



10460 North Street
Fairfax, VA 22030
Phone 703.352.NPMA (6762)
Fax 703.352.3031
www.npmaqualitypro.org

I am writing to notify you that Olson's Pest Technicians is QualityPro Certified, the mark of excellence in pest management. As a QualityPro Certified Company, Olson's Pest Technicians has placed itself in the top echelon of pest management companies in the nation. QualityPro is an initiative of the National Pest Management Association to encourage professionalism and recognize excellence in the industry. Less than 3% of pest control companies in America have earned this prestigious designation.

QualityPro Certified companies voluntarily ascribe to a set of qualifications that go above and beyond any state or federal requirements. As a potential consumer of pest management services, qualifications that may interest you include:

- Checking employee references and driving history
- Doing criminal background checks on all employees
- Employing only highly-trained, registered and credentialed employees
- Maintaining a drug-free workplace
- Ensuring that technicians are highly skilled, trained professionals
- Offering a clear, easy-to-understand warranty and termite service agreement
- Maintaining an up-to-date insurance policy
- Truthful and ethical advertising

The website, www.qualitypro.org, contains more information about what QualityPro is and what it means to Olson's Pest Technicians. The QualityPro Certification truly sets Olson's Pest Technicians apart from non-QualityPro Certified companies.

If you have any questions, call me at 703-352-6762 or email me at aallen@pestworld.org.

Sincerely,

Allie T. Allen, BCE
Director of Certification, QualityPro



QualityPro is administered by the Foundation for Professional Pest Management in partnership with the National Pest Management Association. QualityPro is an independent organization that develops good business practices and standards for pest management companies in the US and Canada.

Expires
1/2018