and reduce shedding)
If you have questions about which shampoo is best for your pup, just ask one of our knowledgeable team members.

FULL-SERVICE BATH, GROOM & SPA SERVICES

LET OUR PROFESSIONALS BATHE, GROOM AND PAMPER YOUR PUP IN OUR LUXURIOUS BARK N' BUBBLES SPA SALON

LEAVE THE BATH AND STYLE TO THE PROFESSIONALS!

DESCRIPTION:

Barkley's Bark N' Bubbles has outstanding dog groomers that are ready to make your pup look like a million bucks! Our goal is to make your dog's spa service as stress free as possible. Give your dog a full bath and groom with add on spa services.

Schedule a full-service dog wash and let us do the dirty work!

INCLUDED:

- Bath
- Brush out/style
- Haircut/trim
- Ear cleaning
- Nail trim
- Teeth brushing
- Coat conditioner
- Blow dry
- Bandana or Bow

PRICING: Prices range from $35-$70 per dog

This service is built specifically to your requests. The included services come with every full dog groom, you can then build your groom by adding on any additional A LA BARK' options online or contact a Bark team member to help build your package request.

Dog grooming prices are based by breed and size as well as the type of look you want your pup to have. There may be an additional charge for extra hairy, matted or difficult dogs, and/or other conditions we might not be aware of without seeing the dog ahead of time. Submit your request online or call for a quoted price

UPGRADE OPTIONS:

- **Shampoo: Oatmeal, hypoallergenic, puppy and whitening $3.50**
- **Conditioner: Oatmeal $3.50**
- **FURminator De-shedding $10**

(Includes shampoo, conditioner and brush. This tool helps gently remove all loose hair and reduce shedding)

If you have questions about which shampoo is best for your pup, just ask one of our Bark team members.

A LA BARK' SERVICES:

Want to add an extra touch to your pup while they are at the dog wash?

- **Bandana**	**$3**
- **Day at daycare**	**$12**
- **Nail Trims**	**$16**
- **Nail Grind**	**$21**
- **Facial Scrub** (Give your pup's face extra care with a gentle, deep cleansing scrub)	**$3**
- **Flea bath & comb treatment**	**$20**
- **Hair coloring (A temporary colorful addition to your pooch!)**	**$15**
- **Pawdicure**	**$10**
- **Nail Trim**	**$12**
- **Nail Pawlish**	**$5**
- **Shedless treatment**	**$15**
- **Gland expression**	**$10**
- **Matt Removal**	**$20** (Per 15 minutes)
- **Teeth brushing**	**$10**

- **Teeth cleaning** **$20**
- **DE Skunking** **$15**
- **Whitening Shampoo treatment** **$15**
- **Paw pad rub (Softens cracked dry, weary pads)** **$5**
- **FURminator SHED-LESS Treatment** **$25**

FURminator Treatment. Improve the appearance of your pet and your environment with the FURminator shed-less treatment … a special anti-shedding treatment that **dramatically reduces the mess and clean- up of unwanted pet hair**.

Quick Baths (Wash N' Blow)

Prices range from $15-$35 per dog

- Bath
- Ear cleaning
- Nail Trim
- Towel dry

RINSE ONLY Cost: FREE… It's always free to rinse off those muddy paws before you go home. Towels are provided for use.

***All baths must be started 30 minutes prior to closing time**

***No reservations needed**

LET OUR PROFESSIONAL STYLING GROOMERS WORK THEIR MAGIC ON YOUR PUP!

SPAWCIALS

Barkley's Paw Spa is excited to offer these tail-waggin' sPAWcials!

Bark N' Bubbles

FAQ'S

My dog is nervous about loud noises, what options do you offer for drying them?

- We offer several options for drying your dog based on their noise tolerance. Choose from a crate hair dryer, a hand-held hair dryer or other options.

What are the requirements for my dog to be groomed at Barkley's?

- Your dog must be up to date on their vaccinations. These include Rabies, Distemper, and Bordetella vaccines.

BarkleyGo'

AL A BARK' SERVICES

THE NEXT LEVEL OF DOG SERVICES IS HERE

Affordable, personalized pet care is readily available through Barkley's K-9 Resort. We understand that away from home pet care isn't for everyone. If your furry companion desires the comfort of their own home, or a more one-on-one approach, let us come to them! We have extended our services to go beyond the away from home experience, and now offer a safe, loving alternative to those pup's that just prefer to stay on their own turf.

Our BarkleyGo' services include:

- In Home Dog Sitting/ Drop-In (Your home or certified sitters' home)
- Dog Walking
- Poop Scooping
- One-on-One In- Home Dog Training
- Mobile Grooming
- Pick up Your Pup K-9 Transit
- Mobile Veterinarian
  Free consultation in the comfort of your own home

Book & Pay through Barkley's safe and secure platform (No checks, cash or tips necessary)

Using Coupon and Promotional Codes:

- You must enter code before making your booking online
- Multiple offers cannot be combined
- Some offers are valid for new customers only or limited to 1 offer per household. (Please check offer terms closely for details).
- If you are redeeming a promotional offer and are not yet a Barkley's registered member, the system will require you to enter your credit card information. No worries, your credit card will not be charged if the offer covers the entire cost of the booking of services, this is just a security measure used to verify that you're a real person.

We provide our Barkley's team members with leading industry pay so they can focus on the important things, **HAVING FUN!** With eliminating financial stress from them, they can just show up at your doorstep ready to play. We don't just hire anyone; we only hire about 25% of potential applicants that apply with us. We strive to provide your dog with the best:

- Ongoing training and education
- Reservation protection
- 24/7 365 support
- The Barkley Guarantee
- Nationwide background checks
- Verified reviews
- 5 bone ratings on all sitters and services

5 Paw Certified Dog Sitter

In-Home care is great for:

-Puppies and high-energy dogs

-Dogs that suffer from separation anxiety

-Pet parents that work long hours

-Elderly dogs, or dogs with special needs

Our certified dog sitters have undergone an extensive Nationwide background check and are provided the training and tools to give your pup the loving care they deserve when you can't. We raise the bar in comfort by allowing you to hand pick your sitter to best suit your family. Each sitter has a detailed bio listing their special training or talents within the dog industry and reviews from other pet parents just like you.

Barkley's has sitters that have their own dogs for yours to play with, while others offer one-on-one attention. With our convenient Meet & Greet tool- you and your pooch get to meet your pup's paw'fect match before you book. You can schedule your free Meet & Greet right from your computer.

Once matched, your pooch will get the comfort of having a trustworthy, fun, energetic reliable personal human friend all to themselves! Our sitters love to send pictures, make sure to download our app so you will get all the updates on your dog's sitting adventure. Whether you desire our sitter to watch your pup in their certified home environment, in your home setting the whole time that you are away, or just drop-in from time to time, rest assured your needs will be met. Book a one-time visit or set up recurring visits with your favorite sitter today!

We aim to provide a one-on-one experience that works for you, your pooch, and your budget!

NEED A FAVOR? DID YOU FORGET TO PUSH ON TO YOUR CROCK POT MEAL FOR TONIGHT'S DINNER? OR JUST REALIZED YOU FORGOT TO FEED THE FISH BEFORE YOU LEFT?? WELL SINCE WE ARE ALREADY HERE…OF COURSE WE CAN ASSIST YOU WITH YOUR FAVOR! We are flexible and will accommodate any reasonable request you might have NO CHARGE!

DOG WALKING

When those crazy unpredictable days happen at the office, and you find yourself rushing home to let your pup out instead of eating, Barkley's to the rescue! That's what we are here for. We have on-call certified dog walkers standing by to make sure you can focus on relaxing and rejuvenating during your lunch hour for the afternoon ahead. All walks are guaranteed to be at least 30 minutes, so when nature calls-Let us answer it!

BENEFITS OF DAILY DOG WALKS

- Providing your dog with regular exercise helps to prolong their lifespan and gives them a higher quality of life.
- Socialization
- Weight Control
- Reduces destructive behavior
- Mental stimulation

Download the Barkley's App to get all the details of your dog's Bark Walk experience including:

- A detailed map of their walk including times (We will stick to your dog's normal walk path to keep your routine or let us map out a new venture path around your neighborhood)
- Detailed potty information
- And can't forget the selfies! Each Bark Walker has a **Pooch Selfie Device** in their dog walking essentials bag, to capture and share all the loveable memories from your dog's adventure

Rates:

Overnight Dog Sitting (In sitters' home)	**$40 per night**
Each additional dog	**$10 per night**
Overnight Dog Sitting (In your home)	**$45 Per night**
Each additional dog	**$10 per night**
Drop-In Visits (30 Min check-ins)	**$15 per visit**
Each additional dog	**$5**
Daytime Dog Sitting (In sitters' home)	**$30 per day**
Each additional dog	**$10**
Daytime Dog Sitting (In your home)	**$35 per visit**
Each additional dog	**$10**
Holiday Rate	**$20 flat rate will be added to service per visit**
Puppy Rate	**$5 additional charge will be added per visit**

BarkleyGo'

FAQ'S

When will I be charged for a BarkleyGo' Service?

- Your credit card is charged at the time of booking one of these services for the full amount of your request, similar to booking a flight. Barkley's holds onto the funds and releases any difference in balance after the service is complete. We assign a certified dog sitter to your family at time of booking, we require a 24- hour notice to cancel with a full refund.

What do you consider to be a puppy in terms of your puppy rates?

- We all know those adorable, fluffy, lovable bundles of fur are full of energy for the first year of their life, and often require a higher level of attention of care than older dogs. We have a separate puppy rate to make sure that your high energy furry companion gets the attention it needs. We consider your dog a puppy until it reaches 1 year of age, puppies often require more potty breaks and one-on-one attention during this time frame.

What is a 'Meet & Greet?'

- We use this as a tool to help match the best fitted sitter to your family. Safety is our #1 priority for both our employees and your family and conducting an initial meeting between both parties helps with assuring we maintain our high standards in service. Once both you and the sitter accept the request, your booking will be complete.
- If you are a first-time customer, we require you to request and pass the 'initial assessment' meeting with a certified Barkley's manager before you can book a request with a sitter. This is always free of charge and can be scheduled at time of enrollment. We guarantee same day service of this requirement and usually have no problem accommodating it last minute to be able to accommodate your sitter needs.

How do I contact the sitter or dog walker assigned to my family?

- To protect our team members privacy, we don't provide personal contact information until your service is completely booked and you have completed your 'Meet & Greet' with your sitter and/or dog walker.
- You can always send your sitter a message through the Barkley's online portal until your family has been approved and assigned a member ID.
- All Barkley's Team members have a non-compete agreement in place with their employer being Barkley's K-9 Resort, LLC and may not be hired under any circumstances between your party and theirs. We have a strict policy on this, and they will be subject to immediate termination in this case. All members of Barkley's will sign a non-compete agreement during registration and are subject to immediate cancelation of membership to Barkley's in this instance occurring. We provide both our sitters and families with the utmost security measures to ensure a happy, safe, fun experience for everyone.

What happens if my assigned sitter cancels a booking?

- We maintain our high level of staff dependability and we aren't afraid to Bark' it up! It is not an ideal or common thing for a last -minute cancelation to occur, but on rare occasion a sitter or dog walker might need to cancel due to an unforeseen situation. No worries- we have you covered with our Barkley's Quality Guarantee and reservation protection.
- We will gladly send you another certified dog lover to fill their place, or if you choose to be issued a refund with no reserve sitter/walker, your account will be issued a full refund.

Are you insured and bonded?

- Yes, Barkley's K-9 Resort, LLC is completely insured with industry and service specific policies as well as bonded for additional peace of mind.

Should I tip my sitter?

- Booking a dog sitter through Barkley's will always be cashless and convenient. That said, if you'd like to offer them a tip, you're perfectly welcome to! Just know that it's never expected or required.
- Want to show your sitter how much you appreciate them? Leave them a review on Barkley Bios. Reviews are easy to write and help sitters grow their pet-sitting client base.

What do you do in case of an illness or injury?

- The well-being and immediate needs of your pup come first. All our sitters and dog walkers are certified in Pet CPR and First Aid for those minor injuries. If your dog needs immediate medical attention, your Barkley's certified sitter will be in contact with our on-call Veterinarian in which we will either dispatch our mobile vet service to your house or if preferred we will transport your dog to its preferred vet.

POOP SCOOPING SERVICES

Barkley's offers both Residential and Commercial Poop Scooping Services

'POOP FREE GUARANTEE' Your property will be 100 % poop free guaranteed

Let us answer the call from 'Doody' and scoop up the poop!

Leave the dirty work to us, your only job is to enjoy your nice clean yard. Never be embarrassed to have a backyard BBQ because of the unsightly piles of poo that your furry family member has left behind. It's never too late- No matter how bad your back yard is, it can be saved!

Book your one-time request or sign up for scheduled repeat poop scoop maintenance visits all at your desired times. Our poop scooping services are available year-round during the hours of 7 AM-6 PM 365/days a year. Cross this not so glamorous chore off your "to-doo" list today!

IMPORTANCE OF TIMELY DOG WASTE REMOVAL

While this chore can be a much dreaded one on anyone's list, it is also a very important one to keep up with to prevent problems in the future. Dog waste should be removed in a timely manner because:

*Dog waste can host bacteria that is harmful to humans

*Can carry parasites that can be passed on to children and be very harmful to their health

*It can lead to fines in certain neighborhoods and communities

DID YOU KNOW...

-Dog waste takes more than a full year to fully break down, until then it is sitting, stinking, polluting, and killing your backyard landscape. And unless you are a dung beetle no one wants to be around the stuff, especially your family and neighbors, it's just plain unpleasant.

-Not picking up after your dog may be illegal… Because of the important impact not picking up dog waste can have on the environment; some cities impose fines of up to $750 for not picking up after your pup in a public place. Many cities are looking into legislation that will apply these strict fines to private property as well.

