

**We Take Pride in Our Ride**

**TRANSIT SYSTEMS**



*M&L Transit Systems serves the group transportation needs of individuals, businesses and communities seeking affordable, comfortable and friendly travel experiences.*

*Our fleet consists of high-quality multi-passenger buses and mini-coaches, and we provide service throughout the northeastern U.S. and Canada.*



## Changing the Bus Travel Experience

### AT M&L, WE THINK DIFFERENTLY ABOUT RIDING THE BUS.

We believe that riding the bus—an *M&L bus*—should be a remarkably positive experience—one that will change how *you* think about riding the bus.

You will quickly see from the first time we meet with you, to your first ride with us, to your first referral of our company, that riding an M&L bus is, in fact, the *only* way to travel.


Why? Because of how we care for our passengers.

**SINCE 1983**, we have provided our clients and passengers safe, reliable and enjoyable bus travel experiences. Now, with eco-friendly technology, high-quality vehicles, compliance accountability and a stellar team, we are powerfully positioned to act on our company's vision: to improve what's expected from bus travel.

And we succeed because we have the right people.

Our team is at the heart of the M&L brand and why we do things the way we do: with great compassion and concern for our clients and passengers. We start at home, supporting our people with the resources and respect they need to be successful, because if our people are happy, M&L clients and their passengers are happy.

**IT'S THAT SIMPLE.**



**"I consider every passenger to be precious cargo. Each person is important in someone's life. They are your grandmother, your niece, your husband, your mom. Our operators are trained to perform as if they're driving their own family members, and the entire team works hard to create a safe and comfortable atmosphere for everyone."**

*Michael D'Ampolo  
President and Founder*





## A Few Words About Safety and Comfort

**OUR DIVERSE FLEET** consists entirely of new vehicles; we never buy used buses. New vehicles mean clean, new equipment with the latest technology and comfort details.

Our safety record is among the best-rated by the U.S. Department of Transportation Federal Motor Carrier Safety Administration. With our full-time mechanics and on-site garage, our vehicles are maintained to the highest-quality safety compliance or they don't go out on the road. Period.

We offer a variety of vehicles that include these important safety and comfort features:

- ADA-compliant accessibility
- On-board lavatories
- Seat belts
- LCD televisions
- Digital stereo sound systems
- Thematic lighting
- Leather seating
- On-board beverage coolers and glassware
- Comfort-control AC and heating

Learn more about our great safety ratings and what we do to keep you and yours safe and comfortable while on the road at [MLTSI.com](http://MLTSI.com).

**EXPECT A DIFFERENT BUS  
TRAVEL EXPERIENCE. WE DO.**





## Private Group Charters

**WHEN PLANNING AN OUTING OR EVENT FOR YOUR GROUP**, whether a board meeting with dinner downtown, art club tour of New York City museums, bachelorette party with the girls or just a fun night out, we'll care for your group in an extraordinary way.

Our group charter fleet is designed for pleasure, purpose and performance. Choose from a variety of vehicles and concierge services that will make your event extra memorable.

Our Private Group Charter clients prefer:

- Freedom from the hassle of driving, parking, and navigating unfamiliar destinations
- An easy, stress-free travel experience for themselves and their group
- To just let go and enjoy their event or activity
- Freedom from coordinating schedules, people to pick up, or destination logistics
- The opportunity to create a wonderful memory and spend more time with their group
- The ability to customize their trip with concierge amenities, food or entertainment



**M&L UNDERSTANDS.** You want to focus on your group, not on logistics. Let us help you enjoy your event or outing even more by providing you a stress-free planning and travel experience that you and your group will truly love.

We can make your Private Charter even more special with these additional customizations:

- Personal, on-board concierge host
- Trip coordination and enhancement
- Food and beverage coordination and procurement
- Entertainment coordination and procurement
- Tour director and concierge host

**YOUR EVENT MATTERS TO US.** Discover more of what M&L Private Group Charters can do for you and your group at [MLTSI.com](http://MLTSI.com).





