

Notice of Privacy

SUMMARY OF NOTICE OF PRIVACY PRACTICES

The following information is a summary of the NOTICE OF PRIVACY PRACTICES. THIS NOTICE DESCRIBES HOW MEDICAL INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO THIS INFORMATION. PLEASE REVIEW IT CAREFULLY.

We are required by law to maintain the privacy of your medical information. We must provide you with a copy of this notice. We must follow the terms of this notice. If the notice is changed in any material way, a revised notice will be available upon request. We will use your medical information for treatment. For example, a nurse who is providing your care will report any changes in your condition to your doctor. We will use your medical information for payment. For example, we may need to give your insurance plan information about your diagnosis, treatment and supplies used. We will use your medical information for health care operations. For example, we may use your medical information to evaluate our services. We may contact you at any phone number or address you have provided to us to remind you of an appointment or other health care matters or to obtain payment for our services.

We may use and disclose your medical information to inform you of treatment alternatives or other health related benefits and services. We may disclose your medical information to family members or others who are involved in your care or payment for that care. IF we have a patient directory, we will include information about you in that directory. You must notify Our Designee in writing if you do not want us to communicate with you in any of these ways.

We may use your medical information for any uses that are required or permitted by law.

Other uses and disclosures will be made only with our written authorization. You may cancel an authorization at any time by notifying Our Designee in writing.

You have the following rights: Right to privacy notice; Right to request restrictions on uses and disclosures of your medical information; Right to receive confidential communications; Right to inspect and copy your medical information; Right to request an amendment to your medical information; and Right to an accounting of disclosures of your medical information.

If you feel that your privacy rights have been violated, please contact the individual listed at the end of this notice immediately or the U.S. Secretary of Health and Human Services.

Privacy Officer: Casey Ellis

If you wish to receive a copy of the full privacy notice, please call or write to Casey Ellis, Privacy Officer at:
Independence Health System, Inc
Attn: Casey Ellis, Privacy Officer
800 S. Kingshighway Perryville, MO 63775

Phone: (573) 547-6546

Compliance

The foundation of Independence Health System, Inc. is its commitment to provide excellent care to our residents. As part of this, we strive to ensure an ethical and compassionate approach to healthcare delivery and management. We must demonstrate consistently that we act with absolute integrity in the way we do our work and the way we live our lives. As our facility continues to expand, develop and diversify its services, and regulatory bodies continue to expand and add new laws, rules and regulations, it becomes more challenging to maintain compliance. IHS, Inc. has developed and implemented a Compliance Program to make sure that employees understand and comply with these laws, rules and regulations while adhering to our high ethical standards. The Program is designed to establish a culture within IHS, Inc. that promotes prevention, detection, and resolution of instances that do not conform to federal and state law.

Like any company-wide compliance initiative, IHS Compliance is a continuous improvement process. It involves assessing risks, developing controls, monitoring performance and implementing corrective actions and process enhancements. It is our goal to continually find ways to strengthen IHS's compliance program so that each and every IHS employee is consistently living up to our commitment to our residents, insurers, and each other.

Employees are responsible for reporting any known or suspected violation of the Code of Conduct plan. The number one preference for reporting issues which you believe to be suspicious, fraudulent, unethical or dishonest as pertains to IHS, Inc., its personnel, services and billing methods, is to directly contact their supervisor or a compliance team member. However, to insure all interested parties are given access to a confidential means of reporting and receiving feedback, a complaint Hot-Line is available at: 1-800-601-2144. The Corporate Compliance Officer (Andrea Southard) is available at 573-547-6546 ext. 217. The Administrator/CEO (Dana Korando) is available at 573-547-6546 ext. 203.