-Dog waste destroys lawn equipment... Because dog poop is highly acidic and has unusual consistency, it can attach itself to the inner workings of your lawn machinery and cause premature breakdown.

-Dog poop is **NOT** Fertilizer! Many people mistake that any poop can be a good fertilizer. **WRONG!** Dog poop is not fertilizer like cow manure. Because dog's have high protein from beef, chicken, or pork products in their diet, this creates a very acidic excrement making it more harmful than good. Unlike cow manure that is in fact good for vegetation, dog waste is bad on your grass and can leave your back yard looking not so inviting. We know most people have never really put much thought into your furry friends' personal business, but we have!

-Dog waste attracts pests, fly's, maggots, millipedes, rats, and parasitic worms. Having dog waste present in your backyard can increase all these critters in your yard and have them knocking at your door almost 10-fold.

-Dog waste is a very significant host of bacteria that is harmful to humans… One gram of dog waste can contain 23 million fecal coliform bacteria and can spread giardia and salmonella.

-The parasites from dog waste can be passed to children, other dogs, and even themselves… Dogs can obtain various parasites, viruses and stages of bacteria from their own poop. This often happens from the dog rolling in their feces, pawing at it, or even eating it. The aliments that can affect humans are: Parvo virus, Trichinosis, Whipworms, Hookworms, Roundworms, Giardia and Coccidia.

Do your part in providing a safe and healthy environment for your family and sign-up with Barkley's today!

Residential Pooper Scooper Services

Your yard will be green and clean with our professional services

YEAR- ROUND SCOOPING SERVICES-

Barkley's provides pet waste cleanup for your yard year-round without you even lifting a finger

AUTOMATIC BILLING CONVIENCE BUILT TO YOUR SCHEDULED NEEDS-

Your desired scheduled needs will be automatically scheduled and billed through your customer portal leaving the control to you. We offer weekly, every-other week, once-a-month and one-time cleanups.

100% SATISFACTION GUARANTEED-

We stand behind our Bark 100%, If you are unhappy with the service you received on any visit simply notify a Barkley's team member and let us make it right.

YOUR BACKYARD IS YOUR KIDS SAFE PLAY PLACE... KEEP IT THAT WAY!

We all know that kids' great imaginations and endless energy can lead them to getting into everything. Between them running, bouncing and throwing to kicking almost everything, it is important to provide them with a clean poop free backyard to just be kids. Dog waste can be tracked in on shoes and bring all those bacteria into your nice clean home.

SAFE & PROFESSIONAL SERVICE-

Our team members wear bright visible and reflective uniforms when servicing customer properties, so customers are aware our member is there. Safety is our top priority for both you and our employees. Our team member will leave a door hanger when they leave your property to let you know that your poop has been scooped.

Eco Friendly and recycled, Barkley's uses 55% recycled plastic trash bags keeping pet waste removal done the eco-friendly way.

ADDITIONAL RESIDENTIAL SERVICES-

Ask us about adding one of these additional services to your booking request:

*Clean, disinfect and deodorize dog pins, dog runs, decks, patios and dog houses

*Leaf removal leaving your yard leaf and poop free!

*Add a repellent treatment (This effective product discourages dogs from relieving themselves on lawns, flowerbeds, driveways or sidewalks.) It also discourages dogs from defecating in flower gardens and elsewhere keeping the things you want to keep beautiful. Well… beautiful!

*Add a deodorizer spray leaving your yard with a fresh clean scent, and feel like a place you want to spend time in. Barkley's uses only all-natural products with enzymes that break down the less than pleasant smell your four-legged furry friend leaves behind them.

*Since all our team are certified Dog Loving Professionals, we give you the convenience of being able to add a 'Check on my pup' service to your poop scooping visit. If you have the Barkley's box that can be purchased from our online store, you can easily add another 'to-doo' to your poop scooping service visit and have us check up on your pup while we are already there. We can let them out for a potty break, take them for a' stroll and make sure they have food and water in their bowls. Our team members are certified and trained in multiple areas throughout our company.

Commercial and Event poop scooping services:

Apartment complexes, Dog parks, Homeowner associations, call us today and get a free quote designed just for you. We provide all aspects of pet waste removal from recurring cleanup visits to installing and maintaining a pet waste disposal system in your location.
We service commercial properties and office buildings to full neighborhoods we do it all!
Need poop patrol during or after a special event or company gathering? Yep we do that too!
We offer the solution to your pet waste cleanup needs for anything from a parade to a birthday party that had animal guests, let us clean up the mess so your guests don't have to watch their step. With the flexibility of having a pooper scooper come in behind the event or stay and monitor during the event, your property will be 100% poop free.

Poop Scooping

FAQ's

Where do you dispose of the poop that you scoop?

- Your certified poop scooper comes prepared with all the necessary tools for this dirty job! All waste will be sealed and properly disposed of in our dog waste receptacle and hauled away for you.

Do you charge more if I have more than one dog?

- Our prices are based on the number of dogs in your household and the frequency of visits to your location.

PRICING

All Poop Scooping and Additional Service add-ons are built specific to your needs. With our free consultation, we will build a proposal designed just for you. Contact us today so we can **'SCOOP THAT POOP'!**

SAFETY IS ALWAYS FIRST

Your dog's tail will be wagging with our **BARKLEY'S GUARANTEE** of a safe, fun, enjoyable experience with their human friend.

*Nationwide background checks on every dog sitter/ dog walker and poop scooper professional

*Ongoing pet care training and education for our Barkley Team Members

*Safe, secure and convenient online booking

*Your dog must have up-to-date vaccinations with us before your booking is approved. (Rabies, Bordetella and Distemper are the requirements specifically for In-home dog sitting and dog walking)

BARK BOUTIQUE

&

BAKERY

All-Natural Food

Keeping your dog as healthy as possible starts with their food. All-Natural dog food and supplements can help your dog in the following ways:

- Lose weight
- Makes your dog's fur shiny and healthy
- Helps with Itchiness, allergies, and skin conditions
- Improve joints
- Prolong your dog's life
- Feed less per meal

Barkley's only carries high quality, healthy, safe products

We take pride and back up the brands we offer. Many stores sell unhealthy and unsafe products that most vets would strongly urge you not to buy, and we know the difficulty in distinguishing among them. If it's in our store



BARK STORE ITEMS FOR E COMMERCE ONLINE STORE

Pet First Aid Kit $15.00

Be ready for canine boo boos with this convenient pet first aid kit. It includes a 48-page pet first aid guide, two sterile gauze pads, first aid burn cream packet, tweezers, a 5-foot emergency leash, one pair of nitrile gloves, two antiseptic wipes, and two Wet Wipes.



Barkley's Tennis Ball Toy $2.50

Brighten your dog's game of fetch with this vibrant orange tennis ball. Pair it with the ball launcher dog toy to reach new heights in your game.

Ball Launcher Dog Toy $8.50

Take your fetch game to new heights with this ball launcher dog toy. It's perfect for getting in some canine-friendly exercise and can be paired with the Barkley's tennis ball toy.

Barkley's Poop Bag Dispenser $3.00

You'll never be left without a baggie when nature calls with this custom poop bag holder. A sturdy carabiner clips to your dog's harness, a backpack, or leash and the dispenser makes grabbing a bag for clean-up a cinch.

Drawstring Backpack $10.00

Taking along treats and essentials is a cinch with this vibrantly colored orange bag. Featuring a simple drawstring design, this versatile backpack is perfect for walks, hikes, and daily use.

Barkley's Coffee mug $10.00

Make every sip a statement with this bold mug featuring Barkley's official logo. Made from classic ceramic, this modern mug is dishwasher-safe for easy cleaning.

Delivery Information

Barkley's will ship every order in a timely manner, while maintaining our high standard of quality of the goods sent. All orders typically take between 3-5 business days to process and ship out. During peak holidays, orders may take up to 7 business days to process.

The shipping methods listed below can be selected during check out. The information provided here contains further details about each shipping method we offer. Once your order has shipped, you will receive an email with your order's tracking number (for shipping methods where tracking is available) if you entered a valid e-mail during checkout. If you have specific shipping requests, please contact Customer Support directly

U.S. Shipping Methods

First Class Mail: Orders shipped using **USPS First Class Mail** method will generally be received in 3-10 business days following production. This method is available for light weight and smaller sized projects. No tracking number is available for this method.

USPS Priority Shipping: Orders shipped via **USPS Priority** method generally arrive in 3-10 business days following the standard production process.

Ground UPS Shipping: Orders shipped via **UPS Ground** generally arrive within 3-7 business days following the standard production process. Please note that ground does not deliver on Saturdays.

2 Day UPS Shipping: Orders shipped via **UPS 2-Day** generally arrive in 2 business days following the shipped date. Please note that 2-Day does not deliver on Saturdays.

Next Day UPS Shipping: Orders shipped via **UPS Next Day** generally arrive the next business day following the shipped date with a delivery time between 3:00 to 4:30 pm. Please note that Next Day Shipping does not deliver on Saturdays**.**

International Shipping Methods:

International First Class: Orders shipped via International First Class generally arrive in 3-6 weeks. First Class does not provide a tracking number or delivery confirmation services. Choosing the First-Class Mail option to ship packages may result in a 3-6-week delivery time due to processing intervals required by Canadian Customs, and Canada Post.

International Priority Mail: Orders shipped via **USPS International Priority Mail** generally arrive within 5-14 business days following the standard production process. Occasionally the International Priority Mail option may result in a 3-6-week delivery time due to processing intervals required by the Canadian Customs, and Canada Post.

Express Shipping is not available currently for International orders

We are not responsible for orders delayed by shipping carriers due to adverse weather conditions or mechanical issues.
Time frames listed above are estimates and vary depending on specific shipping location.

Refund Policy

Because of the custom nature of printing on some of our products, Barkley's **CANNOT** accept returns, exchanges, or offer refunds for printed orders that include any personalization once an order has been approved online and placed in our system. It is your responsibility to confirm accuracy of all data, graphics and any content that is contained within your order prior to hitting approve and submit. Barkley's fulfills printing and all custom product orders automatically from our e-commerce store via our website, therefore, no one will review or verify the accuracy of your order prior to it being printed and fulfilled. Please note that your order will print identical to the information you entered and approved. Barkley's is not responsible for any incomplete or inaccurate information or typos associated with your order. In this industry pets' names are spelled in many variations of ways and will not be flagged as not correct. If you notice that you made an error on your order, please contact us as soon as possible and we will always try to catch it in time to fix the mistake as best we can.

Return Policy

Any items that are damaged upon receipt of delivery or to exchange or return any items that are not print on demand, please contact us and we will be glad to assist you with this.

Barkley's K-9 Express

'Pick Up Your Pup' K-9 Transport

VALET BY BARKLEY

Introducing Valet by Barkley, the safe, new and convenient Pick-up and Drop-off service for your pooch!

SAFE

Our brand-new City Express K-9 transport van is custom built to provide your four-legged furry friend(s) a safe and comfortable ride 24/7 365 days a year.

PROFESSIONAL

Team Barkley's professional and certified drivers and handlers are trained to make sure your K-9 gets from point A to B on-time and safely.

CONVENIENT

We cater to your schedule of needs with our on-call K-9 Shuttle Service. Running late and have a flight to catch? **FINE… WE WILL MET YOU AT THE AIRPORT!** Treat yourself to some extra time and let us take the stress of getting your furry friend to his home away from home family for you. Pet parents don't even need to be home for us to pick up your pooch, purchase a BARKLEY'S LOCK BOX from our Bark store allowing for a safe, secure pick-up or drop-off from your home. We service all of Tulsa County, offering the convenience to fit today's fast paced lifestyle. We offer trip by trip accommodations as well as Monthly K-9 Express Passes for frequent furry riders.

Pricing

One way passes	**$10**
Roundtrip pass	**$15**
Unlimited Monthly Pass	**$199**
Field Trip	**$45 (Add a bestie for $25)**

Add an additional dog within the same address booking for just $3 each way

BARKLEY'S MEMBER? Members get 25% off this service ALL-DAY EVERYDAY!

(Become a Member today and start saving)

FIRST TIME GUEST? FIRST RIDE IS ON US! OUR TREAT

*All members using Valet by Barkley must abide by our Policies and Procedures, Service Agreement & Vaccination Policy.

*Severe weather conditions could impact the availability of Valet by Barkley

***Field Trip-** Barkley's offers a field trip day for those pup's that have their routine at home, but just want to enjoy a fun-filled day away from home to see their best buds at Barkley's. Every Third Tuesday of the month, Team Barkley's has prepared a full day away for your pup that doesn't attend Barkley's on a regular basis. Every dog deserves to look forward to a day packed full of slobbery fun at Barkley's. With round-trip transportation from their home, they will enjoy a full day of play, romping, sniffing and swimming with fellow dog friends, and will be dropped off back at home guaranteed to be tuckered out. Lunch & an afternoon snack is on us! You are always welcome to pack a lunch to send with your pup as well. If the daily schedule includes water play, your pup will get a quick scrub in our tub before bringing them home.

Signing up for our field trip day, allows your dog to get socialization with other dogs and humans which is vital to their well-being and happiness.

Career Listings

Barkley's K-9 Resort is always looking for talented individuals to join our team. You must have strong work ethic, integrity, honesty, and be an enthusiastic team player. Our team members work together in a fast paced, detail-oriented environment appropriately, to ensure that all guest needs are met.

Positions for Hire Within Barkley's:

- Groomer
- Bather
- Dog Trainer
- Overnight Care Team Member
- Pet Hotel
- Housekeeping
- Guest Services
- Bark N' Play Doggie Daycare
- Frosty Dog Manager
- Event coordinator
- Bark Park Ref's
- Valet Services
- Mobile Grooming
- Food Truck team
- Dog Service Specialist
- Veterinarian
- Vet Tech
- Social Media Manager
- Director of Finance
- Graphic Designer
- Marketing Director
- HR Manager

BARK N' LEARN
BARKLEY'S K-9 UNIVERSITY

"IF YOU OR SOMEONE YOU KNOW IS STRUGGLING WITH NAUGHTY DOG BEHAVIOR, THERE'S HOPE!"