Photo: Lisa Blouin

## Dedicated Route Service

Communities, municipalities, **HOSPITALS**, schools and companies need affordable transit service for their commuters, residents, visitors, students and employees.

At M&L, we call this our Dedicated Route Service.

For example, DRS is perfect when **BUSINESSES** require employee shuttle service to ease worker strain and retain the best talent; or when **TOWNS** want to offer alternative transportation solutions to fill public transit gaps, encourage commerce, and improve traffic flow and accessibility; or when



Photo: Lisa Blouin



**UNIVERSITIES** need dependable campus-wide bus service to get students, staff and faculty to their destinations on time.

When financial constraints limit the ability to deploy your preferred transit plan, we work with you to create the most affordable, efficient solution that fits your passenger needs, route requirements *and* budget. As a DRS client, we provide you with consistent, reliable and safe performance, enabling you to offer the transit service you need for success.

Our Dedicated Route Service clients want:

- Safe, reliable, on-schedule service
- Consistent operation and performance
- Professional, responsible passenger care
- The ability to offer alternative transportation to non-drivers
- People moving efficiently and effortlessly through the community or campus
- To alleviate nearby roadway congestion and parking limitations
- Regular ridership reports and usage data

- Customized and branded vehicles
- To improve the overall commuting experience
- A greener community with less pollution

If you want Dedicated Route Service for your organization, university or town, look no further than M&L. We will design a solution that executes your community's transit mission, and help you reduce gridlock so you can provide a safe, reliable transit alternative. We can help make your campus, company or community a transportation role model.

To make your Dedicated Route Service even more specialized, we offer the following customizations:

- On-board Wi-Fi access for riders
- Custom reports on ridership for DRS clients
- GPS tracking services for DRS monitoring
- Branded vehicle wraps for DRS clients
- Rider pass and ticket management

Visit [MLTSI.com](http://MLTSI.com) for more detail about our Dedicated Route Service.





## Maintenance and Garage Service

**TO KEEP OUR FLEET PERFORMING AT THE HIGHEST STANDARDS** for safety, efficiency and comfort, our 7,500-square-foot facility includes a full-service, on-site garage outfitted with the latest technology, tools and equipment. Every M&L mechanic is ASE-Certified® for bus inspection, service and repair—their expertise assures all vehicles operate safely and at maximum capability.

For fellow bus, truck and RV owners operating in or traveling through the Commonwealth of Massachusetts, we offer a variety of professional

vehicle maintenance services as well as diesel fuel, wash bay and waste dump.

Our excellent location in proximity to major highways and the City of Boston allows us to be a quick and easy service stop. When you're operating on the clock, convenience and timeliness is everything.

At M&L, we have strict standards for maintenance excellence and care for your equipment as if it were our own. We want to help keep your vehicle safe, running efficiently and looking good.

Our Maintenance and Garage Service clients want:

- Their vehicles on the road making money
- To operate on schedule
- To minimize risk and unexpected breakdowns
- To comply with state and federal transportation laws and permitting regulations
- Convenience and affordability
- Their equipment reliable and looking good
- To ensure happy customers by providing safe and properly-operating equipment

As owner-operator of a diverse fleet of multi-passenger buses and mini-coaches, we know how to keep vehicles operating efficiently so we can consistently provide reliable service. And, now *you* can benefit from our long-term experience.

Use M&L as your key maintenance and garage resource to **KEEP YOUR VEHICLES RUNNING AND LOOKING GREAT.**

Visit [MLTSI.com](http://MLTSI.com) for a full list of Maintenance and Garage Services and to learn more about how we can help your vehicle perform at its very best.





**M&L IS DIFFERENT.** Give us a try and you'll experience how wonderful bus travel can be.

To reserve your bus or learn more about how we can help with your group transportation needs, call us at 781-938-8646 or visit us at [MLTSI.com](http://MLTSI.com).



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