

# Quick Setup Guide

Philips Lifeline

GoSafe Mobile Button

Landline Home  
Communicator



**PHILIPS**  
Lifeline

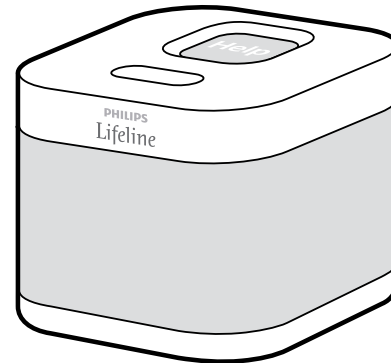
**PHILIPS**

# STEP 1

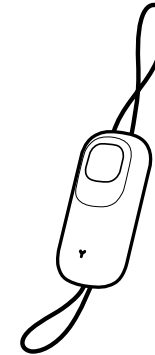
## Learn about your new Lifeline System

- ✓ Please unpack these items from the box.
- ✓ **Press your GoSafe Mobile Button when you are ready to move onto the next step.**

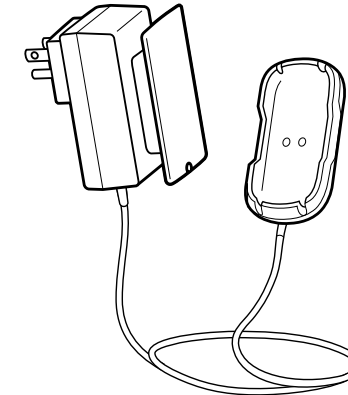
Home Communicator



GoSafe Mobile Button



Charger

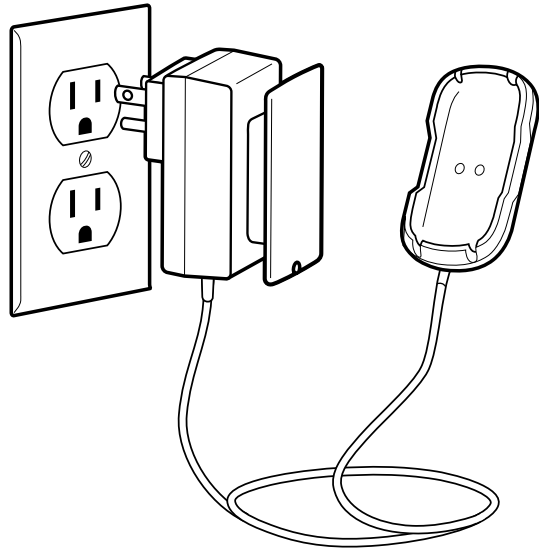


### Your GoSafe Mobile Button...

- Is waterproof. It should be worn in the shower and bath.
- Can be used to call for help anytime, day or night.
- Works inside and outside of your home when the AT&T Wireless network is available.
- Provides an added layer of protection by placing a Help Call if a fall is detected and you can't push the button.

# STEP 2

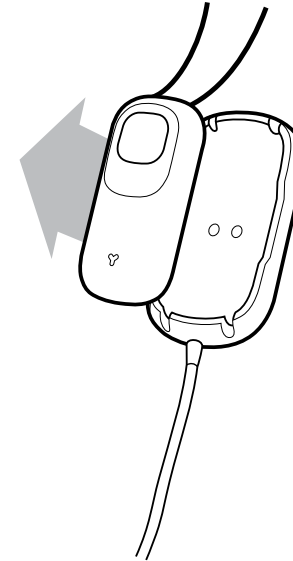
## Learn about charging



- ✓ Plug the power cord of your Charger into a power outlet.



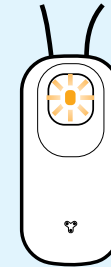
- ✓ Place your GoSafe Mobile Button around your neck.
- ✓ Attach the Charger to your GoSafe Mobile Button.