Any breed. Any age. Any problem.

Fix your dog. Change your life. We can help.

Has your dog's behavior become a nuisance? Do you feel stress when someone comes to the door? Does your dog take you for the walk? Are you embarrassed by your dog's behavior? It doesn't have to be this way. Your dog can learn. You can eliminate unwanted behaviors and have the dog of your dreams. It's true **'YOU CAN TEACH AN OLD DOG NEW TRICKS!'** If your dog's manners need some polishing, our certified K-9 Trainers can help.

How We Train Dogs-

We teach attention. Attention is not using fear or respect to train with, but teaching the dog using a conditioned response.

Our Mission-

To quickly fix dog behavioral problems so that people do not have to re-home or get rid of their dog due to behavioral problems.
(Statistics indicate that behavioral problems are the #1 reason people get rid of their dog).
To help people enjoy their dog more through dog training!

Our Goal –

Train any dog to be able to go anywhere either on or off-leash and be able to listen under any distractions! More freedom = more fun!!
Train the humans how to train and communicate effectively with their dog!

Satisfaction Guaranteed

The Bark N' Learn Guarantee

When you train with Barkley's, you'll get the Barkley's satisfaction guarantee! We don't just train for a few weeks and walk away. We train with your dog for as long as it takes to get your guaranteed good dog.

Develop an exceptional relationship with your pooch, with proven positive reinforcement training techniques. Barkley's University offers a variety of programs to suit you and your dog's specific needs in a flexible, fun, and effective training environment.
Overall obedience raises your dog's willingness to please and helps your animal in all social situations. By establishing a proper relationship between you and your pet, we create a calmer, happier member of your family. Our results are **GUARANTEED**, and we work with dogs of all breeds and ages. We will successfully train dogs in the areas of obedience, behavioral issues, protection, and puppy training, and work extensively with both veterinarians and law enforcement. Our dog training is highly effective and beneficial for all members of the family.

The philosophy behind our dog training center is simple. We dig dogs. And we believe a well-trained dog will help you develop a lifelong relationship of harmony and mutual understanding with your dog.
While the Health Department has ruled out restaurants, pubs, coffeehouses, and the beach to places you can't bring your furry companion, Barkley's made sure to not only 'not leave them out', but to create an environment where they come before you on the guest list. So, we created Barkley's Indoor Dog Park & Lounge, a safe, indoor play space for dogs. A hip, fun place to relax, socialize, and play, and maybe learn a few new things.
We think it's great to share our social lives with dogs, and now we can.
We believe that trained dogs are happier and healthier, and lead better lives than untrained ones, so we've worked hard to create a system of **positive dog training** that is effective but easy for all to master and developed an environment where you can have fun and relax with your pup.

EMOTIONAL IMBALANCE QUICK CHECK LIST

Is your dog:
Anxious?
Hyperactive?
Skittish?
Aggressive?
Overly submissive?

Our training will build calm confidence and a balanced temperament.

What is "Whole Dog Training"?

Reliable, effective dog training goes beyond the teaching of basic obedience commands or correction of unwanted behaviors. To truly eliminate behavioral and emotional issues, we must address the whole dog.

Our training creates a healthy balance between all the elements that make up your dog. Diet, exercise, sleep habits, and mental stimulation are just a few. Behavioral problems are symptoms. When we strike a balance in all areas of your dog's life, we find true wellness and a happy, healthy dog.

Relationship-Based Training

The single-most important aspect of dog ownership is the relationship you share with your dog. A misunderstood relationship will create frustration and behavioral problems. Dogs need direction and guidance to feel truly at ease in the world. They need to understand their place in the world and, more specifically, your family. They need leadership.

Dogs were designed to lead or follow. They must do one or the other, and if they are not following your lead, there will be imbalance and behavioral or emotional problems to some degree. Even a well-mannered dog, without leadership, is not fully content and at ease.

Leadership is not about "dominating" your dog, but rather providing clear understanding of your expectations. It need not be harsh or overbearing. Consistency goes a lot further than punishment, and so leadership should be firm but gentle. True leadership will garner a dog's respect and a willingness to follow.

Our training programs teach you how to project such leadership in a way your dog understands and appreciates.

Natural Drives

One area often overlooked by dog trainers is a dog's natural drives. Understanding and satisfying these drives is essential for a well-balanced dog and a healthy relationship.

Dogs are social animals with a strong pack drive. This instinct is what motivates much of a dog's behavior. Understanding this drive and, more importantly, satisfying it, is critical to solving behavioral problems. Our training programs place a strong emphasis on pack drive.

Dogs are also natural predators. They are born to hunt and kill for their food, but don't get to do so when living with us. This prey drive, left unfulfilled, can create frustration, hyperactivity, and anxiety in a dog. Rather than allowing your dog to hunt down local wildlife, you can satisfy prey drive through structured play. This is something we teach in all our training programs.

Mental Stimulation

Many behavioral problems are a direct result of too little activity. Physical exercise is important, but mental stimulation even more so. Keeping your dog's mind active is critical for good health and behavior. Creating a daily routine, giving clear direction and "jobs" for your dog to do are important. Regular activities like "pack walks" and play are indispensable for a satisfied and truly fulfilled dog.

OUR FOCUS UNWANTED BEHAVIORS:

Running Away
Jumping on people
Biting & Nipping
Excessive licking
People Aggression
Dog Aggression
Extreme Fear/Anxiety
Leash pulling
Barking
Chewing
Phobias
Territorial Aggression
Fence Fighting
Tail Chasing/ Neurotic Behavior

COMMANDS AND DOG OBEDIENCE METHODS USED:

Sit
Down
Come
Stay in place
Follow
100% Coming when called
Basic Obedience
Intermediate Obedience
Sit on Command
Down on Command
Sit & Down Stays
Go to Your Place
Loose Leash Walking
Healing Off-Leash
Improve behavior in public spaces
Channel energy into appropriate tasks
Automatic Sitting at Side
No Jumping on People

No Excessive Licking
No Biting or Nipping
Wait at Door
No Jumping on Furniture
Quiet on Demand
Kennel on Demand
Wait
Appropriate and polite play with other dogs
Shake
Roll Over
Play Biting
Play Dead
Bark on Command

TRAINING TOPICS:

Tricks
Crate Training
Potty Training
Behavior Modification
Puppy 101 Training
Canine Good Citizen Class
Positive Training
Clicker Training
Aggression Rehabilitation
Therapy Dogs
Service Dogs
Trick Training

OUR DIFFERENT TRAINING METHODS:

Group Classes
In Home Private Lessons
Private Lessons at Barkley's
Break-Out Training in Bark N' Play Daycare
Board and Train Programs
Park Classes
Seminars
Bootcamp
Puppy Socials
Agility Training & Courses

DOG TRAINING BREAKDOWN

Dog training has two aspects:

1. **Training the dog**
2. **Training the human**

With 3 phases:

1. **Teaching Phase – 1st phase is to teach the dog what the command means and what is expected of him from each command**
2. **Practice Phase – 2nd phase is to make sure that we have done enough repetitions that the dog is clear on the command and what is expected of him and has done 100s or 1000s of repetitions and knows what to do when told**
3. **Proofing Phase – 3rd phase is we proof the dog around distractions, we teach the dog he still must execute the command that he's clear on regardless of the distractions around! This is where we make sure the dog still does commands with other dogs, children, balls, food on the ground etc.**

Know the Difference…

Private Lessons vs. Group Classes

Trying to decide between private lessons and group classes? Each training format has its own advantages. Which one you choose depends on your dog's behavior, your lifestyle, and other factors. We provide the different options; you decide what works best for you.

Advantages of Private Lessons

- Offered in your dog's environment, such as your home, which may maximize your dog's probability of success.
- The trainer comes to you on your schedule offering flexibility
- Offers more one-on-one approach to working on what commands and issues are most relevant and important to you

- Great for dogs with aggression issues, who wouldn't otherwise be able to participate in a group class.
- Your dog can focus more easily, whereas classes can be more distracting

Advantages of Group Classes

- Network with other pet parents and ask questions
- Provide group exercises that cannot be simulated at your home, such as your dog walking past all the other dogs in class without becoming distracted. This can provide them with better representation of real- life situations.
- Lower cost per session than private lessons
- Classes are on a weekly schedule, which can be helpful for many people and dogs due to its regularity. With private lessons, you may not be able to get the flexibility you need due to the already assigned training classes set up by the trainer.

Effective Behavioral & Obedience Training

When your dog is being destructive or not listening to your commands, contact Barkley's. Our trainer will teach you the tools you need to know to curb bad behavior. We can come to your home, or you can bring your pet to our facility. We also offer remote training sessions using Skype or Facebook.

Behavioral Dog Training

If your dog is chewing everything in sight, yanking on its leash, barking excessively, or is using the bathroom in the house, he or she needs behavioral training. Our training is geared towards the intensity level of your pet's behavior. We teach you step-by-step how to deal with:

- Chewing
- Biting
- Pulling
- Reactions to Other Dogs
- Slight to Moderate Leash Pulling
- Playing with People and Other Dogs
- Attention Seeking
- Excessive Barking
- Separation Anxiety
- Jumping
- "Counter Surfing"
- And More

Behavior Modification Therapy

Sometimes dogs have serious issues that can range from aggression to fearfulness to extreme separation anxiety — each detracting from day-to-day activities. Behavior modification allows the dog and its owner to work towards a more balanced lifestyle.

Behavior modification is used when addressing complex or serious behavior problems such as:

- Housebreaking issues
- Unruliness including mounting, tugging at clothes, and biting
- Separation anxiety
- Aggression
- Fearfulness
- Noise/sound phobias
- Destructiveness
- Barking
- Male marking in the house

AGRESSIVENESS

We specialize in very hard to handle dogs that may suffer from severe anxiety or aggression. While extreme cases are not normally quick fixes there is hope!!

Your dog is NOT too crazy or too wild for us to train!!

Aggressive behavior stems from:

1. **Learned behavior**
2. **Genetic linked behavior**
3. **Protective behavior**

There are a few main types of aggression that we deal with:

1. **Dominance Aggression**
2. **Fear Aggression**
3. **Territorial / Possessive / Resource Guarding Aggression**
4. **People Aggression**
5. **Dog Aggression**

When it comes to aggression and training the dogs with this, some we can FIX and some we are only able to CONTROL. The difference needs to be understood because it leads to a different level of expectations from our clients.

1. **FIXED aggression – which means we can teach your canine companion right from wrong behavior. This normally can take anywhere from a week to 2-6 months of reinforcement to fix.**

Some dogs that have had issues for a while take longer periods of reinforcement and training before seeing any results. Our focus here is to curb the problem behaviors as best we can.

2. **CONTROLLED aggression – which means the dog understands right from wrong behavior but the dog's drive for the certain behavior is so strong that it will not exhibit self-control unless its leader is right there forcing it to.**

When the aggressive behavior stems from genetics it is hard to fix the problem. We can help you control the dog, but the aggression will most likely never be fixed but only under control while you are right there to help the dog through the situation.

The main types of aggression that we work with:

1. **Dominance Aggression – when a dog shows aggression as a means of controlling and dominating others and or getting its way, normally seen in very big and strong, highly dominant dogs**
2. **Fear Aggression – when a dog fears other dogs or people and is showing teeth, growling or biting out of fear to try to make a perceived threat to them go away**
3. **Territorial / Possessive / Resource Guarding Aggression – when a dog is either guarding a house or perimeter such as a fence line or when a dog is possessive over toys or food and shows aggression to make others leave their toys or food alone**
4. **People Aggression – when a dog shows aggression towards people**
5. **Dog Aggression – when a dog shows aggression towards other dogs**

We deal with these issues by bringing control into the situation.

We use 4 solid commands within our approach for aggressive dog training:

1. **Come – 100% of the time**
2. **Place – Doggie time in their Doggie Place (Can be their crate, bed, special spot)**
3. **Quiet – Quit barking, whining, growling**
4. **Off – Leave it or ignore command**

BARKLEY'S FAVORITE COLOR MIGHT BE ORANGE, BUT WE ARE 100% COMMITED TO GOING GREEN!

RECYCLE – REUSE – LOCAL

1. Here at Barkley's, we use as many eco-friendly pet products and materials as possible and adopt ecologically responsible business practices to reduce our impact on the environment.
2. **Green Building Design…**Our rubber gym floor is 100% recycled rubber and made from 269 used car tires. We use low-VOC paint on the walls, fluorescent lighting, we purchase materials and products from local companies and our unique craftsman design touches throughout our facility were hand-crafted by our next-door neighbor, Jamie. You can't get much more local than that!
3. **We recycle…** not only plastic bottles but pet supplies! We encourage donations of lightly used or unwanted pet supplies and food. Maybe your dog isn't digging that chew toy? Give it to one who will! We collect pet supplies in our donation bin and donate to a local rescue organization to help dogs in shelters.
4. **We reuse…** paper, furniture, and even dog collars. While our online scheduling system cuts down on our paper consumption, all the paper we do use in the facility is recycled and contains post-consumer waste.
5. **We support local causes…** We donate space in our obedience classes to dogs currently in rescue situations and regularly give donations of training and pet supplies to local schools and educational charities. We work with groups like K9 Connection, which pairs at-risk youth with untrained dogs to give them an insight into the joy that training dogs can bring to both. We love our law enforcement... We open up our fully furnished training facility to our local BAPD allowing them to have the proper environment and space to train their K-9's. Barkley's is also proud to continually donate to the BAPD K-9 Academy fund, which helps make sure that the furry canine officers are safely equipped with their own personalized 'Canine vests'

ABOUT OUR NATURAL DOG PRODUCTS

At Bark N' Learn, we carry natural dog products and green dog supplies that are ecologically responsible. What are **green dog supplies**? Everything we carry falls into at least one of the following categories:

Recycled Materials… We carry many items that are made from recycled materials – for example, some of or our tug toys are made from recycled fire hoses.

