

# Client Services

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## Job Summary

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Lash and Company associates enjoy a dynamic and exciting work environment, comprehensive training, along with the pride that comes from working for a company with a reputation for exceptional service. We embody a culture of respect, gratitude and empowerment day in and day out. If you are a friendly, motivated person, with a passion to serve others, Lash and Company may be your perfect match!

### Client Services Responsibilities

- Exemplarily customer service, greet guests & members, providing information and directions as necessary.
- Conducts tours of the spa and related facilities.
- Cash register transactions including daily banking
- Product Merchandising
- Maintain store to ensure safe working conditions, and overall cleanliness
- Participates in periodic product inventory as directed.
- Restock supplies in each of the treatment areas
- Excellent verbal and written communication skills
- Maintain a calm demeanor during periods of high volume or unusual events to keep store operating to standard and to set a positive example for the team.
- Anticipates customer and store needs by constantly evaluating environment and customers for cues. Communicates information to manager so that the team can respond as necessary to create the Lash and Company experience during each shift.
- Able to work flexible schedule, including evenings and weekends for special events as assigned

### Client Service qualifications and skills

- Must be 18 years of age
- Must be able to lift, hold, and carry 31-40 pounds