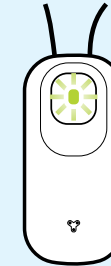
- ✓ Remove your GoSafe Mobile Button from the Charger.

**You will finish charging later.**

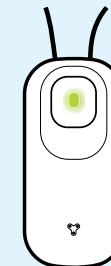
You need to charge your GoSafe Mobile Button whenever the light flashes orange.



Flashing orange light  
= charging needed



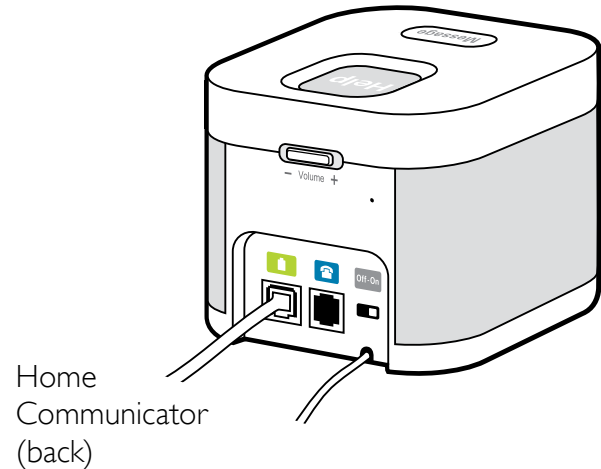
Flashing green light  
= charging in progress



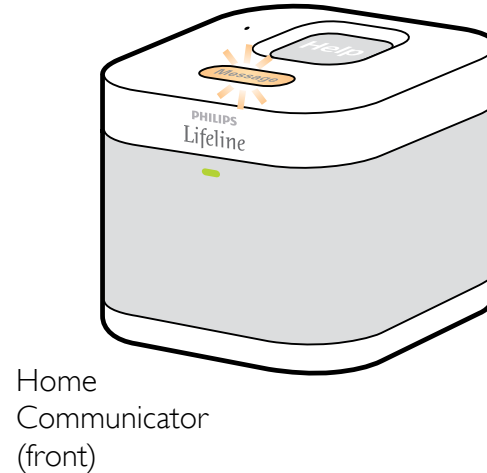
Steady green light  
= fully charged

# STEP 3

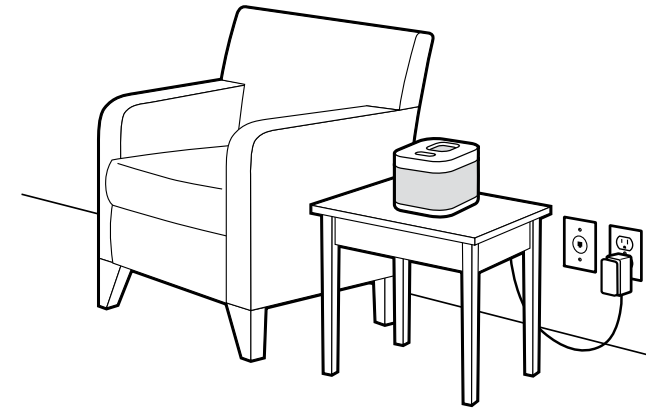
## Setup your Home Communicator



- ✓ Turn ON the Home Communicator using the switch on the back.



- ✓ Press the flashing, orange **Message** button when you are ready to continue.