Organic and Natural Ingredients… We support manufacturers of **organic dog food** and **natural dog treats**. Pesticides and chemical preservatives aren't good for us, our environment, or our dogs.

Humane… Many dog products, particularly treats and chews, are made from protein sources like beef and chicken. We love finding natural dog products that support humane treatment of animals, like our Free-Range Bully Sticks from free range cattle, or our elk antlers, which are naturally shed every year without harm to the elk.

Biodegradable… Products that we carry should be easy on the earth after they've served their usefulness with us. All our pickup bags are specially constructed to break down in landfills, unlike traditional plastic bags.

Durable… We choose the most durable **green dog toys** we can find, even for tough chewers. One toy that lasts means twenty fewer toys in the landfill. No dog toy lasts forever, but we are constantly scouring the nation for the best green dog toys. Ask us for a personalized suggestion for your dog and we'll be happy to play matchmaker.
The Best… When we find "the best" product, whether it's a harness or a unique training device, it means that we've tested it and we're convinced it's the best tool for the job. Finding the best thing on the market means that fewer sub-par products get purchased and then discarded.
Locally Made… Wherever possible, we support American manufacturers. Shipping pet supplies from overseas would increase our carbon footprint and divert money from the U.S. economy. Plus, we love working with smaller manufacturers in the U.S. that we get to know personally, like Gym for Dogs.

Play with your dog. It's Positively Rewarding.

Barkley's K-9 Resort is a dedicated canine event center. Yes, you can party with your dog. And your friends. And their dogs! We have an incredible array of special events and gatherings, all of them designed to present you and your dog with an unprecedented opportunity for socialization. Because we all love a good time, but your dog *needs* socialization for long-term development. Exposure to novel sights, sounds, smells, people, and other dogs in a safe, clean, expertly supervised environment is key to a dog's well-being and happiness.

Bark N' Learn Playgroups provide you and your dog or puppy with an exclusive indoor dog park. Playgroups provide off-leash socialization in the company of other great dog owners. An experienced dog trainer supervises, assists with interactions, and answers all questions.

The very best gift you can give your dog is socialization in a safe, controlled environment, and plenty of it!

We've all been to the dog park, but now you can go somewhere better! Avoid the mud, the rain, the snow, the heat, the latte-drinking cell-phone chatterers, and the mean dogs that steal toys. We outlaw it all! (But we do like caffeine and a cold one is always a plus, so we provide plenty of drink opportunities.) Instead, come take advantage of our affordable Playgroups, whatever the weather! Our Playgroups provide you and your dog with an exclusive indoor dog park.

Our playgroups are a great way to provide your dog with off-leash socialization. It's also a great way to connect with other great dog owners. One of the best kept secrets of our playgroups is that the watchful eye of **an experienced trainer** is there the whole time, able to assist with etiquette and interactions and available to answer any and all questions.

You and your dog will enjoy free use of most of the dog agility obstacles, plus our awesomely stocked toy chest. There's something in there for everyone, so toss a ball, dig into a great game, or soar over the A-frame and leap the hurdles.

REQUIREMENTS: SAFE, SOCIAL, SIZE

Each playgroup is limited to dogs of like size. We offer Puppy Playgroup, Small Breed Playgroup, Medium Breed Playgroup, and Large Breed Playgroup.

All dogs in our Playgroups have been screened to ensure they are social, and up to date on all vaccinations. If you're already in group classes, please ask your trainer to approve your dog for Playgroups. If not, please schedule a Playgroup Evaluation, which consists of attending one of our Basic Manners classes, so that the trainer can evaluate your dog in the context of a social setting.

CALLING ALL DOG-LOVING KIDS!

Your kids will also love our treats and dog agility course – so remember that we can also help you celebrate human birthdays, in addition to dog birthday parties! Kids can celebrate their own birthday with their dog, and their friends, and their friends' dogs. Heck, we even host engagement parties for grown-ups who met thanks to their dogs.

Charitable Fundraisers for Dog Rescue Groups

We specialize in throwing unforgettable charitable fundraisers for an enormous variety of animal shelters, dog rescue groups, and other non-profit organizations concerned with animal welfare. Please contact Barkley's to let us know how we can best serve you.

Whether you're at the local or national level, we can cater the perfect fundraiser for you – the hands-down best option for raising money and awareness at an event to which attendees can bring their own dogs. Our most popular option is throwing a Doggy Disco party complete with disco ball and laser lights on the floor for the dogs to chase.

At these events, we provide everything, and even help you solicit additional donations during the festivities. We'll reach out to our own clients and to the community of dog lovers at large to increase attendance and exposure for your mission.

Dog Adoptions

Barkley's is the perfect spot for your rescue group to hold its next dog adoption event! Or consider partnering with us to make this a regular weekly or monthly event. Our location has a dedicated space for pet adoptions either indoors or just outside. We can assist you with signage, tents, marketing, refreshments, and we'll even extend special discounts on training and basic supplies to further encourage all visitors to open their homes to their new best friend. Please contact a Barkley's member today to plan your rescue group's next dog adoption event!

Low-Cost Microchipping

At Barkley's, we offer low-cost microchip implant services through our on-site Veterinarian clinic. We will safely microchip your dog, add all your contact information to the national database, and maintain your dog's microchip number in our own records to further facilitate the safe return of your dog if she/he is ever lost. Microchipping your dog is one of the easiest steps you can take to eliminate the number of dogs entering animal shelters. Learn more about our low-cost **Microchipping.**

Training Shelter Dogs

As an increased number of dogs who enter Barkley's were rescued from shelters or thanks to the diligent efforts of great rescue groups, we have tailored our dog training offerings to expressly embrace these wonderful animals and the often less-than-ideal life they lived prior to finding their new, loving homes. Our **Shy Dog** class, for example, is perfect for rescue dogs – whether newly adopted or in your home for some time but still struggling with anxieties.

Additionally, we extend special discounts and even free training to many local shelters in effort to make the dogs they house more adoptable. In study after study, it has been seen that dogs in animal shelters who have even a modicum of basic training are far more likely to be adopted. Therefore, we do everything we can to facilitate this basic training.

Rescue Organizations

There is a growing list of the humane societies, dog rescue groups, animal welfare organizations, dog adoption teams, and animal shelters that we are incredibly proud to call our community partners and the beneficiaries of our ongoing efforts at raising both funds and awareness to support their estimable goals.

We cannot urge you strongly enough to donate your time, money, and resources to these rescue groups and charitable organizations.

General Training

FAQ's

What is your cancellation policy?

Private training sessions, playgroups, private gym, evaluations and classes may be cancelled up to 24 hours in advance. Parties must be cancelled at least one week in advance. Late cancellations will be charged the full price.

Monthly Unlimited Plans. Bark N' Learn offers special monthly unlimited training plans. Please note that these plans are non-refundable. You can cancel your reservation for any class up to 24 hours in advance. If you cancel with less than 24 hours' notice, you will be charged a $15 Late Cancel fee. If you do not show up for a class you had reserved, you will be charged a $30 No Show fee.

What is your refund or return policy?

For Products: If you are dissatisfied in any way with your purchase you may exchange or return it within 30 days from the date of purchase. All returns must be new & unused, in unopened packaging with tags attached and must be accompanied by the original receipt. Defective merchandise may be returned if accompanied by original receipt and within 30 days of purchase. Electronic training equipment is non-returnable. Dog food may be returned for store credit only.

For Services: For Workshops and Class Packages, you may ask for a refund after the first class only; you will be refunded the pro-rated amount of purchase, less a $35 administrative fee. For packages of Private Training, you may ask for a refund after the first session only. You will be refunded the amount of your purchase, less the cost of a single private training session. There are no refunds for evaluations, playgroups, parties, or Unlimited plans. Please note that **all** service purchases have expiration dates, printed on your receipt at time of purchase. No refunds are available past the expiration date. If you are unsure of an expiration date, please ask!

What types of collars, leashes and harnesses are permitted?

Please note that all dogs must be leashed in the lobby. Flat buckle collars along with nylon or leather leashes should be used for classes. Correction collars (choke chains, prong collars, and e-collars) are not permitted in the training area. Head collars (Haltis or Gentle Leaders) and harnesses should be removed prior to agility classes. Flexi-Leashes (i.e. retractable) are not permitted in the training area

What is Canine Cross-Training?

This is where you really get in on the action! We combine agility training for your dog with speed, toning and agility training for you. We've incorporated fun warm-ups, aerobic exercise, and an

engaging series of routines as you and your dog move through a series of stations. We finish off with some gentle play for your pup and a nice cool-down for you.

Do you offer any programs just for kids?

Yes. From time to time, we offer handling, agility, pet care and other classes specially designed for kids and their dogs, as well as a summer camp for kids

Do you have a tardiness policy?

Yes. Our group classes all start promptly, and once a class has begun; we have found it very disruptive to allow stragglers to enter a class in progress. So, if you are more than five minutes late to a class, we unfortunately will need to ask you to schedule a different session to attend, but we'll allow you to use the credit of the class you missed. Regarding appointments, as we're busy, we will not be able to extend the time of your appointment past the scheduled end time. So, if you are late, please know that you won't be able to receive the full benefit of the session. For evaluations specifically, if you are late you will likely need to pay for and book a new appointment. If this is your first time visiting, and you will be bringing in vaccination records, please be sure to arrive early to allow extra time for this.

Do I need to sign a liability release?

Yes. Everyone who enters our training area may only do so after signing our standard release. If you are under 18, you must have a parent or guardian sign on your behalf.

If my dog isn't learning, can I get a refund?

Chances are your dog IS learning, but there may have been a miscommunication regarding expectations. Different dogs, different types of training will proceed at very different paces. Before discontinuing training, we'd urge you to speak with your trainer. Very often we find that a good conversation can reset expectations and provide valuable insight into your dog's actual progress.

That said, we don't want you to be unhappy or dissatisfied! So yes, we do offer refunds in most cases.

For Workshops and Classes, you may ask for a refund after the first class only; you will be refunded the pro-rated amount of purchase, less a $35 administrative fee. For packages of Private Training, you may ask for a refund after the first session only. You will be refunded the amount of your purchase, less the cost of a single private training session. There are no refunds for evaluations, playgroups, parties, or Unlimited Monthly plans. Please note that **all** service purchases have expiration dates, printed on your receipt at time of purchase. No refunds are available past the expiration date. If you are unsure of an expiration date, please ask!

What dog training methods do you use?

We use only positive reinforcement dog training methods, including verbal praise and treats. In addition, some classes use clicker training – a purely-positive form of dog training that is widely considered to be an especially quick, enjoyable and effective learning method.

What if my dog doesn't meet the prerequisites for a class?

We take our posted prerequisites very seriously; any failure to follow our prerequisites is non-refundable, but you may apply account credit to other classes. Some examples include: enrolling in any class without up-to-date vaccines, enrolling in an advanced class when you haven't taken the previous classes nor gained instructor approval, or enrolling a dog known to be aggressive in any of our group classes. In such situations, on the first day of class you'll be asked to enroll in a different, appropriate class, pending availability.

If I train my dog with treats, will they always demand food rewards?

They will not. We believe that training with treats is the fastest and most enjoyable dog training method for both owners and dogs alike. And, once your dog is getting into the swing of things, we always show you how to wean your dog off the treats so that he eventually only listens to your voice without need of further reward.

Can I do private training with two dogs at once?

Yes, we have special rates for Private Training for Two Dogs. These sessions can cover obedience, agility, and almost anything else you'd like to address

My dog listens to me, but not to my spouse. What do we do?

This is called Selective Listening, and it's a common occurrence. We would strongly urge both you and your mate to come together to classes. However, if for whatever reason it's not possible for both of you to attend together, then the person who is having the difficulties getting the dog to listen should attend classes with your dog.

Can I drop off my dog and have you train him?

No. We're all about deepening the bonds of communication between you and your dog using positive training methods. We train you to train your dog, in the company of wonderful like-minded dog lovers. *We do have some training that requires you to leave the dog in our care for the time of the training.

Can kids take part in classes?

Children are always welcome at the Bark N' Learn training facility, and we very much encourage the participation of kids! If your child is between eight and fourteen, he or she may take part in training alongside you. Teens fourteen and up can train your dog solo. Children not participating in class must be supervised. We also have a children's area for little kids – with books, a big chalkboard and sidewalk chalk, toys and games. If you'd like to let your child do the training, you can relax in our Hound Lounge enjoying complimentary coffee, magazines, and free WiFi. From time to time, we

also offer handling, agility and other classes specially designed for kids and their dogs, as well as a summer camp for kids.

What if my dog is aggressive to other dogs?

If your dog is great around people but tends to get nippy and aggressive around other dogs, please contact us for a consultation, so that we may advise you of the best course of action. Most likely, we will recommend private obedience training.

If you train my dog, will it listen to me?

Of course! Let's compare this to summer camp with kids. They are away for a few weeks, learn some new stuff and make some new friends. But when they come back home, they recognize you as the parent, DOGS ARE THE SAME WAY! When your dog returns home, we will spend ample time making sure you and your family are comfortable and confident with how to handle your dog and their set of new skills. All our customers and members get lifetime follow-up help via our exclusive Facebook group, email support and Barkley Support team.

Can I visit my dog while he/she is in bootcamp training?

There's a method to the madness, we promise! And part of the method is to have your dog fully immersed in our training. Having visits will diminish results and will make the process longer, so we do not allow them visitors. (Of course, it's your dog, and if you just have to say hi, we can't stop you! We understand the heartache of being away from them for such a long period of time is not easy!)

What kinds of tools do you use?

