

## **AS A PATIENT AT FIRST SURGICENTER, YOU HAVE THE RIGHT TO:**

- Considerate, respectful, and safe care at all times and under all circumstances with recognition of your personal dignity by competent personnel.
- Be free from abuse, neglect, and exploitation.
- Personal and informational privacy, within the law and access of records within reasonable time when requested.
- Information concerning your diagnosis, the nature of your procedure, expected outcomes, alternative treatments, possible risks and complications.
- Participate in your own health care decisions and to make advance directives or to execute powers of attorney that authorize others to make decision on your behalf based on your expressed wishes when you are unable to make or unable to communicate decisions. You may also designate someone to make decisions on your behalf if you choose. This surgery center respects and upholds those rights. However, unlike in an acute care setting the surgery center does not routinely perform “high risk” procedures. Most procedures performed in this facility are considered to be of minimal risk. Of course, no surgery is without risk. You will discuss the specifics of your procedure with your physician who can answer your questions and as to its risk, your expected recovery and care after your surgery. Therefore, it is our policy, regardless of the contents of any advance directive or instructions from a healthcare surrogate or attorney in fact, that if an adverse event occurs during your treatment at this facility we will initiate resuscitative or other stabilizing measures and transfer you to an acute care hospital for further evaluation. At the acute care hospital further treatment or withdrawal of treatment measures already begun will be ordered in accordance with your wishes, advance directive or healthcare power or attorney.
- Impartial access to treatment regardless of race, color, sex, national origin, handicap, disability, religion, marital status, or source of payment.
- Expect reasonable continuity of care and to know in advance that the facility will present a plan whereby your physician and his/her designee will provide health care requirements following your discharge.
- Be informed of the support services available at our center, including the availability of an interpreter or other needed service.

Be informed of the provisions for emergency care after hours.

Expect that the staff of First SurgiCenter will meet your needs and will respond quickly to your requests for assistance, pain relief, etc. Education concerning these continuing needs when you return to your home environment.

File a grievance, safety, or quality concern and receive follow-up. Contact: 1)Greg Gangwish, Administrative Director, First SurgiCenter, 308-865-2512, 3500 Central Ave., Kearney, NE 68847 [greg@kearneyortho.com](mailto:greg@kearneyortho.com) 2)Nebraska Dept. Health & Human Services, 402-471-3121, PO Box 95026, Lincoln, NE 68509, [www.hhs.state.ne.us](http://www.hhs.state.ne.us) 3) Medicare Beneficiary Ombudsman, 1-800-MEDICARE, [www.medicare.gov](http://www.medicare.gov).

First SurgiCenter is owned and operated by Chris Wilkinson, MD and Brent Adamson, MD