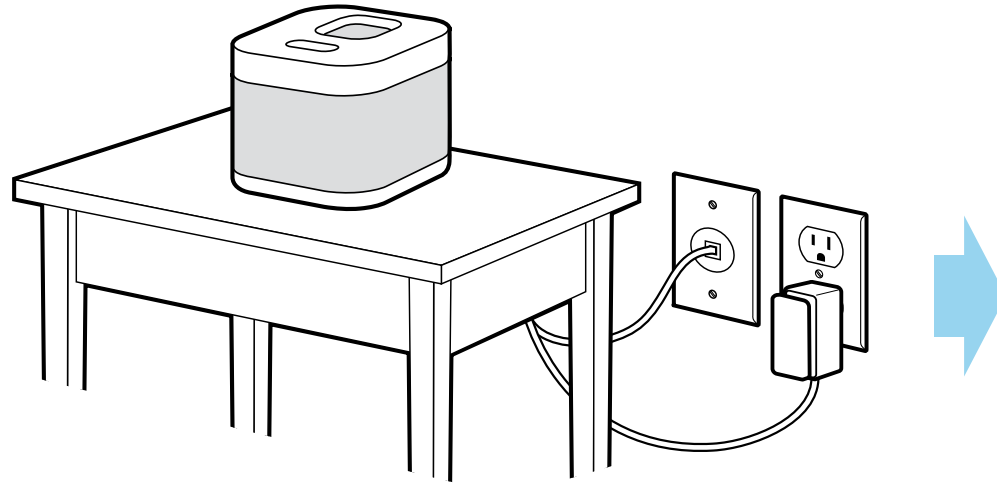
- ✓ Plug the power cord into an easily accessible outlet.
- ✓ Press the flashing, orange **Message** button when you are ready to continue.

## Tips

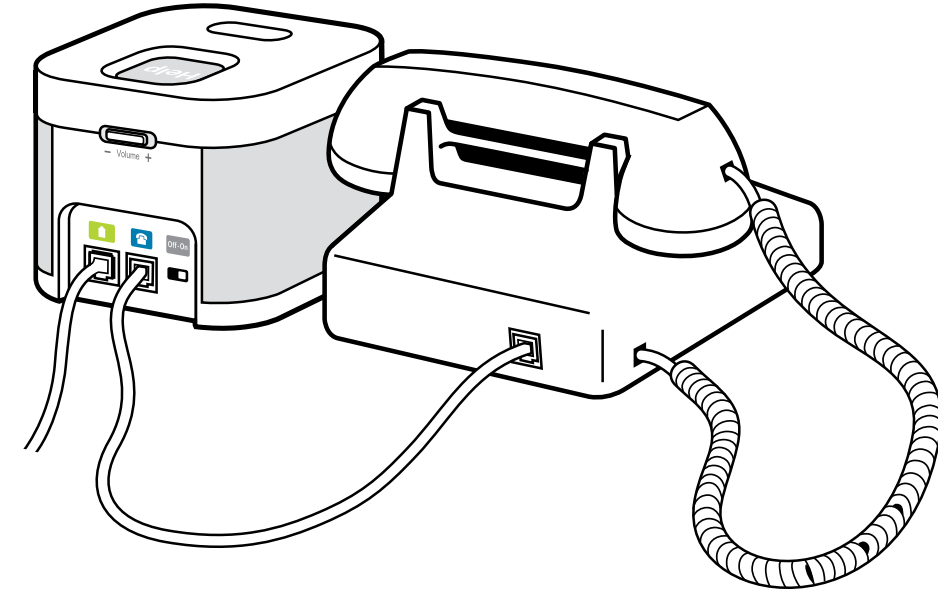
- Choose a location where there is a power outlet near a phone jack (it's okay if a phone is already plugged into the jack).
- Make sure that the power outlet can **not** be turned off by a wall switch.
- Place the Home Communicator in an area of the home where you spend most of your time, such as your bedroom or living room.
- Avoid placing the Home Communicator next to loud objects, such as the TV, radio or air conditioner.

# STEP 4

## Plug in the phone cord



- ✓ Plug the phone cord into a phone jack in the wall
- ✓ You may have to unplug another phone from the wall



- ✓ Connect your phone to the blue jack on the back of the Home Communicator (optional).
- ✓ Press the flashing, orange **Message** button when you are ready to continue.

# STEP 5

## Practice using your Lifeline System



- ✓ Make sure the GoSafe Mobile Button is around your neck.
- ✓ Press your GoSafe Mobile Button that you are already wearing.