We use a variety of training tools, which include:

-Slip leads

-Whistles

-E-collars

-Muzzles

OUR TRAINING METHOD

POSITIVE TRAINING

The Power of Positive Training

At the Bark N' Learn, we don't just train dogs. We train the people who love them! We've redefined dog training, with classes specially designed to build confidence and success as dogs master skills in a simple, step-by-step process. And we utilize only positive dog training methods, which your entire family can easily master and embrace. You will be actively engaged in your dog's training, working as a team as you learn to communicate more effectively with your dog. So, what you learn at Barkley's Bark N' Learn doesn't have to just stay at Bark N' Learn. Behaviors will naturally transition to life at home with your dog.

What we don't use... Negative Reinforcement

Problems with negative reinforcement (pinch or prong collars):

> ***Can ruin the dog's attitude – if a trainer is harshly correcting the dog (such as using a pinch collar and giving a big leash jerk) then it can really dampen the dogs attitude and make them not like training or not like the trainer.***

When using negative reinforcement (like a pinch collar) if the dog doesn't listen or is distracted, they get harder and harder chokes on the collar and more pressure on their neck and throat until they listen! **NOT OK!**

> ***Using negatives can make aggressive dogs more aggressive.**
>
> ***Pinch, prong, and choke collars kill dogs every year from blunt force trauma to the throat!**
>
> ***It is very hard to transfer from a prong or pinch collar (which requires a leash) to off leash obedience training.**

Problems with shock collars!

Some people don't get good results with traditional training methods (such as the methods above) when teaching their dog to stop jumping or not run away and so turn to shock collars. But shock collars are not good either!!!!

What is a shock collar? A shock collar is basically an electric fence around a dog's neck with a button that sends a lightning bolt to the dog! AGAIN, NOT OK! These are basically just used as an electronic newspaper.

Originally shock collars were created 30 years ago as a punishment tool to stop dogs from chasing cattle or to keep hunting dogs from running away. The original collars were brutal and painful.

FIRST STEP:

1st we will start off with an evaluation meeting with you and your dog. This is where we get to work with your dog and show you some results firsthand before you sign up!

2nd we go over customized options that would work for your dog based on your goals and desired outcomes for your dog's behavior.

Dog Training is not a 1 size fits all program.

You won't see all our prices or packages on our website. Why you ask? Because each dog and dog owner's situation are unique. We customize based on your needs and wants, not just provide a 1 size fits all approach. We want to get to know your dog and work with him or her and then go over some ideas not just dump them into a group class regardless of your needs or problems.

We take our bootcamp pups to the lake, to the park, to friends and family member's houses to work with them in real-life situations and we will teach you to do the same!! Obedience, off-leash obedience, and manners is our focus. All our dog trainers are dog lovers first and foremost. We train dogs because we love dogs!

Through our unique method of training we will strive to teach your dog to listen every time! Our goal is 100% obedience and respect.

Dogs are smart! But just like everything else in the world, there are good and bad methods, fast and slow methods, efficient and not efficient methods.

HOW IT WORKS:

Orientation and Evaluations

When you begin dog training classes at Bark N' Learn, you can start off one of two ways: Orientation or an Evaluation. If you're starting off at square one, you will first be required to attend an Orientation, after which you will begin classes in Basic Manners, which is our first level of obedience training.

Most of our furry students start at Basic Manners after attending an Orientation and will be "graduated" to the next level when the instructor determines the dog and handler have mastered the skills needed to move on. After graduating from Basic Manners, a whole range of new training options will open – such as more advanced obedience, or agility training or a wealth of enrichment classes.

Orientation is a FREE half-hour session you'll attend without your dog present. We will orient you to our facility and policies, get all your vaccination records and other details in order, and we will cover basics such as loading a clicker.

Or, if you and your dog already have some solid training under your belt and collar, we've got you covered! We make it easy for you to place out of beginner classes to get you right into the level where you belong. Just schedule a half-hour private Evaluation so we can ascertain your dog's current skill level and make training recommendations. If you book an Evaluation you do NOT need to attend Orientation. And if you have two dogs, they can both attend Evaluation at no additional cost.

DETAILS:

*We keep classes relatively small to increase the attention given to each participant

*Full payment must be submitted to hold your spot. Because of the limited space available in each class and the high demand for participants, we require payment in full at the close of enrollment which is 7 days prior to first class.

What you will need to bring:

-Plenty of soft training treats. We sell many great options in our training section in our Bark Boutique

-If your dog is not treat- motivated, you can substitute a non-squeaky toy that can be concealed, or something else that the dog truly values as a reward

-Treat pouch. We sell them in our training section in our Bark Boutique

-6-foot leash (flexi leashes are not allowed in class)

Flat collar, ideally with a quick release button. No prong collars, choke chains, or shock collars

Rules & Regulations

Liability Waiver: You must sign our Liability Waiver in order to finalize your enrollment. It will request your acceptance and signature at time of enrollment and can be signed on your computer or smartphone.

Vaccinations: We close the enrollment out 7 days prior to start of class. You must have up to date vaccinations on file in order to be successfully enrolled into a training course. We usually have a waiting list for our puppy courses as well as our obedience classes, the 7- day window allows us to register a participant from our wait list before the first session.

Required Vaccinations:

***Rabies if 7 months or older**

***Distemper and Parvo. (Typically combined in a vaccination called DHLPP or something similar)**

***Bordatella (AKA "Canine cough" or "Kennel cough)**

***Canine Influenza**

You may substitute proof of titers instead of vaccinations, with a signed letter from your veterinarian.

Significant other- We encourage you to bring your significant other. It is important that all the main people in the dog's life are being consistent in their command and handling skills, this will only maximize your chance of success.

Children- Children who are eight and older are welcome to attend the courses

Enrolling multiple dogs- You can enroll multiple dogs in this course, but we require each dog to have one handler present.

Having your dog well-rested- It is important to have your dog come well-rested on the day of training, so they are at full strength and attention. If your dog attends our daycare during the daytime, our team members will see that they have a training class that evening and will adjust your dog's day accordingly with frequent rest times.

Aggression Issues- Group classes are very difficult to manage if there is a dog that is aggressive. Snarling, lunging and attacking other classmates will not be tolerated, and we will work with you to possible private sessions instead.

Refund and cancellation policy- Training classes are non-refundable unless you cancel 7 days prior to first session/class. Because class size is limited, by saving a space for you, we likely have had to turn down and put another customer on the wait list.

DIFFERENT TRAINING AVAILABLE

Positive Reinforcement Training

Positive reinforcement training – the concept behind clicker training – differs from more traditional dog training because punishment is not involved. The dog is simply not rewarded for undesirable behaviors. So, whereas in correction-based training methods, a dog may have received a leash correction or tug for pulling, in clicker training, the dog is clicked and rewarded when they are in the correct position – next to your leg. The dog simply receives no reward when away from your leg, or when pulling on the leash. The dog then learns that the heel position is a desirable place to be, and gradually the training is worked up from just a few steps to a fully trained behavior.

Clickers can also be used to treat complex behavior problems, by using incremental steps to alter undesirable behaviors. For example, in the case of wild and impulsive dogs, clicker training can teach calm behavior in the face of arousing distractions. Rather than asking the dog to go from completely out-of-control to a suppressed calm, a clicker is used to teach the dog that calmer behavior results in rewards. Additionally, the use of the clicker removes some of the frustration from the owner that might be communicated to the dog through an angry tone of voice (which some dogs find arousing in and of itself). At first, the owner just asks for a small change, like no barking, and gradually rewards calmer body language. Bit by bit, the criteria for the click is raised so that the dog eventually learns how to control his impulses, which results in a complete personality shift for many who have tried this method.

Clicker Training Tips

To get started in clicker training, simply follow these easy steps:

Get a clicker. A clicker for dog training is available in our Bark Store both online or in our Bark Boutique. Your trainer will also be able to help you purchase one of these.

"Load the Clicker." Teach your dog that click = reward. Stand in front of him, click and give him a treat. Do this about twenty times in rapid succession so that he begins to associate the sound of the click with the reward. This needs to be done only once.

Start clicking! If you want to train your dog to sit using a clicker, hold the treat just over his head and move it backwards towards his rear until, like a fulcrum, he'll raise his head up and lower his rear. The second his rear is on the ground, click and treat.

Get creative. Clickers can also be used to capture "found" behaviors and put them on cue, meaning you can train tricks using things your dog already does. Want to teach your dog to

scratch on command? Be ready with a clicker and wait until he does, then click and treat. Any behavior that is consistently rewarded will be repeated. The possibilities are endless!

Clicker Training

Just what is clicker training? Many dog owners are hearing about this "new" style of positive-reinforcement training, and it's become the training style of choice for most puppy classes, but few really know what it's all about.

Clicker Training Explained

Clicker training is all the rage in positive reinforcement dog training circles. A clicker for training dogs is simply a noisemaker that emits a very distinctive clicking sound when pressed. Formerly party favors at children's birthday parties, these noisemakers made their way into the animal behavior field in the '60s and '70s when correction-based training methods were losing favor with large animal trainers. Hollywood animal actor trainers and marine mammal trainers began to use the devices to "mark" or identify a correct behavior for undomesticated animals like ravens, tigers, and sea lions.

The concept behind clicker training is simple: a clicker tells the animal "That's right!" more effectively and efficiently than we can with our voices. The click is different from other common sounds, and easily recognized by animals. When a click is followed by a reward (like a fish for a dolphin or a treat for a dog), the animal learns very quickly that a click is a good thing and begins to try to pinpoint what behavior earned the click/reward.

Initially, clickers were used because they work at a distance. As large animal trainers were able to train even more complex behaviors, dog trainers began to experiment with using clickers in obedience training, leading to a complete shift in dog training methodology – away from purely punitive practices to positive-reinforcement training methods.

Clicker training works great when dogs are learning new behaviors, because it tells them exactly when they are engaging in the right behavior. Dogs only have about 1.6 seconds to match a behavior with a consequence (as in, "Oh! Sitting gets me a treat!"), so teaching new behaviors can be challenging. If you don't "mark" the behavior fast enough, the dog may think that he is being rewarded for sniffing the floor, for example, and not for lying down. Clicker training drastically speeds up the learning process by giving your dog precise feedback.

Clicker Training Puppies

Clicker training puppies is particularly helpful, and likewise for small, jumpy dogs. Clicking for a calm behavior (like sitting still, even for a second) is often just the thing these wigglers need to figure out what to do with their bouncy rears.

Many dog owners prefer clickers because clicker training puppies can be a lot of fun for both owner and the new puppy. If you're going to hire a dog trainer to help you, look for one who practices positive reinforcement training. Reward-based training is the perfect way to provide a good start to your new relationship with your puppy.

However, even adult dogs respond happily to positive training, and if owners have problems using a clicker for dog training, they can easily substitute a short, clear word like "Yes!" instead of using the clicker. Although clicker training usually takes a bit longer and requires more of an owner commitment to training than punishment-based methods, owners develop a deeper connection with their dog. Your ability to understand your dog will become far greater with positive reinforcement training than any other method.

Puppy Training 101

Every puppy needs puppy classes and early socialization! Bark N' Learn puppy training classes are like an owner's guide to your new best friend. We cover basic commands, housebreaking, crate training, nipping and chewing. Playgroups and puppy preschool let your pup socialize and build confidence.

The critical time for a dog's learning is before the age of 4.5 months. After that, these "challenging" behaviors become harder to eliminate and break. Our goal is to start your puppy off on the right 'PAW' to prevent from having to "unlearn" things later. This will set the tone for a well-balanced, enjoyable relationship between you and your dog for years to come.

Puppy Preschool is conducted on floors sanitized with veterinary-grade disinfectant to protect against contagious illness.

Puppy classes are a great way to get the new addition to your family started off on the right paw.

A-B-C stands for:

- **A is for ATTENTION (getting your puppy's attention)**
- **B is for BONDING (being the pack leader)**
- **C is for CONTACT (socializing your puppy to new things)**

The three S's stand for:

- **"Schedule it" – know when your pup needs to go**
- **"See it" – be with your puppy**
- **"Say it" – use a cue word & reward**

We work on 3 main things with a puppy:

1. **Environmental soundness**
2. **Socialization with dogs and people**
3. **Potty Training**

We want our dogs to develop <u>confidence</u> from knowing that the world is a good, safe and fun place. A confident dog is an easy dog to train! In addition to confidence we want our dogs to learn where to potty because nobody likes messes in the house!

Environmental soundness – What is that??

We want the puppy to be able to go into any environment and be comfortable and confident. At first puppies may fear new things such as loud noises, new environments, car rides, slick floors, different surfaces, etc. One of the first things we like to focus on is taking new puppies EVERYWHERE with us! This gets them used to tons of new environments. Your goal should be to enjoy your dog and be able to take him or her everywhere dogs are allowed!

Take them (on a leash) to the park, the lake, around the block, other people's houses, and finally pet stores. A word of caution, we would recommend the dog has his second or third round of shots before taking him into pet stores just because of how many people take their dogs there and your pups little immune system is still gaining strength!

Don't be forceful with your dog to accept environments that make them uncomfortable but just keep slowly taking them back again and again and desensitize your dog until the discomfort goes away.

Sometimes this is hard, and you can't figure out how to teach your pup to overcome some things. That's where obedience training comes in, specifically the "come" or "place" command.

Socialization – How to properly socialize your dog

Most people do socialization VERY WRONG. People hear they need to socialize their dog, so they take them to a dog park or take the new pup to their parent's house and let their puppy meet their parent's 8-year-old grumpy German Shepherd that doesn't like other dogs…. This is a great way for your precious puppy to have a bad experience and learn to fear other dogs!

REMEMBER, NOT ALL DOGS LIKE OTHER DOGS!

To create a good strong confident dog, you want your pup to only have great experiences!

Potty Training – How do I do that?

Potty training is all about patience and routine. Young puppies have small bladders, and some can go potty every 20-30 minutes! Take them out after food, after playtimes, after naps, after drinking water, and just keep taking them out!!

Puppy Basics

This is a group class that meets once a week for six weeks, we meet for an hour to establish a communication channel between you and your puppy which sets the foundation for their learning and behavior. This is for puppies under 6 months of age.

