



DOUGLAS J RECKER DDS

1475 Boyson Road  
Hiawatha, Iowa 52233

CHRISTOPHER M MOOTHART DDS

May 13, 2020

Dear Patients:

We hope this letter finds you and your family in good health. We are preparing to slowly reopen our practice to elective and nonemergent procedures. Our community has been through a lot over the last few months, and all of us are looking forward to resuming our normal habits and routines. While many things have changed, one thing has remained the same: our commitment to your health and safety.

Infection control has always been a top priority for our practice. Our infection control processes were developed so that when you receive care, it is both safe and comfortable. The safety and well-being of our patients and staff is of utmost importance. Our office strictly adheres to infection control recommendations made by the American Dental Association (ADA), the U.S. Centers for Disease Control and Prevention (CDC) and the Occupational Safety and Health Administration (OSHA). We follow the activities of these agencies so that we are up to date on any new rulings or guidance that may be issued.

We would like to prepare you for some of the changes you'll see when it is time for your next appointment. These changes are being implemented to help protect our patients and staff:

- Our office will communicate with you beforehand and we'll be asking you screening questions and ask you to check your temperature. You will be asked those same questions again when you arrive in the office along with checking your temperature.
- When you arrive for your appointment please call the office at **(319)393-4019** to let us know that you have arrived and stay in your car. A staff member will either call or come to your car when we are ready for you. This will cut down on large crowds at the front desk and waiting room.
- When entering the office, it is required by the Iowa Department of Public Health that you wear a mask. We ask that only patients with an appointment or guardians accompanying a minor enter the building.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- Appointments will be managed to allow for social distancing between patients. That might mean that you are offered fewer options for scheduling your appointment.
- You will be greeted by the same smiling faces that you are used to, but we'll be covered by more layers of Personal Protection Equipment. Our office will be kept at a cooler temperature than normal, so please plan accordingly.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. It will take time to replenish our personal protective equipment and to perform these additional safety measures, so please be patient with us while we make up for over 2 months of missed appointments. To make an appointment or reschedule a canceled one, please call our office at **(319)-393-4019**.

Thank you, we value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

**Boyson Dental**