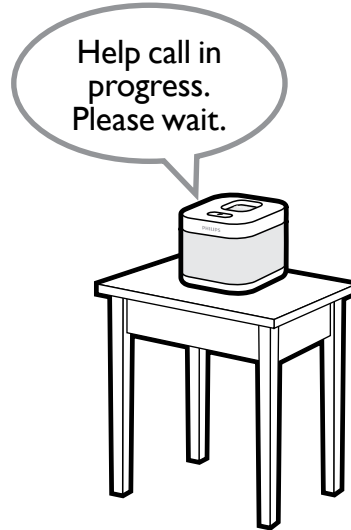
- ✓ Press the help button as you go from room to room
- ✓ When you see the light flashing on your help button you will know you have coverage in that room
- ✓ Return to the Home Communicator and press the flashing, orange **Message** button when you are ready to continue.

# STEP 6

## Connect to Lifeline



- ✓ Press your GoSafe Mobile Button.



- ✓ Wait while your first call to Lifeline is connected.



- ✓ Talk to Lifeline.

A specially trained Philips Lifeline Personal Response Associate will answer the call and welcome you. If you have any questions, they can answer them for you.

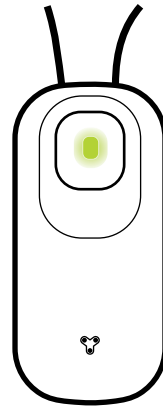
One  
more  
step to  
go...

# STEP 7

## Finish charging your GoSafe Mobile Button



- ✓ Make sure the Charger is plugged into a power outlet.
- ✓ Attach your GoSafe Mobile Button to the Charger. (See Step 2 for further details)



Typically, it will take less than 45 minutes to charge your GoSafe Mobile Button. It is fully charged when the light turns to a steady green.

Wear your GoSafe Mobile Button at all times



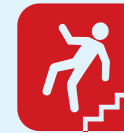
**Sleep** with your GoSafe Mobile Button



**Bathe** with your GoSafe Mobile Button (shower or bath)



**Travel** with your GoSafe Mobile Button (walking, driving, shopping)



Your GoSafe Mobile Button will automatically call for help if it detects a fall during any of these activities.

For further information, please refer to the [Instructions for Use manual](#).

- Your GoSafe Mobile Button will not work if the AT&T wireless network is unavailable.
- For the best communication, hold your GoSafe Mobile Button up in front of you when talking to Lifeline outside your home.



## Welcome to Philips Lifeline!

We would like to remind you that our Response Center is staffed 24-hours-a-day, 365 days a year by dedicated Lifeline Personal Response Associates whose sole responsibility is your wellbeing and safety. We are confident our services will provide you with peace of mind, security and increased independence.

As a Lifeline subscriber, you should have designated people who have agreed to be “Responders.” These are people whom Lifeline should call in an emergency, when appropriate. Examples include: neighbors, friends, relatives, your current nursing aide, etc. **It’s very important that you keep your Responders and their contact information up to date.** Remember to contact Lifeline if one of your Responders is no longer able to assist you or if they get a new telephone number.

Enclosed, you will find a copy of Lifeline’s Terms and Conditions. Please take the time to carefully review this document. **The first signal we receive from your Lifeline Communicator serves as the customer’s acknowledgement and acceptance of Lifeline’s Terms and Conditions.**

Finally, **the Communicator is the property of Philips Lifeline and must be returned when the service is no longer needed.** We encourage you to save the box in which the Lifeline Communicator was shipped to make it easy for you to return.

Thank you for choosing Philips Lifeline!

**For further information, please refer to the Instructions for Use. If you have questions about your GoSafe Landline System, please contact Lifeline or your representative at**

**1-866-757-5772**

Notes

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**[www.lifeline.ca](http://www.lifeline.ca)**

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Button signal range may vary due to environmental factors.

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