POTTY TRAINING

5 Potty Training Myths

1. Spanking my dog if I catch him will teach him not to potty on the carpet
2. My dog should be potty trained by 4 months old
3. Bells by the door will help train the dog faster
4. Crates are cruel, and I don't need one
5. Potty pads will help my dog learn to not potty on the carpet

Myth 1 – Spanking my dog if I catch him will teach him not to potty on the carpet! WRONG!!

Spanking your dog if you catch him will teach your dog to fear you and teach your dog not to potty in front of you!!! When this happens what the dog will do is learn NOT to potty in front of mommy and daddy and instead the dog will run away into another room to potty or potty in hidden spots… they might even go upstairs to potty or into another room, hide in the closet, or under the bed!!!

If you are spanking your dog, you are going to train your canine companion to run and potty in secret! Don't do it!!

Correct Response – If you catch your dog peeing on the carpet scream or shriek in a high-pitched voice and immediately pick your dog up and put them in the grass. Then in a soft, soothing voice tell them to "go potty, go potty". We shriek or use a high- pitched voice to hopefully stop the peeing before we pick the dog up. If it is a big dog and the peeing doesn't stop, you can clap your hands while shrieking to try to get them to stop and then take them outside. But beware if you pick up or drag a peeing dog to the

door you will have a line of pee all the way to the door…. Not cool…. So, stop the peeing first, then take the dog outside and use a soothing voice to say, “go potty, go potty”.

Once the dog goes potty then praise the dog in a soothing voice (as they are going potty. After they are done going potty make a scene with tons of praise, love and kisses!!

Myth 2 – My dog should be potty trained by 4 months old. WRONG!!

There is no age where your dog is magically able to hold his bladder. Potty training is a process that takes time.

Some dogs don’t get full bladder control until 6-8 months. Just like some children develop bladder control fast and some still have accidents in their pants or wet the bed at night, this is mirrored in dogs. Some dogs constantly pee the crate and just cannot hold it yet. With these dogs you must be patient and develop a solid routine and be fair allowing the dog outside to pee as much as possible. Just know that your dog just might not have developed the physical bladder control yet to hold it for extended periods of time.

Be patient, there is no perfect age your dog should be fully potty trained by. If your dog is still having 2-3 accidents a week after a year old, then the problem stems from the human…. And we need to train you!!

Myth 3 – Bells by the door will help train the dog faster. WRONG!!

The bells don’t help the dog train faster. If the dog doesn’t know where to potty yet and it hasn’t been established by routine, then the bells won’t help the dog go to the door. Yes, dogs can absolutely learn to hit the bells to tell you when to go outside but it won’t help them potty train any faster.

Bells can be a convenient way for the dog to let you know when they must go outside. But the bells work by routine and until the dog understands the potty outside routine, they won’t ring the bells to go outside to use the bathroom.

Myth 4 – Crates are cruel, and I don’t need one. WRONG!!

A crate can become your dog’s haven, his or her own personal space. A dog crate is not cruel at all if used properly. Crates are very useful for potty training and most dogs will really like them once introduced to a crate properly.

The crate isn’t used for punishment but just as a little home for the dog. Dogs come from den animals and have a den instinct of not going to the bathroom where they sleep. We can easily use this for potty training at night and when we are not home. This way the dog does not have free access to go to the bathroom wherever they want but learn they must hold it and can only go outside on the grass!

Crate training isn't the only way to potty train of course, but it is very efficient and very useful tool in our dog training tool belt.

You need a crate unless you are home all day to let your dog out every 45 minutes and can wake up and take your dog out at night every 2 hours.

Myth 5 – Potty pads will help my dog learn to not potty on the carpet. WRONG!!

We highly discourage the use of potty pads! Why?

1. They teach the dog to pee inside
2. They teach the dog to pee on absorbent surfaces inside – this normally goes from potty pads, to potty sweatpants, potty rug, potty mat, potty on everything or anything absorbent is now a potty pad
3. They were originally made to start potty training little puppies 5-6-week old, not for adult dogs to potty on the rest of their life.
4. And well… it's just plain gross to have pee and poop inside!!

Potty pads teach the dogs that it is ok to potty inside and this is not good! The best thing is to teach the dogs that they are to only potty outside on grass ONLY.

Puppy Preschool

Someday they'll grow up. Just not yet. In puppy preschool, you'll learn how to address housebreaking, nipping, chewing, and jumping problems, all while commiserating with other hapless puppy owners. Includes an introduction to basic puppy obedience, as well as socialization and group play time.

Prerequisites: For puppies two to four months old

Puppy Obedience

Start smart with our puppy manners class, learning age-appropriate behaviors in a fun, relaxed environment, designed to introduce your puppy to basic skills that will set the foundation for later learning... We'll focus on getting your pup's attention, sit, down, stay, and polite greetings. We tackle common problem puppy behaviors like jumping, nipping and mouthing, and begin work on loose-leash walking and coming when called.

Prerequisites: For puppies four to eight months. *NOTE: we will allow puppies two to four months old, but there are some risks to consider vs. the socialization benefit of doing as many puppy classes as possible when your puppy is still in this developmental stage. If you'd like to discuss, please* ***contact us****.*

Puppy Preschool

This is a one- hour class to teach you about the A-B-C's of owning a new puppy and the 3 S's of potty training. This is great if it's your first puppy or if you haven't had a puppy in years. Also great for teaching the young (child) dog owners in the house. This is for puppies age 8-11 weeks.

Puppy Agility

With our fully adjustable equipment, even puppies can learn agility! This class is designed to be easy on growing joints and bones. We emphasize coordination, balance, and confidence-building for your puppy, building upon the foundation of great communication learned in Puppy Preschool.

Prerequisites: For puppies four to eight months. *NOTE: we will allow puppies two to four months old, but there are some risks to consider vs. the socialization benefit of doing as many puppy classes as possible when your puppy is still in this developmental stage. If you'd like to discuss, please* ***contact us****.*

Private Puppy Training

While we always recommend group classes for puppies, so that they can benefit from socialization, half-hour private training sessions can also be useful to provide extra guidance with any problem behaviors, as well as giving you the flexibility of planning training around your own schedule. They're also great for puppies too old for Preschool. Puppies will learn basic obedience in and around the house, with on and off-leash control. You will learn how to effectively communicate with your puppy and problem-solve basic behavior problems like jumping, housebreaking, barking, and nipping. Private puppy training sessions are always half-an-hour long (because puppies don't have the world's greatest attention spans!), and suitable for all puppies under the age of one year.

Prerequisites: For puppies two to twelve months old

Puppy Socialization

Early puppy socialization is critical. Research clearly demonstrates that puppies that grow up in isolation – both from other dogs as well as from a wide variety of humans – have a greater tendency to develop behavior problems later in life such as fear-based aggression.

But for many years, dog owners have been advised to keep puppies safe at home for the first four months of their lives, in order to avoid infectious diseases. This puts the owner of a new puppy in a terrible predicament: keep your dog at home and risk psychological and behavioral complications or take your dog out into the world and risk disease. This gets to the very heart of what has traditionally been known as **puppy wellness**.

Puppy Wellness

The term puppy wellness is best defined as coming from a standpoint similar to what we nowadays call "holistic" medicine – an approach that embraces the entirety of an individual. Every puppy owner knows full well that their puppies have burgeoning personalities, and that as a responsible dog owner they must look after the well-being of their pet both physically and psychologically.

This isn't mere touchy-feely new age stuff. Dogs who develop serious behavior issues can do far more damage than a chewed-up shoe. Puppies with severe anxiety can cause serious harm to themselves and to others. By focusing on puppy wellness, as opposed to any single measure of a puppy's health, responsible pet owners can make the most informed decision to nurture a happy, healthy, loving family dog.

Puppy Socialization Classes

The first question you might ask is why you should bring your young puppy to socialization classes when you can remember a vet once telling you how dangerous this is. The answer is that veterinary medicine is not static. The old-fashioned recommendations about keeping your puppy indoors for the first four months were based on the vaccines that were available back in the 1980s. Since then, vaccines have come a long way in their efficacy. Today's puppies can safely venture out to early puppy socialization classes, if conducted in a controlled, safe environment.

The critical window for developing a puppy's attitudes toward the world is between three weeks and twelve weeks. At that age, the impact of environmental experiences begins to diminish, with this sensitive window shutting for good at age eighteen weeks.

Vaccines used to be typically administered in three series: at ages eight weeks, twelve weeks, and the final round at sixteen weeks. In other words, if you waited until the last round of vaccines, at

age sixteen weeks, and only then ventured out to puppy socialization classes, you would have missed that critical window of opportunity when these interactions have profound ramifications on your puppy's mental development.

However, with the new and improved vaccines (known as "high titer, low passage"), vaccinations are now recommended, according to the *American Animal Health Association 2006 Vaccine Guidelines* starting at six to eight weeks of age and then again three weeks later, and a final dose three weeks after that, at age twelve weeks or older.

Sign-up for one of our puppy socials, where your puppy can play with other puppies off-leash, in a safe and fun environment. The socials are overseen by a professional trainer, which will be keeping a watchful eye from the sidelines. There are plenty of fun games and exercises, and the trainer on-site will be glad to answer any 'puppy questions' you might have. This is a chance to interact with other puppy parents and your pup might make a 'fur-ever- bestie' for life here!

Note: At Bark N' Learn, our puppy socialization classes begin at age eight weeks, at which time you must show proof of your vaccinations. When your puppy receives his next round of vaccinations, you are required to bring in the updated records.

Training Your Puppy

Puppy training is certainly essential for all the obvious reasons: housebreaking your puppy, crate training your puppy, basic obedience – all of these are integral parts of any good puppy preschool or puppy kindergarten class.

But while you and your puppy learn these vital skills, something even more vital than training your puppy is taking place: because your puppy is in a group class, puppy socialization occurs at every moment. Remember that puppy socialization is more than just sniffing another dog's rear or engaging in gentle play. Puppy socialization means meeting new people, experiencing the touch of a stranger's hand, smelling novel smells, hearing unfamiliar sounds, encountering new places – and – this is critical – doing so in a calm, caring atmosphere so that your puppy takes away from this experience the understanding that people, dogs and places are inherently good – that good things happen when humans and other dogs are near. That there really is no need to fear.

Our **puppy training classes** are conducted using **100% positive-reinforcement training** methods. That means your puppy is receiving positive praise, petting, toys, love and – of course – lots of delicious treats. This cements the association between these early socialization experiences and the receiving of so much wonderful and lavish attention.

Puppy Socialization: A Risk/Reward Analysis

Robert K. Anderson, DVM, MPH, DACVPM, DACVB, is a charter diplomate of the American College of Veterinary Behaviorists, as well as professor emeritus and director of the Center to Study Human Animal Relationships and Environments and the Animal Behavior Service and Veterinary Public Health Programs at the University of Minnesota. He is the co-inventor of the Gentle Leader® head collar, a product we at Bark N' Learn both carry and endorse. He has received Lifetime Achievement Awards from the ASPCA, American Humane Association, the Association of Veterinary Epidemiology and Preventative Medicine, and the Association of Pet Dog Trainers.

Dr. Anderson, who has practiced veterinary medicine for over six decades, has spent a great deal of his remarkable career studying the effects of puppy socialization, especially regarding the very question we are examining – how the demonstrable rewards of early puppy socialization stack up against the risks of early exposure.

Puppy Training

FAQ's

Why is it so important to socialize a puppy?

Early socialization exposes your puppy to a variety of different enrichment experiences at critical periods in his development. This is extremely important to prevent aggression and fear-based behavior problems, regarding both humans and other dogs, later in his life.

We encourage every puppy owner to bring their new family member to as many puppy classes and puppy playgroups as possible. It's a small window in your puppy's development, and you want to provide as much SAFE socialization as you can.

Puppy Vaccination and Socialization Should Go Together

What is Dog Obedience Training?

Bark N' Learn dog obedience training begins with basic manners. You work as a team with your dog, using positive reinforcement or rewards to effectively communicate commands like sit, come, down, and go to bed. Advanced dog obedience focuses on leash walking, come when called, off-leash work and dealing with distractions.

"STOP PULLING! NO JUMPING! STOP BARKING! NO CHEWING! DID YOU JUST PEE ON MY RUG AGAIN?!"

Is this your daily conversation with your adorably naughty furry friend?

Let us help bring peace to your life by not just "training your dog" but providing you the owner with the tools and teachings to properly handle and guide your dog's behavior in a positive way.

Basic Obedience Classes covers the following topics:

- Listening to you the first time, without repeating yourself
- Leaving something alone, and walking away from it
- Loose-leash walking (walking calmly by your side without pulling)
- Coming directly to you when called, even when highly distracted
- Going to a place in your home, such as a mat, to await further instruction
- Keeping four on the floor and not on your guests, the counter, or your furniture
- Greeting new people or other dogs nicely, including on walks
- Sitting, staying, lying down, giving eye contact
- Playing fun games and exercises with you
- Accepting the touch of humans, such as touching of paws, clipping of nails, getting groomed

Basic obedience teaches basic obedience skills such as walk on a loose leash, sit, lie down, coming when called, and stay.

Intermediate Obedience

Now that your dog knows the basics, it's time to make all the exercises much more challenging. We add the three D's (Distance, duration, and distractions) as well as introduce some new commands in order to help your dog build and keep its focus. In this course we challenge you and your pet to improve consistency, endurance and capabilities to link commands. All aged dogs are welcomed. Off-leash training will occur, and advanced social skills will be achieved. The goal continues to be for your dog to do what you say the first time, without having to repeat yourself. By the end of this course, your dog should be able to excel at many foundational behaviors, even under challenging circumstances.

