

# MICROSEAL FREQUENTLY ASKED QUESTIONS

If there is a question that you would like to ask that doesn't appear below, please send a message via the contact form below and we will send you a reply – usually within 24 hours.

## **Q: Can my furnishings be MicroSealed in my home?**

A: Yes, MicroSeal is non-toxic and non-allergenic and has been given a GRAS rating (Generally Recognized as Safe) by the EPA (Environmental Protection Agency). Your furnishings can be treated at home or if new, at your retailers shop or warehouse.

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## **Q: How soon after protecting can items be used?**

A: Items can be used 60 minutes after application. Warranty starts 4 days after treatment.

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## **Q: Does MicroSeal have an Odor?**

A: Yes, there is a slight odor during application that is not detectable once cured. We recommend that you are not in the room during treatment as it is applied as a fine mist spray.

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## **Q: I've had a protector before, what makes MicroSeal better?**

A: MicroSeal is a penetrator, not a coater. Coaters are hard and break up easily (upon manipulation or cleaning) becoming dirt traps that can make the fabric more difficult to clean than if it had no protection at all. MicroSeal penetrates the individual fibers forming a "flexible" barrier that does not break up. MicroSeal actually helps to strengthen fibers.

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## **Q: How does MicroSeal resist wear and abrasion?**

A: Treated fibers are up to 60% more resistant to wear and abrasion because soil must wear off the protection before causing wear on the fibers. Similarly, fabric fibers must

wear off the protective MicroSeal penetrator before they can wear on each other. This “wear resistance” promotes longer fabric life and less frequent replacement.

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**Q: What can the MicroSeal Formula be used on?**

A: Virtually every type of fibrous fabric including wool, cotton, nylon, polyester blends, silk, natural suede, synthetic suede and even smooth finished leather. You can have all types of items protected including fine furniture, oriental rugs, carpets, curtains, interiors of boats, planes and cars and patio garden furniture. MicroSeal is not effective on vinyl.

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**Q: Is MicroSeal colorfast?**

A: Yes! MicroSeal will not change the color, texture or feel of any type of fabric. What's more, if accidentally over sprayed on wood, glass, tile or metal it will not damage the finish and is easily wiped away. MicroSeal doesn't contain water so it cannot promote shrinkage or color change.

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**Q: My carpet was protected at the mill; can I still have it MicroSeal protected?**

A: Yes, MicroSeal can be applied on top of every type of mill treated fabric protector with no negative side effects. MicroSeal is an added advantage to an already mill treated carpet because it is a better sealant, longer lasting and provides almost 100% UV protection on most fabrics.

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**Q: How soon can I have my home furnishings MicroSealed?**

A: Once you have contacted us, we can usually schedule your home visit immediately and emergencies permitting can have your items protected within days!

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**Q: What should I do if I accidentally spill something on my furnishings?**

A: If it's been MicroSeal protected you will find that blotting with a paper towel will work 99% of the time. (For carpeting, using a spray bottle with 50% water and 50% white vinegar for stickier or dried stains can be very helpful too.)

If your carpet or upholstery has not been MicroSeal protected we have a stain removal guide with helpful advice. For Upholstery, especially dry clean only fabrics we recommend you call us to get specialist advice immediately.

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**Q: Will I need to clean my MicroSeal protected furnishings?**

A: Yes, we recommend that you regularly vacuum and tackle spots and spills immediately and you also clean regularly although the frequency of professional cleanings should be less. Also, MicroSeal will not wear off even after many professional cleans.

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**Q: Does MicroSeal Fabric protection cost more to apply than a Fluorochemicals coater?**

A: MicroSeal is not for everyone, the only way I can answer this question is by listing all the benefits so that you can make an informed decision:

- MicroSeal is almost always a one-time application so there is no need to re-apply after every professional cleaning.
- MicroSeal is non-toxic and non-allergenic
- MicroSeal gives permanent protection against stains, UV sun fading (almost 100% on most fabrics) and wear (treated fabrics last up to 60% longer)
- MicroSeal protects against static electricity, mold and mildew.
- MicroSeal will reduce smoke and flame spread possibly giving valuable seconds during a fire.
- MicroSeal has a two stage Service Warranty and a 100% Money Back Guarantee.