Intermediate Obedience Training Includes:

Leave things (Even those tempting treats) until told it's ok

Go to a place (Crate or pillow)

Stay for a long period of time

Automatically go to your side when coming to you

Walk next to you calmly (with no leash)

Come to you when called from a highly distracting activity

In addition, we test for the Canine Good Citizenship (CGC)Award. This involves a test of ten core behaviors-successfully passing it will earn your dog certification from the American Kennel Club (AKC). This badge of honor is helpful to show prospective landlords, is mandatory for therapy training, and can help lower your homeowner's insurance.

Obedience 1: Basic Manners

This group class is designed to help you and your dog learn and practice basic obedience training like sit, come, down, and go to bed. We'll focus special attention on good manners like not jumping up. You will learn all the basics for getting – and keeping – your dog's attention, even in distracting environments. We incorporate games and challenges to help make obedience less of a chore and way more fun.

Prerequisites: For dogs six months and up.

Obedience 2: Stays, Walking & Recalls

Advanced dog obedience training that focuses on walking politely on a leash and coming when called – two critical skills for a well-behaved dog. Through fun games, your dog will learn to master more challenging behaviors.

Prerequisites: Obedience 1 or consent of instructor. For dogs six months and up.

Obedience 3: Canine Good Citizen

Advanced obedience skills including extra control around distractions and beginning off-leash work. This class prepares your dog to take the Canine Good Citizen test.

Prerequisites: Obedience 2 or consent of instructor. For dogs six months and up.

So, your dog already knows how to sit and stay. There's still so much more to learn! Our innovative, enriching dog training classes are conducted with games and fun, interactive activities you can continue to play with your dog at home. Our list of offerings helps keep your dog busy and active. Great for older dogs that might just need a hobby. You can choose from:

Dog Training Workshops

We also offer a variety of specialized six-week workshops. These include Shy Dog, Therapy Dog, Calm Down, Advanced Dog Tricks, and Scent Work. We also have two three-week workshops: Come When Called and Loose Leash Walking.

Therapy Dog Training & Practice Test

Share your dog's love and comfort with those who need it most. Learn how to prepare for the Pet Partners temperament test for therapy dogs, as well as the CGC/ Canine Good Citizen test. This six-week workshop is designed to help you and your dog fine-tune your basic obedience skills by focusing special attention on good manners, control around distractions, introduction to hospital equipment, and therapy dog tricks. You and your dog will learn tricks suitable for visits. Your dog should have good basic skills, sit down, stay, and come. Your dog should be friendly around strangers and people and should not be noise or environmentally sensitive. Working with a calm demeanor is needed.

Therapy and service dogs play an essential role in today's society. This type of training enables the animal to provide emotional support for adults and children who have special needs. Therapy dogs are often used in hospitals, nursing homes, schools, and other environments as they help ease pain and suffering for those dealing with difficult times. Course certification is awarded for dogs that complete the training.

Prerequisites: Obedience 3 or Canine Good Citizen or consent of instructor. For dogs nine months and up.

Service Dog Training

Service dogs receive the most in-depth training because they work with people who have a multitude of disabilities. They provide emotional support to those with PTSD, deafness, visual impairment, and other conditions.

Service dogs are carefully screened and trained. Dogs must be recertified annually. The dog will learn how to help individuals with disabilities by:

***Retrieving Items from Shelves**

***Detecting Curbs**

***Opening Car Doors**

***Pushing Carts**

***Helping Up or Down Stairs**

Shy Dog

Is your dog a wallflower? If your dog is nervous meeting new people or new dogs, we'll show you how to help your dog overcome his fear and anxiety in a controlled environment. This transformative six-week workshop is perfect for rescue dogs.

Prerequisites: For dogs six months and up.

Come When Called

Does your dog come when called? If not, this three-week workshop is for you. We'll work on establishing a rock-solid recall, getting your dog to turn on a dime when he hears his name – essential for the safety and well-being of your dog. Enrollment includes a whistle and a long line training leash.

Prerequisites: Obedience 1 or consent of instructor. For dogs six months and up.

Loose Leash Walking

Taking your dog for a walk should be a joy, not a hassle. Do you walk your dog, or does your dog walk you? If you've got a pup who pulls, balks, lunges, leaps, squirms, and every verb other than walk when on leash, this three-week workshop is for you. We'll work on heeling, leash control and response to distractions. Important: If your dog barks uncontrollably at other dogs while leashed, please call us before enrolling, as this may not be the right class for you.

Prerequisites: Obedience 1 or consent of instructor. For dogs six months and up.

Calm Down!

Does your dog get rambunctious, excited and uncontrollable? This six-week workshop teaches self-control techniques to calm your dog around distractions. Perfect for adolescent dogs. Please note: this is not a class for aggressive or fear-reactive dogs.

Prerequisites: For dogs nine months and up.

Private Obedience Training (for 1 or 2 dogs)

Need some extra attention? Our professional dog trainers can tailor instruction to perfectly suit your needs. This is also a great option for dogs that have social issues or act aggressively around other dogs or strangers. We'll help you communicate effectively with your dog and solve basic behavior problems like jumping, housebreaking, barking, and nipping. After on-leash skills are mastered, you can learn voice control over your dog from a distance, hand signals, and distraction control.

Prerequisites: None

Tricks 1: Learning Dog Tricks

Every dog needs a few tricks, and some dogs need even more! We'll cover classic dog tricks like roll over, play dead, and sit up, as well as more advanced behaviors. This is a great class for teaching focus around other dogs.

Prerequisites: Obedience 1 or consent of instructor. For dogs six months and up.

Tricks 2: Advanced Dog Tricks

In this six-week workshop we emphasize sequencing as you learn how to string together the behaviors learned in Tricks 1 to really impress your friends. A great class for the busy dog or the future therapy dog. Your dog will even learn how to skateboard, put away his toys, play basketball and more!

Prerequisites: Tricks 1 or consent of instructor. For dogs nine months and up.

Scent Workshop

This six-week workshop will teach your dog to discriminate scents through fun and engaging search games. Your dog will learn how to sniff out objects hidden around the house. Perfect for dogs that are high-energy or home alone all day, we'll get your dog thinking and using his sniffer.

Prerequisites: Obedience 1 or consent of instructor. For dogs nine months and up.

Advanced Scent Workshop

Calling all noses! During these six weeks, your dog will have a blast working through a variety of challenges designed to further your ability as a Nose work Team. We'll work on real-life search scenarios as you and your dog find lost items, and play games designed to develop scenting ability. Great for budding search-and-rescue dogs.

Prerequisites: Scent 1 or consent of instructor. For dogs nine months and up.

Hollywood Dog

Teach your dog to be a star! This class teaches advanced set work with an emphasis on distance control and hand signals. At the end of class, we will help your dog develop her "portfolio," with photographs and a YouTube video. Your dog might be the next great Internet sensation!

Prerequisites: Tricks 1 or consent of instructor. For dogs one year and up.

Canine Cross-Fit Training

Going for a jog with your dog is a walk in the park compared to the workout we have in store for you! While your dog races and jumps, you will work in tandem in a wide array of physical fitness games, combining aerobic, anaerobic and plyometric exercises. Be prepared to sweat… a lot!

Prerequisites: Obedience 1 or consent of instructor. For dogs nine months and up. You should be in good general health.

Life Skills Workshop: Practical Canine Care

Does your dog get nervous about nail trims, grooming, teeth cleaning and ear cleaning? Come learn how to teach your dog to be calm and comfortable during these procedures. Turn grooming into a fun training opportunity instead of a dreaded task.

Prerequisites: Obedience 1 or consent of instructor. For dogs nine months and up.

Levels Dog Training

Levels training is a flexible, personalized approach to dog training designed for the busy owner. You work at your own pace, and graduate to the next level when you and your dog are ready to move up. You can attend class as frequently as you like or skip a week or two if your schedule changes. You'll never fall behind because everyone in class is at the same level working on the same skills.

Break-out Day Training:

Day Training combines play and lessons throughout the day. Its life changing for you and your dog. Day Training packages are 8 weeks, one or two times per week, for a full day or half day.
Our Day Train dogs have play time with other dogs, if they are dog friendly. We start with a pre-screening visit to discuss your goals and meet your dog. We then determine a start date and schedule your training days!
Your dog…your goals! As trainers, we like to see all dogs have basic manners; not jump up, walk on a loose leash, come when they are called, and pay attention when asked. As a pet owner, it might be important for your dog to learn how to chill out or settle down in your office or other spaces. Or perhaps he needs to learn how to take direction from someone other than you.
Your pre-screening visit will give us the opportunity to learn about you, your family, and what you envision for your dog. We accept a limited number of dogs into this program to be sure each dog gets plenty of individualized attention, so there may be a waiting list to get started.
Day Training is great for crazy-busy puppy owners! Good training during those first few months with your pup can lead to a lifelong good relationship. We hold short transfer sessions to teach you what we have been teaching your pup, to maintain the needed consistency.
Dogs with aggressive behavior toward people are not accepted into our day training program.
Full day: $192 for 8 weeks, one day/week
Half Day: $128 for 8 weeks, one half day (5 hours or less) per week

K-9 Agility Training

What is Dog Agility Training?

Dog agility training is an exhilarating dog sport perfect for young dogs as well as older ones - any size, any breed. Agility training helps you bond and deepen communication with your dog as you negotiate challenges and work your way through an obstacle course.

Absolutely **any** dog can do agility! Carefully designed with excitement and safety in mind, our dog agility training curriculum prepares you for fun from day one.

We offer a state-of-the-art dog agility course, fully equipped to provide you and your dog with the ultimate dog training experience in a sporty indoor environment. Our agility training equipment was designed and constructed with your dog's fun and safety in mind. Vulcanized rubber matting provides traction and support for both you and your dog while zooming around the agility course. Our dog agility course includes A-Frame, Dog Walk, Jumps (with wings, doubles, triples), 16' Tunnel, 12' Collapsed Tunnel, Teeter Totter (with adjustable tension for novice dogs), and Weave Poles (Channel).

Agility Classes

In Bark N' Learns Agility classes, the handler will direct a dog through an obstacle course in a race for both time and accuracy. Dogs run off leash with no food or toys as incentives, and the handler can't touch the dog or the obstacles. The handler's controls are limited to voice, movement, and various body signals. AKC and UKC obstacles will be taught.

Our instructors teach many levels of agility teams. We evaluate your skills to determine the class best suited to your skill level and progression.
* If you have been training somewhere else, you can set up an evaluation for class placement

Agility 1

AGILITY BEGINNERS Introducing the Obstacles

Description:

Run, jump, climb, zoom through tunnels – that's what agility is all about.

Designed for the dog with basic obedience training but no agility training experience, you and your dog will learn the basics of dog agility, including obstacle management, development of control and confidence.

- This group class is not appropriate for dogs with aggressive behavior
- Class size is limited, and priority will be given to our loyalty reward members

Prerequisites: Obedience 1 or consent of instructor. For dogs nine months and up.

Agility 2

This intermediate agility training series will help your dog develop more control and fluidity along with an introduction to coursework and footwork. We'll also troubleshoot some of the peskier agility obstacles to develop speed.

Continuing from Intro to Obstacles

This course is about introducing handling skills and sequences. Dogs also begin to learn the seesaw, and weave poles.

In addition, you begin learning how to understand what your dog sees when he/she encounters an obstacle.

Prerequisites: Agility 1 or consent of instructor. For dogs nine months and up.

Agility 3

Advanced agility training emphasizes footwork and off-leash control to get you ready for agility competition. In this class, agility coursework and precision are emphasized.

- distance handling
- advanced weave pole entrances

We also cover how to walk a course for competition, determining what type of handling works best for your dog on a course, and of course team spirit

Prerequisites: Agility 2 or consent of instructor. For dogs one year and up.

Agility 4

Advanced handling and coursework encompassing all obstacles. Speed, attention to detail, and smooth progression through transitions will be emphasized.

Prerequisites: Agility 3 or consent of instructor. For dogs one year and up.

Agility League

We've got trophies, we've got whistles, we've even got a referee shirt. Put all your hard work in agility training to the test as you team up with your classmates for some friendly competition in our weekly Agility League, designed to keep you and your dog in tip-top shape.

Prerequisites: Agility 2 or consent of instructor. For dogs nine months and up.

Private Agility Training (for 1 or 2 dogs)

Choose one-on-one agility training if you're worried about your dog's social skills in group agility classes, or if you're hoping to enter your dog in national trials and need that extra push. Private Agility classes are also a great way to accommodate your busy schedule, as you can schedule your sessions whenever it's most convenient for you. Private agility classes are half an hour long, which is the perfect amount of time for your dog to master the obstacles without getting exhausted either physically or mentally.

Prerequisites: For dogs nine months and up.

Compete in Our Fun, Friendly Dog Agility League

Dog agility trials or competitions at Barkley's are fast-paced, fun, and open to all breeds and sizes of dogs. We have a relaxed, playful approach, embracing playfulness and camaraderie on our agility course. There are trophies and prizes, too!

You may have seen high voltage agility competitions televised on ESPN or hosted at a local park or field. At Barkley's, we love the fast pace, but dial back the competitive aspect by injecting a more relaxed, fun and goofy approach.

Any dog who has completed Agility 2 is welcome to participate in our weekly Agility League. Dogs pair off into teams after giving their team an impressively silly name and compete for trophies and bragging rights. Sure, you'll find some Shepherds and Border Collies, but you'll also find plenty of Chihuahua and Pug teams, loping Great Danes, and every imaginable lovable scamp.

Each week we'll set up a different dog agility course to challenge the teams. Each run is timed, and scores are kept. Music, hot coffee, cocktails, and good cheer complete the scene.

Agility League runs anywhere from six to ten weeks. At the end, an Award Ceremony is held where every dog is a winner. Individuals are singled out for special notable achievements. For example, a dog who has a habit of running through the obstacles in her own preferred order rather than the specified course might receive a "MOST CREATIVE" trophy. A competitor who loves to yip as he darts through the tunnel and weave poles might be bestowed "MOST VOCAL."

League is a fantastic way to keep your dog fit and active, take pride in his progression and achievements in dog agility, and enjoy a great evening among other like-minded dog owners.

Private 'Gym Time' sessions are available in our indoor dog training area which includes access to our agility course in a climate-controlled facility without having to worry about interactions with

other dogs as you would at the dog park. It's completely off leash, so you can get in some quality exercise time with your dog.

While Playgroups always provide the benefit of socialization and the presence of an expert dog trainer, not every dog is suitably social to participate. For this, we offer Private 'Gym Time'.

Private Gym is available in half-hour increments. Our indoor dog park is always squeaky clean and climate controlled, with excellent music, too.

Are you a serious dog agility competitor? Our dog gym will give you unlimited and uninterrupted access to our indoor training facility – just the thing to practice the obstacles and work on your time. Only dogs who have taken or are currently enrolled in our advanced agility classes may use the full course, including more advanced obstacles like the teeter totter. If you're not enrolled, but wish to use all the obstacles, please schedule an Evaluation with us prior to your first Private Gym session.

Current vaccination records are required. You can bring two dogs all by yourself. If you want to bring three dogs, you'll need a second human handler.

Agility Training

FAQ's

Why should I do agility training?

Most dogs can benefit from agility training. It improves balance, coordination, and allows you to interact with your dog in a positive and fun environment. Dogs love agility training, and owners often notice that their dog is happier and better behaved when they train on a regular basis. Agility training can often alleviate behavior problems by channeling a dog's frustration into something productive and fun. Agility training is also a wonderful bonding experience between owner and dog, affording a unique opportunity to develop and celebrate positive communication throughout the agility course

What is dog agility training?

Dog agility is a sport designed for speed. Agility training takes place on an obstacle course where the owner directs the dog off-leash. There are many different obstacles, among them the teeter-totter, the weave poles, A-frame, elevated dog walk, and various jumps and tunnels. In agility competitions, the goal is to complete the obstacles in the shortest period of time over a given dog agility course. Time faults are given for obstacles completed incorrectly. Training for agility, however, does not mean that you must compete. In fact, most of our clients participate for fun, for improved communication, for exercise and for bonding. Dogs and their humans of all ages, shapes, and sizes can succeed at agility

I have an older dog. Can he learn new tricks?

Yes! We encourage older dogs to participate in agility training if they are healthy and active. We do not recommend agility for elderly dogs that may have arthritis, joint problems, or balance issues. Please check with your vet if you're not sure. We also offer a wide range of exciting and innovative trick training and enrichment classes that are perfect for older dogs.

Can all breeds participate in dog agility training?

Many people wonder if some breeds are naturally more adept than others. In fact, all breeds can participate in agility training, and most dogs truly enjoy the experience. The dogs most suited for agility competition seem to be the herding or working dogs. However, we've seen Basset Hounds in competition, so anything is possible! We can successfully train in agility everything from Teacup Chihuahuas to Great Danes, and everything in between.

How is agility different from obedience training?

Are you wondering what your dog will learn that they don't already know? Dog agility isn't obedience, but rather a fun game much like an obstacle or challenge course. Your dog will learn coordination, balance and self-confidence by learning to negotiate the obstacles. In addition, you and your dog will learn to communicate effectively as a team.

CHECK OUT OUR STAY N' TRAIN PROGRAM

As part of our 'Stay N' Train' program, your dog will learn how to mind their manners during their stay at our luxury K-9 hotel. This is a 3 -tier course, with each course including a dedicated time to teaching you how to keep the training fresh at home.

Stay N' Train Manners Program

-Tier 1- Essential Manners Course: In this course we will teach target training, recall, leash manners, Sit. Stay. Down

-Tier 2- Intermediate Manners Course: In this course we will teach leave it, advanced targeting, place, how not to jump up, and wait

-Tier3- Advanced Manners Course: In this course we teach fluency, polite greeting, fetch/bring, and Canine Good Citizenship

We use positive dog training techniques designed to encourage dogs to make good choices while discouraging undesired behaviors.

Private Training:

If your dog's unruly behavior is making you crazy, and you want results in a hurry, let us do the work. As professional dog trainers, we can teach your dog new behaviors and skills quickly, resulting in a better-behaved family pet. While there really is no quick fix, easy button or miracle training collar to train your dog, our use of positive reinforcement and science-based training can change behavior quickly.

Behavioral Consultation and Training:

Behavior problems don't just resolve themselves. Dogs don't outgrow bad behavior. They may become more practiced at it which can result in injury to people or animals. Group class is not the place for dogs that show aggressive behavior, or guard food and toys. A Behavior Consultation is the first step toward changing behavior. Behavior problems we see include:

- **Aggression toward people**
- **Aggression toward dogs or other animals; fighting/injuring**
- **Anxiety issues**
- **Protective of food, toys, space, people (resource guarding)**

Consultation fee is $125 which includes a 60- minute consultation and 60- minute follow-up appointment.

Private Lessons:

When you come to Bark N' Learn University with your dog for one-on-one training, we can focus on the problems most important to you! A few of the problems we solve for dog owners every day include:

- **House training & crate training**
- **Puppy mouthing & biting**
- **Jumping on visitors**
- **Door issues: bolting, rushing the door, etc.**
- **Basic obedience like sit, down, come, stay, etc.**
- **Socialization (for dogs that are not aggressive and have not bitten)**
- **Pulling on leash**
- **Not coming when called**
- **Barking at other dogs or people**

We also do private lessons for agility coaching, conformation handling, and competition obedience training.
Private lessons are $50 for the first one-hour lesson and $25 for follow-up 30-minute lessons or $50 for hour-long lessons.

Which Training Class is Right for My Dog?

Find the class that's perfect for your dog's needs

Potty Training This results-focused one-hour seminar covers many aspects of effective potty training for puppies or dogs of any age.

Puppy A 6-week course for puppies between 10 weeks to 5 months old. A great introductory class that focuses on building a strong bond and teaching you how to communicate with your dog. This class also addresses problem-solving, socialization and other common problem behaviors.

Cues taught: Sit, Down, Wait, Come When Called and many more.

Beginner A 6-week introductory course for dogs ages 5 months and older. This class will teach basic manners with impulse control and relationship building exercises. It also focuses on management and redirection techniques for established problem behaviors.

Cues taught: Wait, Come When Called, Leave It, and many more including how to walk nicely on a leash.

Intermediate A 6-week course that's ideal for dogs who have completed a Puppy or Beginner class. This course helps dogs who already know basic cues achieve the same results in situations that add more distance, duration and distractions to previously learned cues.

Cues taught: Heel, Stay, Go to Bed and more.

Tricks A 6-week course for dogs 5 months or older who have passed a Puppy or Beginner class. This entertaining class teaches tricks using positive reinforcement to improve communication with your dog and continue to build a bond

Cues taught: Crawl, Spin, Roll Over, Bow and more.

Advanced A 6-week course for Intermediate graduates. Strengthens your dog's behaviors to provide faster and more consistent responses and helps improve reliability so your dog's previously learned skills can be used in most environments and with limited training tools. This course also reviews the steps of an AKC Canine Good Citizen test.

Therapy A 6-week course for Advanced class graduates. These classes are suitable for any pet parent who wants to learn to communicate better with their pet and ideal for anyone who hopes to become a therapy team with their dog. Designed to help pet parents and their dogs learn and practice skills needed to take a therapy dog evaluation through the therapy group of their choice. You'll learn to read your dog's body language, identify signs of stress and enhance communication and reliability with your dog.

Mini Boot Camp A one-on-one session for Bark N' Stay K-9 Hotel guests only. While your dog visits us at Bark N' Stay, our Accredited Trainers can help your dog master good manners and basic cues during a private session. We'll take the hassle out of training, while your pet is in our care. Available as a single 30-minute session or as a 4 or 8-pack.

Private Classes In a setting with just you, your dog and an Accredited Trainer, we'll teach new behaviors based on your dog's unique needs. A great option for focusing on your dog's individual needs. Also perfect for irregular schedules or dogs who need extra attention. Take as many classes as needed.

This 6-week class is designed to help pet parents & their pets learn & practice skills needed to take a Therapy Dog Evaluation. You'll learn to read your pet's body language & demonstrate positive interactions.

Trick Training Learn fun & playful tricks with an Accredited Trainer. This 6-week class teaches tricks using positive reinforcement improving communication with your dog & continuing to build a bond.

(10 weeks & up with previous training)

Behavior Modification When we say We Can Train Any Dog, we mean it! We approach your dog's issue by first examining the stimulus and its cause, and then adjusting the training accordingly. Our Bark N' Learn certified trainers will work with you and your dog to eliminate:

- **Handler Aggression**
- **Dog Aggression**
- **Separation Anxiety**
- **Soiling the House**
- **Excessive Barking**
- **Snapping and Nipping**
- **Chewing**
- **Destructive Behavior**
- **Jumping**
- **Running Away**
- **Car Sickness**
- **Breed Specific Problems**
- **Other Annoyances**

Personal and Home Protection Conventional "guard dog" training often produces overly aggressive and unpredictable dogs. Bark N' Learn techniques utilize and enhance your dog's natural abilities, creating a personal body guard that responds when needed, without changing the personality of your loving pet. **Bark N' Learn**-trained dogs give you peace of mind for your home, automobile, and loved ones. These "security systems" do not rely on electricity, phone lines, or a company based 1,000 miles away. Your K9 protector also never takes personal holidays or sick days and works for love and dog biscuits.

Obedience Training Basic and advanced obedience training establishes a proper relationship between you and your dog.

Our methods are fast, effective, easy to learn, and work with all ages. Utilizing your dog's natural drives and instincts, our techniques enable your dog to respond, respect, and bond to you more readily. Without using shock collars or any other harsh methods, your dog will learn commands faster and easier than with other less behavior-oriented methods.



CGC Test

Is your dog a Good Citizen? Join us for a CGC test to find out! The AKC created this certification to evaluate dogs in a relaxed environment that simulates real world situations. Dogs are held to very high standards in how they react in such scenarios. Note: Any dog can take the CGC test; you don't need an AKC-registered dog.

Learn more about the CGC test.

Prerequisites: Obedience 2 or consent of instructor. For dogs six months and up.

AKC's Canine Good Citizen Certification program builds skills that are important for good manners in public, such as polite leash walking, greeting other dogs, not jumping on people. During this class, we will prepare you for the different tests required and what is acceptable and what is not according to the AKC guidelines. Help with handling is provided, as well as pre-testing to see areas needing improvement prior to the test date.

Associations and Affiliates













Giving Back

Here at Barkley's we have Big Hearts & Big Paws for dogs in need. We have started a program for giving back to help support local shelters and rescue groups.

Barkley's Love♥

Foundation

We give back!!

According to the ASPCA approximately 1.2 million dogs are euthanized every single year in the U.S. alone!!

Most Oklahoma shelters and rescue groups are overcrowded and underfunded. We make it our mission to open our hearts to those dogs in need from these organizations. Providing that one extra safe and sound place for a dog in need could mean giving that dog another day in this beautiful world. Here at Barkley's University for every dog we train we donate 5% of the total cost of your training class to a local shelter or rescue group to help keep dogs out of shelters and to keep innocent dogs from being put down. The #1 reason why dogs are put down or surrendered each year is because of either a lack of space or a behavioral issue… We strive to assist with help in both!

Why do we do this?

Well…BECAUSE WE CARE

Through providing behavioral training, housing, vet care and lots of TLC, Barkley's can help keep one more 'tail wagging'

Thinking of getting a new dog??

Before calling a breeder please visit with one of our friends at the following shelters or rescue groups:

1. **Humane Society** – Full of volunteers that have hearts of gold and have helped so many dogs!! They rescue dogs from all kinds of situations all day every day.
2. **Lab Rescue** –If you are looking for a Labrador retriever PLEASE look at the lab rescue first before calling a breeder!! Also, Labs are great family dogs but can be very hyper, make sure to educate yourself on both energy level and temperament of this breed.

3. **Route 66 Pet Rescue** – This is a newer rescue in the Tulsa area, Check them out online route66petrescue.org

COURSES/CLASSES & SIMINARS

OFF-LEASH ADVANCES COURSE

At the end of this course, your dog will be polite and obedient, on-leash and off. Have the peace of mind that your dog will listen to you at home and in public, providing your dog the freedom he/she deserves.

24/7 Immersive Training (offered both at Barkley's and in-home)

Environmental Training: People, sounds, places and things

Great manners and obedience, at home and in public

Socialization, playtime, and fitness training (Weight loss if applicable)

All Equipment and tools needed are included

*This program usually takes about 4-5 weeks-the time is always dependent on your dog's personality and temperament (we don't rush dogs!)

Course Total: $2975

EXPERT OBEDIENCE COURSE

Our high-end course to a fully trained and amazingly obedient family dog. Your dog will be trained to the highest levels-giving you the dog you've always dreamed of.

24/7 Immersive Training (offered both at Barkley's and in-home)

Take your dog anywhere and have instant control and responsiveness on- leash and off

Training customized to your lifestyle: They will learn to run, swim, be a calm companion during outings, vacations and travel, at work, or anything else your family enjoys doing.

Official obedience certification by the American Kennel Club

*This program usually takes about 6-8 weeks- the time is always dependent on your dog's personality and temperament (remember, we don't rush dogs!)

Course Total: $3320

BEHAVIOR THERAPY TRAINING

Your dog is the terror of the neighborhood, you never invite friends or family over for fear of how your dog will behave, your dog's anxiety is so bad you can't leave your home without feeling completely terrible. If any of these sounds familiar, this training course is your answer.

24/7 Immersive training (in your home or at Barkley's)

Help your dog overcome their behavioral issues

Learn good manners and impressive obedience, at home and in public

Socialization with other dogs, exposure therapy and playtime

Fitness and nutrition (weight loss if applicable)

All equipment and training tools included

*This program usually takes about 7 weeks; the time is always dependent on your dog's personality and temperament (again, don't rush dogs!)

Course Total: $3600

Make sure to visit our treasure trunk on the way out and let your pup pick a treasure to take with them!